BRETT BILLINGTON

Apt 23
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OBJECTIVE:

To obtain full time employment within the field of Information Technology

EDUCATION:

Michigan Technological University (Michigan Tech)   Houghton, MI
B.S. Computer Network and System Administration   Expected Graduation: Spring 2014
GPA 3.01

WORK EXPERIENCE:

Information Technology Services and Security (Michigan Tech)   Houghton, MI
Student Help Desk Consultant   January 2011 – Present
- Working on average 10 hours weekly while attending school full time
- Contacting users and resolving issues regarding ID Cards and network connections
- Provide support onsite and via remote access

Ford Motor Company   Dearborn, MI
Asset Services and PC Renewal Intern   Summer 2013
- *Work with a global team spanning over 30 countries*
- *Diagnose root causes to AWOL PC concern*
- *Project Lead on bringing Ford Credit into PC Renewal*

Information Technology Services and Security (Michigan Tech)   Houghton, MI
Help Desk Consultant   Summer 2012
- Worked an average of 40 hours weekly while attending school part time
- Resolved user account, messaging services and infrastructure issues
- Personally contacted and met with users to guarantee satisfaction with results

LEADERSHIP:

Michigan Tech Triangle Fraternity Chapter   Fall 2011 – Present
President   May 2013 – Present
- Elected Community Service and Philanthropy Chair   January 2012 – May 2013
- Helped coordinate and plan fraternity events while completing organization requirements

Housing and Residential Life (Michigan Tech)   Houghton, MI
Computer Science Learning Community Program Assistant   August 2011 – May 2013
- Plan and execute social and academic events for over fifty residents
- Offer guidance and advice to students on campus

SKILLS:

MS Visio, Sympa Email, OSX, Footprints, Samba, Apache, Light experience in SQL, Python, and Bash

VOLUNTEER SERVICE:

Houghton Country Fundraisers
- Raised over $1200 for different Houghton county causes from August 2012 to May 2013

Heritage Manor Fire Relief
- Helped victims of a fire in an assisted living home remove furniture and move to a safe place

Campus Wide Make a Difference Day(Michigan Tech)   2010-2012
- Helped maintain campus through various acts of community service such as wood cutting and snow removal