**601 McCarthy Blvd**

**Milpitas, CA 95035-7932 USA**

**Phone: (408) 801-1000**

**Fax: (408) 801-8657**



***Failure Analysis & Corrective Action Report***

***\*Initial\****

**RMA Number:** Click here to enter text. **Device:**Click here to enter text.

|  |  |
| --- | --- |
| **Date:** Click here to enter a date. | **Author:** Click here to enter text. |

**Customer Information:**

**Name:** Click here to enter text.

### Customer Failure Environment

|  |  |  |
| --- | --- | --- |
| **Type of Failure:** Click here to enter text. | **Nature of Test:** Click here to enter text. | **Failure Description:** Click here to enter text. |
|  |  |  |
|  |  |  |
| **Failing Temperature:** Click here to enter text. | **DOS Image:** Click here to enter text. | **Does Good Unit Pass Test:** Click here to enter text. |
|  |  |  |
|  |  |  |
| **Parts Received Date:** Click here to enter a date. |  |  |
|  |  |  |

**Problem Description:**

**Customer Issue Description:** Click here to enter text.

### Device Details: Click here to enter text.

**Summary:**

Initial visual inspection has found no obvious sign of mechanical damage that would cause functional failure. The units have been forwarded to the SanDisk System Reliability and Failure Analysis Group for detailed failure analysis.

**Team Members:**

Name: Click here to enter text. Title: Click here to enter text.

**Root Cause Analysis Summary:**

**Failure Analysis Results:**

Upon arrival, the units were visually inspected with no obvious external abnormalities found.

The returned units have been transferred to the SanDisk System Reliability and Failure Analysis Group for detailed failure analysis.

A further report with detailed analysis results and root cause of failure conclusions will be submitted to the customer upon completion of the analysis for these units.

**Root Cause Conclusions:**

Root cause conclusion will be included in final report.