**601 McCarthy Blvd**

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***Failure Analysis & Corrective Action Report***

***\*Final\****

**RMA Number:** Click here to enter text. **Device:**Click here to enter text.

|  |  |
| --- | --- |
| **Date:** Click here to enter a date. | **Author:** Click here to enter text. |

**Customer Information:**

**Name:** Click here to enter text.

### Customer Failure Environment

|  |  |  |
| --- | --- | --- |
| **Type of Failure:** Click here to enter text. | **Nature of Test:** Click here to enter text. | **Failure Description:** Click here to enter text. |
|  |  |  |
|  |  |  |
| **Failing Temperature:** Click here to enter text. | **DOS Image:** Click here to enter text. | **Does Good Unit Pass Test:** Click here to enter text. |
|  |  |  |
|  |  |  |
| **Parts Received Date:** Click here to enter a date. |  |  |
|  |  |  |

**Problem Description:**

**Customer Issue Description:** Click here to enter text.

### Device Details: Click here to enter text.

**Summary:**

Analysis on the returned units confirmed them to be non-SanDisk product.

**Team Members:**

Name: Click here to enter text. Title: Click here to enter text.

**Root Cause Analysis Summary:**

**Failure Analysis Results:**

Upon return, the units were visually inspected and confirmed be non-SanDisk product.

Click here to enter text. (Please attach photos and explanation of how the above was determined).

**Root Cause Concusions:**

Root cause cannot be determined for a non-SanDisk product.