ART OF THE POSSIBLE



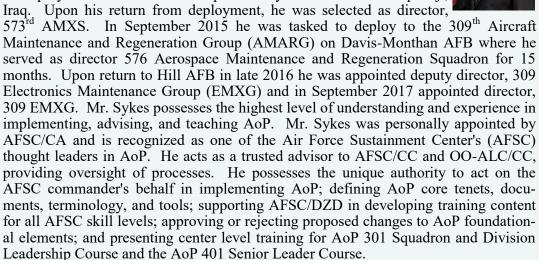


AIR FORCE SUSTAINMENT CENTER

The AoP Newsletter is a monthly bulletin to communicate the latest enterprise AoP activities to the AFSC workforce. It provides updates on significant AoP institutionalization and implementation activities and tools. More detailed information is available on the AFSC AoP SharePoint site at https://cs2.eis.af.mil/sites/22197/AoP/SitePagesR/Home.aspx. If you have a question or would like to submit content for a future AoP Newsletter, please contact the POCs listed below.

Mr. Lerov Sykes Introduced as New AoP SME

Mr. Leroy Sykes has been appointed a new Art of the Possible Subject Matter Expert (AoP SME) at Hill Air Force Base (AFB), UT. Mr. Sykes replaces Ms. June Biancalana who retired from the position on 3 January 2019. Mr. Sykes served on active duty from 1974–1998 and began his civilian Air Force career in 1999 at Hill AFB as an F-16 aircraft mechanic. In 2000 he moved into supervision and served as a first level supervisor, section chief, and F-16 production chief. In 2009 he was selected as deputy director for the 572nd Aircraft Maintenance Squadron (AMXS). In 2011 he deployed with the Civilian Expeditionary Workforce to Camp Taji,



AoP SMEs Provide AoP 301 Training in Central Georgia

The AoP SMEs provided AoP training to 75 students at Central Georgia Technical College (CGTC). Students came from across AFSC, Air Force Global Strike Command (AFGSC), Air Force Life Cycle Management Center (AFLCMC) Air Force Reserve Command (AFRC). In addition to the standard AoP 301 Squadron and Division Leadership Course content, students and AoP SMEs observed and discussed wall walks from three areas. These included the 407 Supply Chain Management Squadron's (SCMS) Purchase Instrument, the 571 Commodities Maintenance Squadron's (CMMXS) Non-Destructive Inspection focus and finish (NDI), and AFSC/LGS's special projects and recurring workload machines. Students gained valuable knowledge from the training and recognized as high points: learning how to apply AoP in administrative areas, learning how to set up a process machine, understanding how AoP and continuous process improvement (CPI) work together, seeing the wall walks, and understanding the Radiator Chart. The AoP Team also received valuable constructive feedback via its course critique process that they will use to improve AoP training. The next AoP 301 Squadron and Division Leadership Course will be held at Tinker AFB, OK in March 2019.

NEWSLETTER POCs

Primary: Tommy Strahan, AFSC/LGSB, DSN 674-2755

Alternate: Kristen Foran, AFSC/LGSB, DSN 986-0543

AFSC AoP Mailbox: AFSC.DP.AoPWorkflow@us.af.mil

UPCOMING EVENTS:

AoP 301 Sq/Div Leadership Course

Tinker AFB, March 2019 Hill AFB, 11-12 June 2019

AoP 401 Senior Leader Course

Tinker AFB, 27-29 Aug 2019

AoP Implementation Performance Review (IPR)

3 Apr 2019

AoP Enterprise Monthly Call

Last Friday of the Month, 1430 EST, MMN DSŇ 852-9999; passcode 1103#

AoP FAOs and **Misconceptions:** What is a process machine?

A process machine is a visual representation of a process used to portray current process performance. Its three essential elements are flow, WIP, and gate performance. AoP portrays flow through high level process steps known as "gates." WIP is the product or service generated by the process. All current WIP should be mapped to its current gate. Local performance charts portray the current performance of each gate using recent performance data of

WIP that processed through the gate.