

Steve Fisher

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OBJECTIVE

Seeking an IT position in which my technical training, problem solving and communication skills will be utilized to increase overall company efficiency.

SUMMARY OF QUALIFICATIONS

Extensive knowledge of computer hardware and software, building and maintaining computer systems.
Certified A+.
32 + years experience in challenging customer service environments.
Highly adept in problem solving.
10 years of IT Help desk experience/IT Support and troubleshooting
Website development and database integration
Recognized by previous employers for outstanding communication skills and quality work.

TECHNICAL SKILLS

Languages: Java, JavaScript, Typescript, Express, Python, Ruby, MongoDB, Sass, MySQL, HTML, CSS, PHP.
Technologies: React, NodeJS, Vue, Rails, AWS
Full-Stack web development / deployment with MERN.
Microsoft Windows & Microsoft Office.
Active Directory, Software update, System security patching, automated backup.
Linux – Arch, Ubuntu, Susie.
Hardware/Software Troubleshooting, Network Troubleshooting.

TECHNICAL TRAINING

Hong-Kong University , Online	4/1/21 - 8/1/21
Full-Stack MERN web development with React certification.	

J.C.C.C , Johnson County, KS	6/1/13 - 3/1/15
PHP/MySQL	
HTML	
JavaScript	

Centriq Foss Training , Leawood, KS	1/29/07 - 6/10/07
Network Administrator Program	

Technical Competencies:

- Installing and supporting Windows XP/Windows Server 2003 in a virtual environment.
- Basic configuration of the Desktop and IE.
- Configuring, managing, and maintaining hardware.
- MySQL setup and configuration.
- Creating users and groups in a domain and on local machines.
- Managing a network with local and group policies.
- Planning and designing a network environment.
- Installing, configuring, and managing WSUS.
- Basic understanding of security, printer management, monitoring server performance, and troubleshooting disaster recovery.
- Experienced use of MS Excel
- Linux systems
- Web Development
- Java programming

Professional IT Project Experience

- Business Analyst Level 1 for AMC Theatres (4 years)
- Designed, planned, and implemented a Windows 2003 Enterprise domain structure for a corporation.
- Designed, built and implemented a network infrastructure that allowed two separate business entities to communicate.

Soft Skills Training

- General Business, Leadership, Project Management, and Project+.

Certifications

- Full-Stack Web Development Certification.
- A+ Certification.
- Network Certifications.
- Java Certification.

PROFESSIONAL EXPERIENCE

Freelance Web Development, Overland Park, KS	Current
Using multiple different systems to learn and develop in	
Create Front end and Back end systems to work in	
Develop websites	
Develop web apps	
Develop web based games	
Peak Pro Staffing, Overland Park, KS	3/1/20 - Current
<i>Contractor</i>	
Video Moderator/CSR for Court Call Direct,	
Video and audio platform for United States courts.	
JT's American Pride (Food Truck), Overland Park, KS	8/1/2014 - 1/1/2020

Owner/Operator

Running the daily operations of the business
Overseeing inventory
Scheduling bookings and daily events
Head cook on the truck

Peak Pro Staffing, Overland Park, KS

10/1/13 - 8/10/14

Contractor

Data entry and Dr. Enrollment for insurance company

AMC Theatres Inc., Kansas City. MO

8/10/09 - 05/12/13

Business Analyst 1

Level 1 IT Help desk support.
Resolving in depth issues by applying the appropriate problem solving skills.
Complex troubleshooting with theaters computers and network systems.
Large scale virus removal and protection.
Roll out and Support of large scale company software upgrades and conversions.

Peak Pro Staffing, Overland Park, KS

10/1/07 - 8/10/09

Contractor

IT Help desk support contract with AMC Theatres Inc.

ACTIVITIES / HOBBIES

Administer and maintain a home network.
Build/Repair computers
Construct Web Sites
Remodeling
Cooking