



4 Courses

Assessing Conflict
Managing Conflict
Negotiation
Resolving and Transforming Conflict



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Babul Deb

has successfully completed the online, non-credit Specialization

Conflict Management For Everyone

By the end of the specialization, you will be able to: Assess conflict types and identify the needs and responses of all conflicting parties. Identify when conflicts arise and manage them in multiple settings. Respond to conflict appropriately and brainstorm for solutions you can follow through on. Prepare for negotiations by finding alternatives and making offers to reach the best solution for all involved.

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

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