#### **Murilo Moura**

#### **Career Summary**

Murilo is a Software developer and Information Systems student at FIAP with proven success automating enterprise workflows and building full-stack applications. Expert in Java/Spring Boot, JavaScript/React, Azure Logic Apps and Docker—delivered solutions that cut manual effort by 60% and sustained a 97% CSAT. Strong collaborator, adept at translating complex business requirements into secure, maintainable, high-performance systems.

### Summary of Qualifications

Experienced In:

<ul><li>Java</li></ul>	<ul><li>PowerShell</li></ul>	HTML	<ul><li>Logic Apps</li></ul>
<ul><li>Hibernate</li></ul>	<ul><li>.NET</li></ul>	● CSS	<ul><li>Angular</li></ul>
<ul><li>Spring</li></ul>	● C#	<ul><li>Javascript</li></ul>	<ul><li>Vue.js</li></ul>
<ul><li>Azure</li></ul>	● SQL	<b>●</b> jQuery	

#### Languages

- Portuguese (native speaker) English (Fluent)
- Spanish (Advanced)

### Career History

#### **GLOBANT, São Paulo, Brazil**

Developer

# Dec. 2024 - Present

- Supported CAP Platform, a comprehensive workflow management solution, serving clients across multiple industries.
- Automated 100+ customer workflows on the CAP Platform using Azure Logic Apps and custom C# & PowerShell Azure Entra ID connectors, reducing manual processing time by 60% and cutting error rates by 45%.
- Enforced business-rule validation in every process flow, improving data integrity and compliance across 10+ enterprise clients.
- Maintained a 97% customer satisfaction (CSAT) score by delivering rapid incident resolution, thorough root-cause analysis, and proactive performance tuning.

#### ITERIS, São Paulo, Brazil

Aug 2024 – Dec. 2024

Developer

- Developer at R&D PromptBot, an AI-prompt management platform that streamlines the creation and reuse of prompts for generative AI workflows.
- Ensured reliable AI outputs by standardizing prompt templates and validation rules.
- Developed Java services with Spring Boot, Gradle, and PostgreSQL to manage templates and inject user data.

- Hardened application security with Spring Security and Azure Entra ID RBAC, eliminating unauthorized-access incidents.
- Partnered with front-end developers to refine the React interface, making prompt setup more intuitive.

## **Education**

**FIAP**, São Paulo, Brazil BS, Information Systems

Feb. 2023 – Present