Hospital Reservation System, HOW?

Hospital Reservation System by Group 2 team.

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Group 2 team attempted to make an **SRS** for hospital reservation system which tended to reduce the work done by patients and/or their family to make an appointment to see a doctor specific to their conditions. The article is short and easy to read supplied by some diagrams which clarify the main goal of the system. Nevertheless, it has some missing important parts which their absence makes questions which will be introduced in this article.

The **SRS** points out that the software should have a blog in which articles about general health information will be published by the administrator of the software, as well as reservation system which make it easier to patients to create and manage their appointment with doctors that could help them.

The **SRS** table of content is written in regular text, and are not links nor does it have page numbers despite shortness of the paper, and it doesn’t have sub content titles. The scope section is weak and is just the same as the introduction in fewer words, identifying aims again and ignoring the limitation which reduce the effectiveness of the software such as “*the software is for private or government hospitals?*” because this changes policy of how the software is used and responsibilities, “*the software is for all or some hospitals?*” which limits the users that can benefit from the software, or “*what if the appointment needed to be canceled by the hospital administration or doctors?*” is there any notification so the user is aware of it or is it possible to give the appointment to other doctors or hospitals to hold the appointment and care about the patience instead?

Furthermore, some requirements are unclear, such as “users must be able to delete their account” in functional requirements, its not clear are the complete data specific to that user will be destroyed or they just remove themselves from gaining access and make appointments in the system. Also, the role of the doctors isn’t identified in term of the appointments or how their availability is changed according to their work and time or managed automatically by the system as a property of the doctor. Nevertheless, the paper could be a start of an important part of the e-governance as it is one of the argued things in the government of Kurdistan.