

# ART OF THE POSSIBLE NEWSLETTER

Volume II, Issue II

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AIR FORCE  
SUSTAINMENT CENTER

The AoP Newsletter is a monthly bulletin to communicate the latest enterprise AoP activities to the AFSC workforce. It provides updates on significant AoP institutionalization and implementation activities and tools. More detailed information is available on the AFSC AoP SharePoint site at <https://cs2.eis.af.mil/sites/22197/AoP/SitePagesR/Home.aspx>. If you have a question or would like to submit content for a future AoP Newsletter, please contact the POCs listed below.

## ***Ms. Theresa Farris Introduced as New AoP SME***

Ms. Theresa Farris has been appointed a new Art of the Possible Subject Matter Expert (AoP SME) at Tinker AFB, OK. Ms. Farris replaces Ms. Janis Wood who was one of the original three AoP SMEs and retired from the position on 10 August 2018. Ms. Farris has over 34 years of experience working for the Air Force in supply, aircraft production, aircraft maintenance and quality. She was most recently the Deputy Director of the 76th Aircraft Maintenance Group, Oklahoma City Air Logistics Complex, which is responsible for programmed and unscheduled depot maintenance, modification, worldwide aircraft battle damage repair and expeditionary depot-level maintenance on KC-135, B-52, B-1 and E-3 aircraft. Additionally, the 76 Aircraft Maintenance Group provides support for the C-130, E-6 Navy, and the KC-46 workload. She possesses a Bachelor of Science Degree in Human Resources and a Masters of Business Administration from Southern Nazarene University. Appointed by Mr. Stamey, AFSC/CA, AoP SMEs are responsible for defining AoP core tenets, documentation, terminology, and tools; supporting AFSC/DPD in developing training content for all AFSC skill levels; acting as a trusted cross-location advisors to AFSC/CC, ALC/CCs, wing/CCs and CLs, and directorate civilian leaders on AoP implementation and execution; and approving or rejecting proposed changes to AoP.



## ***Two of the First AoP SMEs Transition to Retirement***

Ms. June Biancalana and Mr. David Mann will be retiring on 3 January 2019. June and David represent and advise AFSC/DP/PK/SE, OO-ALC and the 75 ABW. They played an instrumental role in the development of standard, center-level training and guidance. They are dynamic zealots for AoP. David and June shared their experience and knowledge with over 800 leaders across AFSC, AETC, LCMC, Army, Marines and DLA via numerous AoP 301 Squadron and Division Leadership Courses and multiple AoP 401 Senior Leader Courses (SLCs). The AoP team expresses its endless gratitude to June and David and wishes them the best of luck in retirement and any future endeavors that come their way.



## ***AoP SMEs Provide AoP Training for AETC***

AoP team conducts two day modified AoP training to the 47 Flying Training Wing (FTW) Laughlin AFB, Texas. The target audience for the modified training included 37 47 TFW managers, mechanics, planners, schedulers, & analysts. Mr. Mike Arnold, Mr. Bill Best and Mr. David Mann presented AoP 301 training material and emphasized the value and importance of implementing AoP. The approach for this training focused on the processes for phased maintenance for the T-1, T-6, and T-38 platforms, planning, scheduling, documentation, analysis and Continuous Process Improvement (CPI). Students learned how to apply AoP and how to set up process machines for their respective workcenters. The AoP team received valuable constructive feedback via its course critique that will be used to improve future training. The AoP team will be conducting and AoP 301 Squadron/Division Leadership Course at Robins AFB, GA on 29-30 Jan 2019.

### **NEWSLETTER POCs**

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### **UPCOMING EVENTS:**

#### **AoP 301 Sq/Div Leadership Course**

Robins AFB, 29-30 Jan 2019

Tinker AFB, 9-10 Apr 2019

#### **AoP 401 Senior Leader Course**

Tinker AFB, 27-29 Aug 2019

#### **AoP Implementation Performance Review (IPR)**

3 Apr 2019

#### **AoP Enterprise Monthly Call**

Last Friday of the Month, 1430 EST,  
MMN DSN 852-9999; passcode 1103#

### **AoP FAQs and Misconceptions:**

#### **Who should attend AoP 301 Courses?**

The AoP 301 Squadron and Division Leadership Course was developed with the intent to train squadron and division leaders down to the branch level and provide them with in-depth methodology exploration coupled with practical application exercises and practical wall walk examples. Workforce education reinforces a culture of ownership and problem-solving, fosters an understanding of AoP core tenets and provides a standardized roadmap clearly demonstrating how organizations can achieve AoP results.

### **AoP SharePoint URL:**

<https://cs2.eis.af.mil/sites/22197/AoP/SitePagesR/Home.aspx>