



# Software/eLearning Order Fulfillment Letter

Welcome to PTC! Thank you for your recent purchase of PTC software/eLearning.

This letter contains the important information that your company needs in order to get started installing and using your PTC software.

## 1. Create a PTC.com Account (required for both software/eLearning purchases):

All of PTC's product and technical support resources are available online for your team in our PTC eSupport Portal: software downloads, license management, reference documentation, and Technical Support web tools and knowledge base.

**Important!** To access this information, you must first [Create a new PTC.com Account](#). You need to include your Customer Number and one of the following items - SCN, SON, or Site Number - in the web account form in order to access the customer area of our [eSupport Portal](#).

***The numbers listed below are necessary for all members of your company who will be using PTC software and creating PTC.com Accounts. Please ensure that the appropriate team leads receive this information so individuals can create their own PTC.com Accounts as needed:***

Customer Number :	401243
Service Contract Number (SCN):	9R2274240
Sales Order Number (SON):	3038336
Site Number:	3002426

If you already have PTC.com Account and need to upgrade it with your new Support information, please click [Upgrade your PTC.com Account](#). You need to include your Customer Number and one of the following items - SCN, SON, or Site Number - in the web account form.

To make it easy for you to get started, please visit the [PTC Welcome Center](#) for step by step instructions.

After creating a PTC.com Account and validating your account credentials, you can login to our [eSupport Portal](#) for all PTC product-related information and resources.

**\*\* To access your eLearning license, please go directly to step 5. \*\***

## 2. Download your software

For electronic delivery, you can immediately download your software at the following URL: <https://www.ptc.com/appserver/auth/it/esd/salesordernumber.jsp?son=3038336>.

## 3. Request License Codes

Many PTC products require that the license pack file be available prior to installing the software. You can determine whether you require license codes by looking at the column "Lic Codes Req" on the next page. If you do require license codes, you can obtain them using one of the choices below.

**Via the Web** <https://support.ptc.com/apps/licensePortal/auth/ssl/index>

- Your order contains licenses for either ThingWorx Platform and/or PTC Smart Connected Applications and/or Windchill.  
Please use the following link to download the license:  
<https://support.ptc.com/apps/licensePortal/auth/ssl/index>  
Note that license installation must be done on the computer being licensed.

For instructions on finding your CPU ID (host ID) click  
[http://www.ptc.com/appserver/wcms/standards/freefull\\_cskdb.jsp?&im\\_dbkey=90575&im\\_language=en](http://www.ptc.com/appserver/wcms/standards/freefull_cskdb.jsp?&im_dbkey=90575&im_language=en).

#### 4. **Begin Software Installation**

Please refer to the installation guide for your particular software package which can be found on the **PTC Reference Documents** page at <http://www.ptc.com/appserver/cs/doc/refdoc.jsp>

#### 5. **Access your eLearning material:**

To access your eLearning material please go to [Precision LMS](#).

eLearning Administrator Email: subhodhn@elgi.com

You should be able to access your eLearning using your existing PTC.com Account or through the administrator named above. If you are the administrator and have not previously logged in, follow the "forgot password" link to receive your initial password.



# Software Order Fulfillment Confirmation

Page 1 of 1

Customer # 401243  
Customer Name ELGI EQUIPMENTS LIMITED  
Attention VENU MADHAV K  
Service Contract # 9R2274240

Date Shipped 27-DEC-2019

Fax  
Email venuk@elgi.com,subhodhn@elgi.com

## SHIPPING INFORMATION:

Location 3002426  
ELGI EQUIPMENTS LIMITED  
SINGANALLIUR  
COIMBATORE TAMIL NADU 641 005  
India

Carrier  
Tracking # electronic  
P.O.# CAP000137  
Sales Order # 3038336

Phone

## Software Order

Item Number	Item Description	Lic Basis	Lic Codes Req	Ordered	Shipped	Activation ID
<b>ORDERED ITEMS</b>						
STN-SP1510	Managed Success Plan - TWX			1		
---STN-SP1510-P-	Managed Success		No			
---STN-SP1550-P-	Success Points		No			
SAS-56231-F	ThingWorx SaaS SCP Platform Professional Edition			1		
---TWX-56176-P-	ThingWorx - Base Fee		Yes			858d-51fc-9139-4dd1-abd2-a7a5-62ea-db85
---TWC-5600C-P-	ThingWorx - Connection Server		No			
---TWE-5600E-P-	ThingWorx - Edge MicroServer		No			
---TWS-5600S-P-	ThingWorx - Edge SDK		No			
---TWX-56239-P-	Connected Assets		Yes			
---TWX-56238-P-	ThingWorx User		Yes			4083-89ef-310a-4c91-a86f-aedb-4df5-7254
---TWA-56090-P-	ThingWorx Asset Advisor SCP		Yes			55ee-0d5e-119f-4970-9977-1ffe-f197-b58e
---NRN-56231-P-	ThingWorx Machine Learning		No			
---TRP-L713-P-	Standard ThingWorx eLearning Library		No			
---CSS-TWX-P-	Cloud Services - ThingWorx		No			
SAS-56249-F	ThingWorx SaaS SCP Connected Asset	NA		425		
---TWX-56249-P-	ThingWorx SCP Connected Asset		Yes			
---CSS-TWX-P-	Cloud Services - ThingWorx		No			
SAS-56273-F	ThingWorx SaaS Software Content Management	NA		1		
---TWX-56273-P-	ThingWorx Content Management		Yes			9853-94a0-95b3-4191-af8a-260f-c82a-c9bd
---CSS-TWX-P-	Cloud Services - ThingWorx		No			
<b>SHIPPED ITEMS</b>						
MED-61148-DST-000	Cloud Services Fulfillment			1	1	

**License Agreement:** Your order for software items ("Licensed Products") and use of those Licensed Products is governed by the terms and conditions of the applicable PTC license agreement, as specified in the Quote, Product Schedule or Volume Pricing Agreement previously issued by PTC to you or your company, or agreed to by PTC and you or your company. If there is no Quote, Product Schedule or Volume Pricing Agreement, this order will be governed by the applicable PTC license agreement which you will be required to accept in order to install and use the Licensed Products, a copy of which is posted at <https://www.ptc.com/en/documents/legal-agreements/on-premise-license-agreements>.

**Licensing Basis:** The licensing basis of each Licensed Product is set forth in the table above. For an explanation of the meaning of the licensing basis codes, and for additional product-specific terms and conditions, see the licensing basis language below and the most recent "License Basis" document located at <https://www.ptc.com/en/documents/legal-agreements/on-premise-license-agreements>.

**e-learning Licenses:** If your order includes any e-learning software, you or your company, as applicable, has the option to host it for your internal use on your servers. The content of e-learning software may be accessed only by the Registered User for whom the License is purchased.

**Licensing Basis Legend:** "B" = Bundle; "CPU" = Per CPU; "CU" = Concurrent User; "DC" = Designated Computer; "DS" = Designated Server; "DS+RU" = One License per Designated Server plus one License for each Registered User; "DS-30" = One License per Designated Server for use by up to 30 Registered Users; "L" = License Locked; "P" = Package; "PI" = Per Instance; "RU" = Registered User; "S" = Site License

Please note that Parametric Technology Corporation has changed its legal name to PTC Inc. effective January 28, 2013. All references to Parametric Technology Corporation in the software, including within the license agreement, are deemed to be to PTC Inc. and all contracts, agreements and notices with and from Parametric Technology Corporation are deemed to be with and from PTC Inc.