



RENTAL AND SAFETY CONDITIONS

CUSTOMER COMMITMENT AND SECURITY DEPOSIT

1 - For the rental of the products it is necessary to leave a deposit of:

\$500 MXN - for rentals totaling less than \$1000 MXN

\$1000 MXN - for rentals totaling less than \$3000 MXN

\$2000 MXN - for rentals totaling over \$3000 MXN

This deposit will be returned in full as long as the items are returned complete and in conditions similar to their delivery.

2 - It appeals to the good faith of the contracting client. If an item is damaged beyond repair, they agree in writing to refund the amount equivalent to the market price of the product and it is understood that they lose the right to a full or partial refund of the deposit (depending on the cost of the product).

3 - In the event that Happy Baby Rentals team determines that it is possible to repair the product, the deposit shall be returned after the repair has been done and the cost that will be paid by the customer can be calculated.

USE OF THE EQUIPMENT

4 - Happy Baby Rentals guarantees the conditions of the equipment as long as it is used properly.

5 - The safety of the babies is entirely the responsibility of the client and Happy Baby Rentals is not responsible for any accident that may occur during the period of use of the equipment.

6 - In the case of a car seat rental, Happy Baby Rentals staff is NOT authorized to carry out the installation and this is entirely the responsibility of the person responsible for the baby's safety.

DEPOSIT AND REFUND

7 - To guarantee the reservation, a 50% deposit is required. The other 50%, plus the deposit fee, will be covered without exception upon delivery of the equipment.

8 - In case of cancellation of the rental, the advance payment must be notified and requested by email to: hola@babyrentals.mx including the refund information. You will be entitled to a full refund of the advance if notified one month in advance of the client's reservation, 25% percent (half of the advance) if notified up to two weeks before the start date of the rent and 10% up to one week before. Subsequently, the right to reimbursement of the deposit is lost.

CLEANING AND TRANSPORTATION

9 - The transportation of the equipment are the client's responsibility and will be calculated according to the location of the accommodation and the number of items per rental.

10 - The initial cleaning fee is \$50 MXN per item per rent. If the item is returned dirty, the fee will rise to \$150 MXN per item that will be withdrawn from the deposit.

PAYMENTS AND REQUIREMENTS

10 - Payment can be made in cash or by bank transfer or deposit, or at OXXO you can request the data from Happy Baby Rentals staff.

11 - To proceed with the reservation, it is necessary to accept these conditions as well as present or send digitally:

- digital photograph or simple copy of official identification of the person responsible for the equipment.
- proof of payment (in case of booking in advance)
- the Rental Order with the necessary details to complete the reservation.
(<https://www.babyrentals.mx/reserva-ahora>)

Thank you for your understanding and preference.

If you have any questions regarding any of these conditions, you can contact us and we can gladly resolve it.



FULL NAME OF THE PERSON RESPONSIBLE FOR THE EQUIPMENT

SIGN IN AGREEMENT

DEPOSIT AMOUNT / METHOD OF PAYMENT - REFUND

DATE