

- 1) Have you ever utilized CAPS? [yes, no]
- 2) If yes: To what extent do you agree with the following statement: I am satisfied with the services I have received from CAPS [Strongly agree, agree, neither agree nor disagree, disagree, strongly disagree]
- 3) If yes: To what extent do you agree with the following statement: CAPS is an accessible service [Strongly agree, agree, neither agree nor disagree, disagree, strongly disagree]
- 4) If no: Which statement most accurately describes why you have not utilized CAPS? [I have never heard of CAPS, I did not need the service, I needed the service but had no time to access it, I needed the service but it was not accessible, I did not feel comfortable utilizing CAPS, I received psychological services outside of CAPS, other (please specify)]