1. Completely factor each polynomial

(a) (4 points) 
$$\frac{x-1}{x+2} - \frac{x+3}{x-4}$$

(b) (4 points) 
$$\frac{y^2 - 16}{2y + 6} + \frac{y + 3}{y - 4}$$

(c) (7 points) 
$$\frac{1}{x-1} - \frac{2}{x+1} \div \frac{x^2-1}{3x+1}$$