**601 McCarthy Blvd**

**Milpitas, CA 95035-7932 USA**

**Phone: (408) 801-1000**

**Fax: (408) 801-8657**



***Failure Analysis & Corrective Action Report***

***\*Final\****

**RMA Number:** RMA Number

**Device:**Device

|  |  |
| --- | --- |
| **Date:** Date |  |

**Customer Information:**

**Name:**

|  |  |  |
| --- | --- | --- |
| **Contacts** | Name | Email Addresses |
|  |  |  |

### Customer Failure Environment

|  |  |  |
| --- | --- | --- |
|  |  |  |
| **Failing Temperature:** | **Unit Source:** | **Failure Rate:** |
| FailingTemperature |  | Failure Rate |
|  |  |  |
| **Parts Received Date:** |  |  |
| Parts Received Date |  |  |

**Problem Description:**

**Customer Issue Description:** Customer Failure Description

### Device Details:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Device Marking** | Qty | Mfg. Date | Technology Code | Capacity |
|  |  |  |  |  |

**Summary:**

Analysis on the returned units confirmed them to be non-SanDisk product.

**Team Members:**

|  |  |
| --- | --- |
|  |  |
|  |  |

**Root Cause Analysis Summary:**

**Failure Analysis Results:**

Upon return, the units were visually inspected and confirmed be non-SanDisk product.

Click here to enter text. (Please attach photos and explanation of how the above was determined).

**Root Cause Concusions:**

Root cause cannot be determined for a non-SanDisk product.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| |  |  | | --- | --- | |  |  | | **v** |  | |  |
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