**601 McCarthy Blvd**

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***Failure Analysis & Corrective Action Report***

***\*Initial\****

**RMA Number:** RMA Number

**Device:**Device

|  |  |
| --- | --- |
| **Date:** Date |  |

**Customer Information:**

**Name:**

|  |  |  |
| --- | --- | --- |
| **Contacts** | Name | Email Addresses |
|  |  |  |

### Customer Failure Environment

|  |  |  |
| --- | --- | --- |
|  |  |  |
| **Failing Temperature:** | **Unit Source:** | **Failure Rate:** |
| FailingTemperature |  | Failure Rate |
|  |  |  |
| **Parts Received Date:** |  |  |
| Parts Received Date |  |  |

**Problem Description:**

**Customer Issue Description:**

Customer Failure Description

### Device Details

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Device Marking** | Qty | Mfg. Date | Technology Code | Capacity |
|  |  |  |  |  |

**Summary:**

Initial visual inspection has found no obvious sign of mechanical damage that would cause functional failure. The units have been forwarded to the SanDisk System Reliability and Failure Analysis Group for detailed failure analysis.

**Team Members:**

|  |  |
| --- | --- |
|  |  |
|  |  |

**Root Cause Analysis Summary:**

**Failure Analysis Results:**

Upon arrival, the units were visually inspected with no obvious external abnormalities found.

The returned units have been transferred to the SanDisk System Reliability and Failure Analysis Group for detailed failure analysis.

A further report with detailed analysis results and root cause of failure conclusions will be submitted to the customer upon completion of the analysis for these units.

**Root Cause Conclusions:**

Root cause conclusion will be included in final report.

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