Customer Support Chatbot

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Shops sometimes strive to make it unpleasant for customers to return goods that arrived broken, broke during normal use, or are unsatisfying. Therefore, the right for exchange or return of goods is often not exercised. This chatbot supports the customer in making their case and filing a complaint properly and in time, and following up as necessary, so as to maximize their chances for a successful complaint.

*For **final submission** we chose the **1st bot**, please, follow this one @CustomerSupportCSTestBot.

1st Bot Name:
@CustomerSupportCSTestBot

2nd Bot Name:
@coopsysbot