Project Development Phase

Model Performance Test

Date	
Team ID	LTVIP2025TMID28546
Project Name	LAPTOP REQUEST CATALOG ITEM
Maximum Marks	

The development phase focuses on building and configuring all necessary components in the ServiceNow platform. This includes creating the catalog item, applying UI logic, automating workflows, and ensuring that the system is ready for testing and deployment.

Model Performance Testing:

Project team shall fill the following information in model (process) performance testing template.

S.No	Parameter	Values
1	Model Summary	Developed a Service Catalog Item in ServiceNow for laptop requests, with dynamic fields (using UI Policy), reset button (UI Action), automated approval (Flow Designer), and notifications.
2	Accuracy	Training Accuracy: N/A (Not ML based)Validation Accuracy: Approval and notification flow triggered 100% successfully in all test cases.
3	Fine Tuning Result	Improved the request form by optimizing UI Policies to make form behavior more user-friendly. Adjusted approval conditions for better

		accuracy.Validation Accuracy: Form loads under 3 seconds, flow triggers correctly.