

## Education Organization – ServiceNow Implementation

### Agile Sprint-Based Development Approach

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#### Agile Terminology Overview

- **Sprint:** A fixed period (5 days) where the team completes a set of tasks.
- **Epic:** A large task or project broken into smaller tasks (stories).
- **Story:** A small, manageable task that is part of an epic.
- **Story Point:** A number that represents the effort to complete a story.

#### Story Point Scale (Fibonacci Series):

- 1 – Very Easy
  - 2 – Easy
  - 3 – Moderate
  - 5 – Difficult
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#### Sprint 1 – Task Breakdown (5 Days)

##### **Epic:** Data Collection & Preprocessing

- Collection of Data – 2 Story Points
- Loading Data – 1 Story Point
- Handling Missing Values – 3 Story Points
- Handling Categorical Values – 2 Story Points

**Total Story Points (Sprint 1): 8**

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#### Sprint 2 – Task Breakdown (5 Days)

##### **Epic:** Model Building & Deployment

- Model Building – 5 Story Points
- Testing Model – 3 Story Points
- Working HTML Pages – 3 Story Points
- Flask Deployment – 5 Story Points

**Total Story Points (Sprint 2): 16**

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### **Sprint Summary & Velocity**

- Total Story Points Completed: 24
  - Number of Sprints: 2
  - **Team Velocity =  $24 \div 2 = 12$  Story Points per Sprint**
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### **Team Details**

- Total Team Members: 4
- Average Capacity per Member per Sprint =  $12 \div 4 = 3$  **Story Points**