

Employee Helpdesk ID's:

- ✚ For all queries related to Medical insurance, HR portal support, leaves & attendance, organizational policies and employee grievance, please write to- IndiaHRHelpdesk@prolifics.com
- ✚ For all queries related to Tax, Investments, Form 16, Pay slips or anything related with your compensation, please write to Comp & Benefits INDIA Team- Comp&benefits-India@prolifics.com, you can access your ADP portal through our PeP portal quick links, login credentials of ADP portal will be shared on or before 5th of succeeding payroll month.
- ✚ For all concerns related to workstation, car parking stickers, ID cards and stationery, please write to our Admin & Facilities Team- FacilitiesHelpdesk@prolifics.com OR Facilities@prolifics.com
- ✚ For all hardware, software, laptop related queries, please write to IT Team- ithelpdesk@prolifics.com
- ✚ For all queries related to technical difficulties & glitches in PPM, PEP portal, please write to App Support Team- AppSupport@prolifics.com.
- ✚ For any queries related with Corporate Learning, certifications, please write to HR Prolifics University Team- ProU@prolifics.com
- ✚ For any employee complaints, code of conduct, employee helpdesk's escalations, please write to hr.bp@prolifics.com.

Note:

- ✚ Employees who have joined after 20th of the month will be paid in the succeeding month's payroll on pro rata basis.
- ✚ Please use Prolifics email id and system password to login to Prolifics Employee Portal- <https://pep.prolifics.com/>, further details will be explained in HR New Joiner Connect.