COFICAB	**FPS Analysis**	**Reference:** 12.30.07.80 **Effective Date:** 03.05.2024/02 **Type of Document:** Formulaire **Page:** 1/1

I. DESCRIPTION

Object:

Ce formulaire est un modèle utilisé pour traiter les incidents internes et externes
Il décrit la méthode utilisée pour éliminer les causes profondes de la non-conformité; il comprend les étapes suivantes :

1)La constitution de l'équipe de résolution du problème.
2)La description du défaut
3)L'implantation des actions immédiates
4)L'identification des causes racines du problème
5)L'identification des actions correctives permanentes
6)L'implantation des actions correctives
7)L'identification des actions préventives
8)Jugement et observation relative au rapport 8D.

DOMAINE D'APPLICATION :

Problèmes qualité

UTILISÉ PAR :

Equipe qualité

DÉFINITION DES ANNOTATIONS :

RAS

II. HISTORIQUE DU CHANGEMENT

DATE DE REVISION	VERSION	MODIFICATION	MODIFIÉ PAR
06.02.2024	01	1ère émission	Helmi Chebbi
03.05.2024	02	Ajout de la classification des incidents selon leurs criticités	Hazem Bououni

III. MATRICE D4APPROBATION

Nom	Département	Fonction
Hazem Bououni	Qualité	Resp.Qualité Client
Helmi Chebbi	Qualité	Chef Dépt. Qualité
Mhamed Drira	Direction usine	Directeur d'usine

DDO: 12-6620

IV. CLASSIFICATION DE CONFIDENTIALITÉ

Extrêmement confidentiel	Confidentiel		Propriété/restreinte	x Usage publique

Coficab Plant	Claim Date	Response Date:	
COF TN	09/02/2024	3D	-
		8D	-

8D REPORT

CONTACT CUSTOMER DETAILS		INFORMATION ABOUT THE COMPLAINT	
Customer	-	ID Number	-
From	-	Reference	-
Function	-	Color	-
Tel.	-	Rejected Quantity (m)	-
Fax	-	Received date/BL	-
E-mail	-	Prod. Date	-

CUSTOMER CLAIM NUMBER	INTERNAL CLAIM NUMBER	PICTURE OF THE PROBLEM
-	-	

Type of Incident

1 Team Assembled

Establish a small group of people with the process/product knowledge, allocated time, authority and skill in the required technical disciplines to solve the problem

Department	Name	Responsability
-	-	-
-	-	-
-	-	-
-	-	-
-	-	-
-	-	-
-	-	-
-	-	-
-	-	-
-	-	-

2 Problem Description

Combine the relevant information, this will be your Problem Description

-

3 Containment Actions

Temporary actions to contain the problem and protect the customer from the further defected parts
This action must be fixed until the verification of the implemented permanent corrective action.

Localization	Action taken	Responsible	Date	Status
In COFICAB stock	-	-	-	-
In production	-	-	-	-
In transit	-	-	-	-
At the customer	-	-	-	-

Other Actions (if applicable)

4 Diagnose Root Cause

Analyze problem's root cause(s) with 5 Whys method. Identify and verify the Escape Point.

Technical / Systemic Examination

Causes of creation	Why ?	Why ?	Why ?	Why ?	Why ?
1					
2					
3					
Causes of non detection	**Why ?**	**Why ?**	**Why ?**	**Why ?**	**Why ?**
1					
2					
3					

Claim Decision : | **Comment:**

5 Identify Solutions, Corrective Actions

Solutions that adress and correct the root cause.
Solutions determined to be the best of all the alternatives.

Action	Responsible	Date	Status
-	-	-	-
-	-	-	-
-	-	-	-
-	-	-	-
-	-	-	-

6 Validation of effectiveness

Implement and validate to ensure that corrective action does "what it is supposed to do".
Detect any udesirable side effects

7 Prevention

Determine what improvements in system and process would prevent problem from reoccuring
Ensure that corrective action remains in place and succesful

7A Review the following documents / systems

Attach a copy of modified document(s).

Document	Modif. Y	Modif. N	Modif. N/A	Responsible	Date Planned	Date Status
Management System Manual						
Process and inspection work instructions						
Flow Charts						
Control Plans						
FMEAs						
Risk Analysis Table and lesson learned						
Forms						

8

Effectiveness measurement:	-
Closed by:	-
Closure Date:	-

In the Status definition to use:

Not Started | Realized at 33% | Realized at 66% | Realized at 100% | Validated and effective | Realized and not effective | Cancelled

Updating Date	Version

Claim Accepted COF EE 1 X
Claim Not Accepte COF KT 2
COF MA 3
COF MED
COF MX
COF PT
COF TN
COF US
COF TJ
COF SP/HN
COF LE
COF RS
COF INT
COF MK
SOUSSE
COF CJ
COF TT
COF GR
COF MT

COFICAB	Coficab Plant (1)	Claim Date (2)	Response Date: (3)	
			3D	
			8D	

8D REPORT

CONTACT CUSTOMER DETAILS (4)		INFORMATION ABOUT THE COMPLAINT (5)	
Customer		ID Number	
From		Reference	
Function		Color	
Tel.		Rejected Quantity (m)	
Fax		Received date/BL	
E-mail		Prod. Date	

CUSTOMER CLAIM NUMBER (6)	INTERNAL CLAIM NUMBER (7)	PICTURE OF THE PROBLEM (8)

Type of Incident (9)

1 — Team Assembled (10)

Establish a small group of people with the process/product knowledge, allocated time, authority and skill in the required technical disciplines to solve the problem

Department	Name	Responsability

2 — Problem Description (11)

Combine the relevant information, this will be your Problem Description

3 — Containment Actions (12)

Temporary actions to contain the problem and protect the customer from the further defected parts
This action must be fixed until the verification of the implemented permanent corrective action.

Localization	Action taken	Responsible	Date	Status
In COFICAB stock				
In production				
In transit				
At the customer				

Other Actions (if applicable)

4 — Diagnose Root Cause (13)

Analyze problem's root cause(s) with 5 Whys method. Identify and verify the Escape Point.

Technical / Systemic Examination

Causes of creation	Why ?	Why ?	Why ?	Why ?	Why ?
1					
2					
Causes of non detection	**Why ?**	**Why ?**	**Why ?**	**Why ?**	**Why ?**
1					
2					

Claim Decision :

Comment:

5 — Identify Solutions, Corrective Actions (14)

Solutions that adress and correct the root cause.
Solutions determined to be the best of all the alternatives.

Action	Responsible	Date	Status

6 — Validation of effectiveness (15)

Implement and validate to ensure that corrective action does "what it is supposed to do".
Detect any udesirable side effects

7 — Prevention (16)

Determine what improvements in system and process would prevent problem from reoccuring
Ensure that corrective action remains in place and succesful

7A — Review the following documents / systems (17)

Attach a copy of modified document(s).

Document	Modif. Y	Modif. N	Modif. N/A	Responsible	Date Planned	Date Status
Management System Manual						
Process and inspection work instructions						
Flow Charts						
Control Plans						
FMEAs						
Risk Analysis Table and lesson learned						
Forms						

8 — Effectiveness measurement (18)

Closed by:

Closure Date:

In the Status definition to use:

Not Started — Realized at 33% — Realized at 66% — Realized at 100% — Validated and effective

Realized and not effective — Cancelled

Updating Date	Version
(19)	(20)

Claim Accepted 1 X
Claim Not Accepte 2
3

COF EE
COF KT
COF MA
COF MED
COF MX
COF PT
COF TN
COF US
COF TJ
COF SP/HN
COF LE
COF RS
COF INT
COF MK
SOUSSE
COF CJ
COF TT
COF GR
COF MT

Instructions de Travail pour le Traitement des Incidents Clients

1. Réception de l'Incident Client :

L'Ingénieur Qualité Client, l'IQC doit veiller à ce que toutes les informations pertinentes sur l'incident soient correctement documentées dans la base de suivi des incidents. Cela comprend :
- La date et l'heure de réception de l'incident.
- Les coordonnées du client (nom, entreprise, contact).
- Une description détaillée de l'incident, y compris les symptômes, les impacts et toute autre information pertinente.

2. Traitement de l'Incident :

L'IQC doit s'assurer que le fichier de suivi des étapes du 8D est correctement renseigné dès le début du processus.
L'envoi d'un e-mail aux parties concernées doit contenir des informations claires sur l'incident et ses implications. Les pièces jointes, telles que l'onglet "D1-D2 / D3", doivent être clairement identifiées et accessibles.

3. Création du Dossier de Travail sur OneDrive :

L'IQC doit organiser le dossier OneDrive de manière logique et structurée, en créant des sous-dossiers pour chaque phase du traitement de l'incident.
Il est important de limiter l'accès au dossier OneDrive uniquement aux membres autorisés de l'équipe pour garantir la confidentialité et la sécurité des informations.

4. Sécurisation de l'Incident (Containment) :

L'IQC doit collaborer étroitement avec le responsable qualité de la zone et son équipe pour élaborer des actions de containment efficaces qui visent à stabiliser la situation et à prévenir tout impact supplémentaire sur le client ou les processus internes.
L'alerte qualité envoyée doit fournir des instructions claires sur les mesures de containment mises en place et les actions nécessaires à suivre.

5. Réunion de Traitement :

Après l'étape du containment, le responsable qualité de chaque zone doit :
- Participer activement au traitement de la non-conformité.
- Remplir les annexes D4-1, D4-2 et D4-3 pour obtenir toutes les informations relatives à la bobine réclamée, côté traçabilité et process.

La réunion de traitement doit être soigneusement préparée avec un ordre du jour détaillé, y compris la présentation des données sur l'incident et les résultats préliminaires de l'analyse.
L'IQC et le Responsable Qualité de zone doivent encourager la participation active de toutes les personnes concernées pour garantir une compréhension commune de l'incident et des mesures correctives à mettre en œuvre.

6. Mise à Jour et Suivi :

L'IQC doit documenter toutes les activités et les progrès réalisés dans le fichier 8D de manière claire et concise.
Les rappels aux personnes en retard dans l'exécution des actions doivent être effectués de manière proactive, en identifiant les obstacles et en fournissant un soutien supplémentaire si nécessaire.

7. Finalisation du Processus :

L'IQC doit s'assurer que toutes les actions préventives sont intégrées de manière appropriée dans les procédures et les processus existants.
La révision des documents qualité tels que les FMEA et les instructions de travail doit être menée avec rigueur pour garantir leur pertinence et leur efficacité.

COFICAB Powered by Passion

8D Process Dashbord

	8D Methodology Steps Follow-up	StepsTime
01	D1-D2	0,5
02	D3-Containment	0,5
03	D3-Alert&Awareness	0,5
04	D4-Investigation Sheet	1
05	D4-Roout Cause Analysis	1
06	D5-Corrective Actions	0,5
07	D6-Effectivness control	5
08	D7-Prevention	0,5
09	NC Spools Follow-up & NQ Cost	0,5
	Global Progress	10

	Issue Date:
	26/09/2023

Planning	Closing Date	Follow-Up	Progress
09/02/2024	05/02/2024	-4,5	100%
10/02/2024	-	-	0%
10/02/2024	-	-	0%
11/02/2024	-	-	0%
12/02/2024	-	-	0%
13/02/2024	-	-	0%
18/02/2024	-	-	0%
18/02/2024	-	-	0%
19/02/2024	-	-	0%

Cumulation	-4,5	11%
Overage Delay	-4,5	

COFICAB Powered by Passion	1D 2D	TEAM ASSEMBLED PROBLEM DESCRITION	Issue Date:	

Incident Pilote :		Progress Rate	100%	Closing Date	05/02/2024
Name :		Phone :			
Function:		Localisation:			

Incident Details

Customer Incident Nbre:		Incident Date	09/02/2024
Incident Type	Claim	Customer	

Contact Customer Details		Information about the Incident	
Customer		ID Number	
From		Reference	
Function		Color	
Tel.		Rejected Quantity (m)	
Fax		Received date/BL	
E-mail		Prod. Date	

D1 Team Assembled

Department		Name :		Function:	
Department		Name :		Function:	
Department		Name :		Function:	
Department		Name :		Function:	
Department		Name :		Function:	
Department		Name :		Function:	
Department		Name :		Function:	
Department		Name :		Function:	
Department		Name :		Function:	
Department		Name :		Function:	

D2 Problem Description

Customer Description

Defect Samples :	Did we recieve a sample from Customer ?	Yes ☐	No ☐	When	
Defect Confirmation :	Did we confirm the defect ?	Yes ☐	No ☐	Not Yet ☐	

COFICAB Description

Internal Claim Ref.	
Defect Name	
Defect Family	

What happened?	
Why is it a problem?	
When detected	
Who detected?	
Where detected?	
How detected?	
How many bad parts?	

Production **Process** ?	
In which **Plant**?	

Photo of the Problem

Last **Similar** Problem ?							
Incident criticality	Is the incident considered critical ? **Classification :**			H	☐	M ☐	L ☐
Quality Manager Validation		**Yes**	☑	**No**	☐	When	21-sept.-23

COFICAB Powered by Passion	D1	Criticality of the customer incident

D2	Calculate the criticality of the incident

Evaluation

Incident type	Customer impact	Special characteristic	Number of impacted customers by the incident	Potential escalation
Claim	Direct customer process	1	1	Non
3	2	4	1	1

Matrix:

Special characteristic	Number of impacted customers by the incident	Customer impact	Result	Criticality classification
1			H	
	More than 2		H	
		Risk of Call recall	H	
Different from 1	1-2	Different from "Risk of Call recall"	Total calculated points ≥20 H	
Different from 1	1-2	Different from "Risk of Call recall"	Total calculated points 10<C<20 M	
Different from 1	1-2	Different from "Risk of Call recall"	Total calculated points ≤10 L	

Result:

Total calculated points "C"	Criticality classification
14	H

Issue Date:
26-sept

Number of suspected spools	Financial impact	Recurrence of the incident in the same year
1-2	Less than 10000€	Non
1	1	1

COFICAB Powered by Passion	D1	Criticality of the customer incident

D2	Criticality matrix of incident classification

Classification criteria

Incident type	Customer impact	Special characteristic	Number of impacted customers by the incident	Potential escalation
Notification	Incoming inspection of the direct customer	4	1	Non
Alert	Direct customer process	3	2	Oui
Claim	Final customer	2	More than 2	
	Risk of Call recall	1		

Issue Date:	
26-sept	

Number of suspected spools	Financial impact	Recurrence of the incident in the same year
1-2	Less than 10000€	Non
3-5	10000€-20000€	Oui
5-10	More than 20000€	
More than 10		

COFICAB Powered by Passion

3D

Containment Actions

Issue Date:

Incident Pilote :		Progress Rate	0%	Closing Date	
Name :	0	Phone :	0		
Function:	0	Localisation:	0		

D1 Containment Actions

E1 Suspect Spools tracability, Claimed by the Customer : **Spool N°1**

Twisting	Taiping/Braiding	Extrusion	Irradiation	Expedition
Date: 13-sept.-23	Date:	Date:	Date:	Date:
Réf Bobine / PROCESS 1	Réf Bobine / PROCESS 2	Réf Bobine / PROCESS 3	Réf Bobine	Réf Bobine
Date:	Date:	Date:	Date:	Date:
Réf Bobine	Réf Bobine	Réf Bobine	Réf Bobine	Réf Bobine

E1-1 Suspect Spools tracability, Claimed by the Customer : **Spool N°2**

E1-2 Suspect Spools tracability, Claimed by the Customer : **Spool N°3**

E2 SORTING activity to protect customer

Localization	Action taken	Responsible	Date	Status	Comments
In COFICAB Stock					

Results

ID Number	Reference	Lenght (m)	Production Date	EMP	Responsible	Date	OK/NOK Part

Localization	Action taken	Responsible	Date	Status	Comments
In production					

Results

ID Number	Reference	Lenght (Km)	Production Date	EMP	Responsible	Date	OK/NOK Part

Localization	Action taken	Responsible	Date	Status	Comments

In Transit					

Results	ID Number	Reference	Lenght (Km)	Production Date	Color	Responsible	Date	OK/NOK Part
	0							
	0							

Localization	Action taken	Responsible	Date	Status	Comments
In Customer Stock					

Results	ID Number	Reference	Lenght (Km)	Production Date	EMP	Responsible	Date	OK/NOK Part

Sorting Result	Nbr Of OK spools	Nbr of NOK spools	Result was Communicated to the Customer?					
			Yes	☑	No	☐	When	

Customer Care Supervisor Validation	Yes	☑	No	☐	When	septembre-23

COFICAB Powered by Passion	3D	

E2-2	Sorting Activity Result To Protect Customer

Data_Spools					
ID Line	Serial Number	Item	Description	Quantity	Date

E3	Urgent Replacement for the Customer

Spools_Data					
ID Line	Serial Number	Item	Description	Quantity	Date

Containment Actions

				Liste des Contrôle à effectu			
Final Status	Type	N° Longuer	Location	Adherance	Bull d'aire	Facteur A	

			Liste des Contrôle à effectuer				
Final Status	Type	N° Longuer	Adherance	Bull d'aire			

	Issue Date:

ıer	

Expedition_Data	
Delivery Date	Customer Feedback

COFICAB Powered by Passion	3D	Containment Actions : Quality Alert & Awareness	Issue Date:

Progress Rate	0%	Closing Date	

E3	Quality Alert	Concerned Zone:	0

Incident Details

Customer Incident Nbre:	0	Incident Date	09/02/2024
Incident Type		Customer	0

Problem Description

Customer Description

0

What happened?	0 janvier 1900
Why is it a problem?	0
When detected	0
Who detected?	0
Where detected?	0
How detected?	0
How many bad parts?	0

Production **Process** ?	0
In which **Plant**?	0
Last **Similar** Problem ?	0

Photo of the Problem

E4	Awareness Session	Ensured By :	Helmi CHEBBI	Date :	sept.-23

Message To Be Transmissed

N°	Name	Function	Shift	Date	Signature
01					
02					
03					
04					
05					
06					
07					
08					
09					
10					
11					
12					
13					
14					
15					

In 24 Hours	Awareness Responsible	Dept Supervisor	Cust. Care Supervisor	Plant Quality Manag

COFICAB Powered by Prysmian	4D	Diagnose Root Cause	Issue Date:	

D4	Diagnose Root Cause	Progress Rate	0%	Closing Date	

E1	Investigation Sheet	Concerned Zone Supervisor		Date	

	Bad Part	Good Part
What happen ?What is the difference between good and bad parts? *The defect must be described as the deviation between a good and a bad part.*		

Was part produced in the standard process? *Any product or process deviation or rework or operation done by non qualified person must be taken in consideration*	

Who manufactured ?	Occurrence	Detection
These information are related to the person working at the station responsible for the defect and the person in charge of the detection of the defect. *- Name of the person and/or his registred number* *- Function of the person, qualification, status*		

Where the defect is produced and in In which other application or processes product is used ?	

How can we detected the defetct? are we capturing the defect when reinjecting product in normal process ? *refrer to the contrôle plan & (PAC/PEV) identifiy the contrôle method of this defect , reproduce the defect and reinject it without warning the operator and see if we capturing the defect in the normal process*	

How many NOK Spool or meterage ? Did a similar problem happen previously at customer or internally ?	

MACHINE SETTINGS&Tooling *- is there any maintenance intervention recorded in the machine .* *-is the Poke Yoke Systeme or device implement and work properly ?* *- Is the machines parameter (pressure , force,temperature, speed,…) is secured and complient regarding the defined machine settings (Recette)?* *(Check the current machine settings and compare it regarding the claimed spool report and the standard)* *-Complience of the Tool?*	

Man *-Is the person respensible for the defect or the detection of the defect are trained to apply the involved instruction or standard?* *-Are the users able to explain the standard ?* *-Are the users respecting the standard ?*	

METHOD & OPERATIONS *Is the Work Instructions describing how :* *- to operate the workstation safely* *- to produce a part* *- to maintain the equipment (1 st maintenance level)*	
QUALITY CONTROLS *Is the defect existe in the contrôle activity (Pac , Pev,..)?* *Is the control ensured by the operator or the quality agent ?* *What is the result of control if the tracebeality Data availbale?*	
RAW Material *Raw material lots and supllier complience ?*	
PROJECT ACTIVITY *Check Design Validation, Process Validation,* *Check the initial Prototypes and if design rules have been respected*	

Customer Care Supervisor Validation	**Yes**	☑	**No**	☐	When	

P1	**Process Parameters**	Add the needed process parameters

E2-5	Raw Materials Investigation

Item :

Inner Core Spools Nbre	RAW Material	Temperature Class	Batch Nbre	Color	Color Batcs	Date	Comments

Lot Traceability

Lot	Fournisseur	Code Article	Date Production	Date_Reception	Qte	Num Sac	Comments

COFICAB Powered by Passion	4D	Diagnose Root Cause	Issue Date:	

D4	Diagnose Root Cause	Progress Rate	0%	Closing Date	

E2	Root Cause Analysis	Concerned Zone Supervisor	H. CHEBBI	Date	18/09/2023

Step1 List of all causes (Tools: Brain storming + Ishikawa)

Ishikawa Diagram

Machines/Equipement | Methods/Process | Manpower /People

Materials | Environment | Measuremants

0

	5M	Process/Machine	Parameters	Potential causes / Factors	Selection	Argument / Validation (Mandatory if cause not retained)			
						Action / Argument	Pilote	Deadline	Result
Occurrence	Method - Process				Not Selected				OK
	Method - Process				Selected				OK
					Not Selected				OK
					Not Selected				OK
					Not Selected				OK
					Not Selected				OK
Non Detection					Not Selected				OK
					Not Selected				OK
					Not Selected				OK
					Not Selected				OK
					Not Selected				OK
					Not Selected				OK
Systemic					Not Selected				OK
					Not Selected				OK
					Not Selected				OK
					Not Selected				OK
					Not Selected				OK

Step 3	Potential Causes Validation & Defect Reproduction

Trial N°	Causes	Trial Description	Waiting Result	Parameters	Tools	Pilote & Date	Result/Conclusion
1							
2							
3							
4							
5							
6							
7							
8							

Trials Results with details	

Step 2	Finding Root Causes (Tools: 5 Whys)

	Potential causes	Why1	Why2	Why3	Why4	Why5
Occurrence						
Non Detection						
Systemic						

Step 4	Selected Root Causes

ROOT CAUSES OF OCCURRENCE	OC1		OC2	
	OC3		OC4	
ROOT CAUSES OF NON-DETECTION	ND1		ND2	
	ND3		ND4	
SYSTEMIC ROOT CAUSES	SC1		SC2	
	SC3		CS4	

Customer Care Supervisor Validation	Yes ☑	No ☐	When

COFICAB Powered by Passion	5D	Identify Solutions, Corrective Actions	Issue Date:	

D5	Identify Solutions, Corrective Actions	Actions Plan Globlal Progress	#DIV/0!	Progress Rate	0%	Closing Date	

Root Cause	Actions		Pilote	Deadline		Follow-up		
	N°	Intitulé		Date	Week	Progress	Postpone	Comments & Progress
OC					0			
SC					0			
					0			
					0			
					0			
					0			
					0			
					0			
					0			
					0			
					0			
					0			

Conclusion/Comments

Customer Care Supervisor Validation	Yes ☑	No ☐	When	

COFICAB Powered by Passion	6D	Validation of effectiveness	Issue Date:	

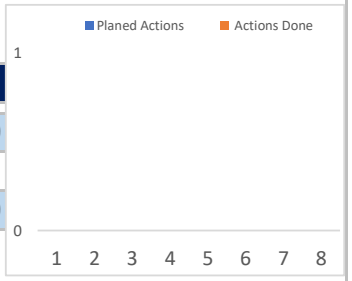
D6	Validation of Effectiveness	Progress Rate	0%	Closing Date	

E1 Validation of effectiveness method

E2 Actions Implimentation & Effectiveness Follow-up

Actions Count :	0
Actions at 33%	0
Actions at 66%	0
Actions at 100%	0

Week	1	2	3	4	5	6	7	8
Planed Actions	0	0	0	0	0	0	0	0
Actions Done	0	0	0	0	0	0	0	0



Report Blocage for progress :

N°	Actions Checked	Time Period Tracked	Result and Comments
1		From ….. To …..	
2		From ….. To …..	
3		From ….. To …..	
4		From ….. To …..	
5		From ….. To …..	
6		From ….. To …..	

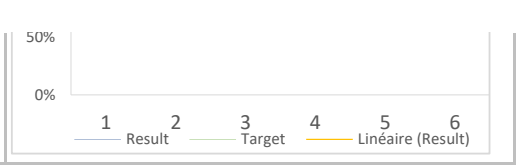
E3 Process / Performance Evolution

Evaluation Period					Performance / KPI	Before	After	Comments
From:	Wxx-2023	To:	Wxx-2023	1				
From:		To:		2				

Follow Summary

Week	Result	Target	Arguments/Comments	Photo	Evolution-Chart
1					EVOLUTION AFTER IMPROVEMENT
2					150%
3					100%
4					

5			
6			
Average			



E4	Process Capability Analysis

Evaluation Period					Carateristic	Before	After	Comments
From:	Wxx-2023	To:	Wxx-2023	1	CP			
From:	Wxx-2023	To:	Wxx-2023	2	CPK			

Run chart	Comments

E5	Conclusion

COFICAB Powered by Passion	7D	Prevention	Issue Date:	

D7	Prevention	Progress Rate	0%	Closing Date	

E1 Preventive Actions

Actions	Responsible	Date	Status

E2 Review the following documents / systems

Document	Modif.			Responsible	Date	
	Y	N	N/A		Planned	Status
Management System Manual						
Process and inspection work Instructions						
Flow Charts						
Control Plans (PEV or PAC)						
Design/ Process FMEA						
Risk Analysis Table and lesson learned						
Forms						

E3 Lessons Learned & Next Steps

1	
2	
3	
4	

D8	8D Closure

Closed by:	
Closure Date:	

COFICAB Powered by Passion	8D+1	Suspect Spools Follow-up & NQ Cost	Issue Date:	

D8+1	8D Acceptance	Progress Rate	0%	Closing Date	

Have the 8D been accepted by the Customer?	Yes ☑	No ☐	When	

If Not, Why

Incident Details

Customer Incident Nbre:	0	Incident Date	45331
Incident Type	Claim	Customer	0

Information about the Incident	0

ID Number	0	Rejected Quantity (m)	0
Reference	0	Received date/BL	00/01/1900
Color	0	Prod. Date	00/01/1900

NC Spools Decision

Accepted ☐	Name :		Acceptance Date	

Rewinded ☐	Name :		Decision Date			
	New ID		Recovered Qte	120	Scrap	-120

Total Scrap ☐	Name :		Decision Date	
	New ID		Scrap Date	

Non Quality Cost

Replacement Cost	0,00 €	Scraped Purchased Parts	0,00 €
Cost of Sorting	0,00 €	Test Costs	0,00 €
Cost of Rework	0,00 €	Overtime Labor	0,00 €
Production Line Stopped	0,00 €	Special freights	0,00 €
Scraped Finished Goods	0,00 €	Other Costs	1 000,00 €

Total Non Quality Cost	1 000,00 €

Have the Costs of Non-Quality been accepted by COFICAB TN?	Yes ☑	No ☐	When	

If Not, Why	New Non Quality Cost
	1 000,00 €

Have the Credit Not been Signed by COFICAB TN?	Yes ☑	No ☐	When	

If Not, Why

CNQ Closure

Cust. Care Supervisor	Dept Qlty Supervisor	Plant Quality Manager