

## **Salesforce Consulting at CloudJune**

At CloudJune, we help businesses grow and enhance customer experiences using Salesforce. Our Salesforce Consulting Services are designed to keep businesses competitive by leveraging various Salesforce solutions.

### **Key Areas of Expertise:**

#### **1. Sales Cloud:**

- Improves sales efficiency and processes.
- Customizes Salesforce for lead management and opportunity tracking.
- Ensures a seamless and dynamic sales experience tailored to your business needs.

#### **2. Experience Cloud:**

- Enhances customer engagement through personalized experiences.
- Boosts collaboration, communication, and engagement with customers.
- Creates a digital ecosystem fostering lasting customer relationships.

#### **3. Pardot Marketing Cloud:**

- Enhances marketing efforts with automation and analytics.
- Helps create targeted campaigns and nurture leads.
- Ensures unparalleled marketing success.

#### **4. Commerce Cloud:**

- Optimizes e-commerce platforms for better shopping experiences and transactions.
- Ensures personalized shopping experiences and seamless transactions.
- Increases digital commerce impact and profitability.

#### **5. Service Cloud:**

- Transforms customer service by streamlining case management and support processes.
- Provides efficient, unified support experiences.
- exceeds customer expectations.

#### **6. Analytics Cloud:**

- Uses real-time dashboards and predictive analytics to provide actionable insights.
- Empowers business decision-making processes.
- Turns data into actionable insights for strategic growth.

### **Benefits for Businesses:**

#### **• Sales Cloud:**

- Up to a 30% boost in sales productivity through streamlined processes and real-time insights.

#### **• Pardot Marketing Cloud:**

- 25% improvement in marketing ROI through targeted campaigns and lead nurturing.

- **Operational Efficiency:**
  - 20% increase by integrating and optimizing the Salesforce across business processes.

**Benefits for Customers:**

- **Service Cloud:**
  - 25% increase in customer satisfaction with seamless and personalized support.
- **Experience Cloud:**
  - 30% boost in team and customer communication.
- **Analytics Cloud:**
  - 15% better decision-making with data-driven insights.