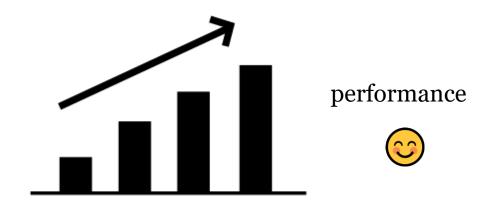
Responsible Text Mining

Dong Nguyen 29th of July, 2022



Advances in NLP



Dual Use

Dual use: Text generation



Generate novels, poems, summaries

AI systems might be used for both beneficial and harmful purposes

Dual use: Text generation



Generate novels, poems, summaries

Disinformation



AI systems might be used for both beneficial and harmful purposes

Generated text

https://talktotransformer.com/

Talk to Transformer

See how a modern neural network completes your text. Type a custom snippet or try one of the examples. This is a limited demo of InferKit.

Custom prompt

This week Utrecht University hosts a summer school on text mining. The summer school

Generate Another

Completion

This week Utrecht University hosts a summer school on text mining. The summer school covers five days of theoretical sessions and two days of practical sessions. The main goals of this new initiative are to give the participants the opportunity to learn about the fundamentals of text mining, design various applications and case studies, and to apply their newly acquired knowledge to real-world data. By sharing their research and approaches at the workshop, researchers hope to create a network that will continue to grow.

To fill this interdisciplinary space, both experimental

Generated fake news

https://talktotransformer.com/

The Dutch government plans to invest in the city in coming months to increase connectivity between the region and Europe using high speed railway services.

"I know it will have been a tough fight, but to bring Dutch cities into Europe it was never going to be a simple thing, however, we will come through it. We will have to. We have done it before and done it again" - Michael J.K. Westerbeke, city mayor

A new intercity service between Amsterdam and Groningen began service on 20 April.

Transporting a heavy load was never a problem for the Dutch when the railway reached capacity because the city had such a large area to transport in, the city's mayor said.

"It is also a reason for us to keep going. After all, this is the city of Amsterdam," Michael J.K. Westerbeke said at the first city council meeting

Quiz (5 min):

http://quiz.newsyoucantuse.com/

Dual use: Should I build this system?

Predicting Depression via Social Media

Munmun De Choudhury

Michael Gamon

Scott Counts

Eric Horvitz

Microsoft Research, Redmond WA 98052 {munmund, mgamon, counts, horvitz}@microsoft.com

"We explore the potential to use social media to detect and diagnose major depressive disorder in individuals." How can such a system be used for a beneficial purpose?

How can such a system be used for a harmful purpose?

(3 min)

Nice! But are we really measuring what we intend to measure?



What can go wrong?



Are horses clever?

If the eighth day of the month comes on a Tuesday, what is the date of the following Friday?

Clever Hans

Claimed to have performed arithmetic and other intellectual tasks.

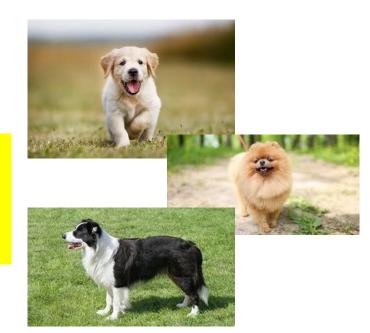


Wolf or dog?





Can the system really distinguish between dogs and wolves?



Sentiment analysis



8/10

Sci-fi perfection. A truly mesmerizing film.

Models can be right for the wrong reasons 🖰

I'm nearly at a loss for words. Just when you thought Christopher Nolan couldn't follow up to "The Dark Knight", he does it again, delivering another masterpiece, one with so much power and rich themes that has been lost from the box office for several years. Questioning illusions vs reality usually makes the film weird, but Nolan grips your attention like an iron claw that you just can't help watching and wondering what will happen next. That is a real powerful skill a director has. No wonder Warner Bros. put their trust in him, he is THAT good of a director, and over-hyping a Christopher Nolan film, no matter what the film is about, is always an understatement instead of an overestimate like MANY films before.

Is our model actually measuring what we think it is measuring?

What can go wrong?

NLP models can take shortcuts

Premise	A woman selling bamboo sticks talking to two men on a loading dock.
Entailment Neutral Contradiction	There are at least three people on a loading dock. A woman is selling bamboo sticks to help provide for her family. A woman is not taking money for any of her sticks.

Annotation Artifacts in Natural Language Inference Data, Gururangan, et al. NAACL 2018

Next

Behavioral testing of NLP models

Explainability

Next

Behavioral testing of NLP models

Explainability

That cabin crew is extraordinary

Sentiment analysis.
This text is? positive, negative, neutral

That cabin crew is extraordinary

Sentiment analysis.
This text is? **positive**, negative, neutral

Test TYPE and Description		Failure Rate (%)			(%)		Example test cases & expected behavior
	-	4	G	<u>a</u> ,	٠	RoB	
X.	INV: Switching locations should not change predictions	7.0	20.8	14.8	7.6	6.4	@JetBlue I want you guys to be the first to fly to # Cuba → Canada INV @VirginAmerica I miss the #nerdbird in San Jose → Denver INV
Z	INV: Switching person names should not change predictions	2.4	15.1	9.1	6.6	2.4	Airport agents were horrendous. Sharon → Erin was your saviour INV @united 8602947, Jon → Sean at http://t.co/58tuTgli0D, thanks. INV

From Table 1 from Ribeiro et al.

From Table 1 from Ribeiro et al.

Automatic detection of hate speech is incredibly difficult

The New York Times

THE FACEBOOK PAPERS

In India, Facebook Grapples With an Amplified Version of Its Problems

Internal documents show a struggle with misinformation, hate speech and celebrations of violence in the country, the company's biggest market.

https://www.nytimes.com/2021/10/23/technology/facebook-india-misinformation.html (Oct 23, 2021)

Meta Platforms Inc. took action in the third quarter against more than 28 million pieces of content on Facebook and Instagram that violated its policies against hate speech. The vast majority of hateful posts that required action were on Facebook, the company said, noting that prevalence of hate speech is well under 1% for both social media platforms.

https://www.bloomberg.com/news/articles/2021-11-09/facebook-takes-action-on-hate-speech-amidwhistle-blower-claims (Nov 9, 2021)

Functionality	Example Test Case	Gold Label	B-D	B-F	P
Expression of strong negative emotions (explicit)	I hate [IDENTITY].	hateful	88.6	90.7	98.6
Reclaimed slurs	I'm the freshest n*gga in the room.	non-hate	39.5	33.3	28.4
Non-hate expressed using negated hateful statement	No [IDENTITY] deserves to die	non-hate	12.8	12.0	3.8
Added spaces between chars	I want to k i l l all [IDENTITY].	hateful	43.9	37.6	74.0

 $\hbox{\it B-D: BERT fine-tuned on Davidson et al. (2017)}$

 $B ext{-}F ext{: }BERT ext{ fine-tuned on Founta et al. (2018)}$

P: Perspective

HATECHECK: Functional Tests for Hate Speech Detection Models, Röttger et al., ACL 2021

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Target Group	n	B-D	B-F	P
Women	421	34.9	52.3	80.5
Trans ppl.	421	69.1	69.4	80.8
Gay ppl.	421	73.9	74.3	80.8
Black ppl.	421	69.8	72.2	80.5
Disabled ppl.	421	71.0	37.1	79.8
Muslims	421	72.2	73.6	79.6
Immigrants	421	70.5	58.9	80.5

Model accuracy (%) on test cases generated from [IDENTITY] templates by targeted prot. group

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Counterfactual data

"We present each review to two workers, instructing them to revise the review such that (a) the counterfactuallabel applies; (b) the document remains coherent; and (c) no unecessary modifications are made." **Orig:** The world of Atlantis, hidden beneath the earth's core, is fantastic **Revised:** The world of Atlantis, hidden beneath the earth's core is supposed to be fantastic

Orig: one of the worst ever scenes in a sports movie. 3 stars out of 10.

Revised: one of the wildest ever scenes in a sports movie. 8 stars out of 10.

Learning The Difference That Makes A Difference With Counterfactually-Augmented Data, Kaushik et al., ICLR 2020 [link]

Counterfactual data

"We present each review to two workers, instructing them to revise the review such that (a) the counterfactuallabel applies; (b) the document remains coherent; and (c) no unecessary modifications are made." **Original premise:** An elderly woman in a crowd pushing a wheelchair. (Entailment)

New premise: An elderly person in a crowd pushing a wheelchair. (Neutral) **Hypothesis:** There is an elderly woman in a crowd.

Learning The Difference That Makes A Difference With Counterfactually-Augmented Data, Kaushik et al., ICLR 2020 [link]

Next

Behavioral testing of NLP models

Explainability

Making the model more interpretable

• Use a simpler model (e.g., logistic regression) instead of a less interpretable model (e.g., deep neural network)

Regularization (e.g., L1 regularization)

 Make neural networks more interpretable (active area of research!)

Post-hoc explanations

When we only have access to the output of the model, we can still try to generate explanations

Global explanation:

- Explain the workings of the whole model
- But: Sometimes the model is too complex to explain as a whole

Local explanation:

 Explain a specific prediction (e.g., why is this review classified as positive? (and not negative?)

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(see also "Stop Explaining Black Box Machine Learning Models for High Stakes Decisions and Use Interpretable Models Instead" Rudin 2019)

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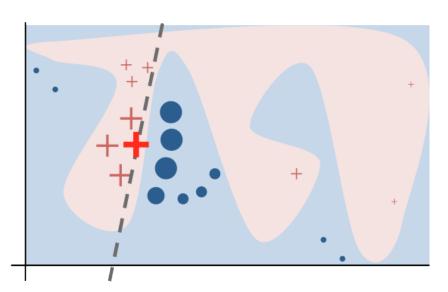
(see also "Stop Explaining Black Box Machine Learning Models for High Stakes Decisions and Use Interpretable Models Instead" Rudin 2019)

Local explanation: LIME I

Steps:

- sample around the point of interest by perturbing the data and get the predictions
- fit an interpretable model (e.g. logistic regression, decision tree) on the perturbed data (weigh instances based on their proximity to the point of interest).

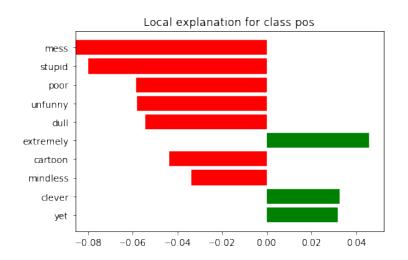
orig: That cabin crew is extraordinary perturbation: That cabin crew is perturbation: cabin crew is extroadinary



"Why Should I Trust You?" Explaining the Predictions of Any Classifier, Ribeiro et. al 2016 [url]

https://homes.cs.washington.edu/~marcotcr/blog/lime/

Local explanation: LIME III



"Why Should I Trust You?" Explaining the Predictions of Any Classifier, Ribeiro et. al, KDD 2016 [url] its a stupid little movie that trys to be clever and sophisticated, yet trys a bit too hard. with the voices of woody allen, [..] journey out into the world to find a meaning for life. about 15 minutes into the picture, i began to wonder what the point of the film was. halfway through, i still didn't have an answer. by the end credits, i just gave up and ran out. antz is a mindless mess of poor writing and even poorer voice-overs. allen is nonchalant, while i would have guessed, if i hadn't seen her in the mighty and basic instinct, stone can't act, even in a cartoon. this film is one for the bugs: unfunny and extremely dull. hey, a bug's life may have a good time doing antz in.

Rationales

sentiment classification

[...] the acting is below average, even from [...] so, if robots and body parts really turn you on, here's your movie. otherwise, it's pretty much a sunken ship of a movie.

Using "Annotator Rationales" to Improve Machine Learning for Text Categorization, Zaidan et al. 2007

Rationales

sentiment classification

[...] the acting is below average, even from [...] so, if robots and body parts really turn you on, here's your movie. otherwise, it's pretty much a sunken ship of a movie.

Using "Annotator Rationales" to Improve Machine Learning for Text Categorization, Zaidan et al. 2007 For some tasks it is rare that a few words (or sentences) alone determine the label.

But.... this is more difficult to do for tasks that we (humans) do less well.

Challenges

• Interpretability is not well defined ("The Mythos of Model Interpretability", Lipton 2016)

• Many challenges in evaluation, "what is a good explanation?"

Moving forward

Evaluation based on prediction performance alone is not enough!

NLP is becoming interested in developing methods to interrogate the models in more depth

- → Even more challenging for complex social and cultural concepts
- → Requires domain knowledge

Fairness

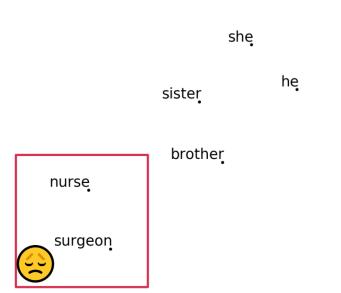
Examples

Why are NLP systems biased?

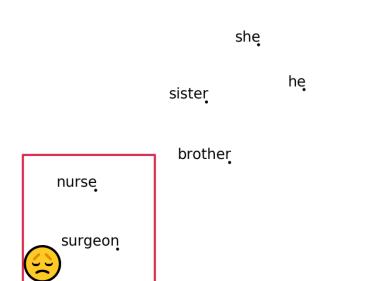
Gender bias in embeddings

```
she he sister brother
```

Gender bias in embeddings



Gender bias in embeddings

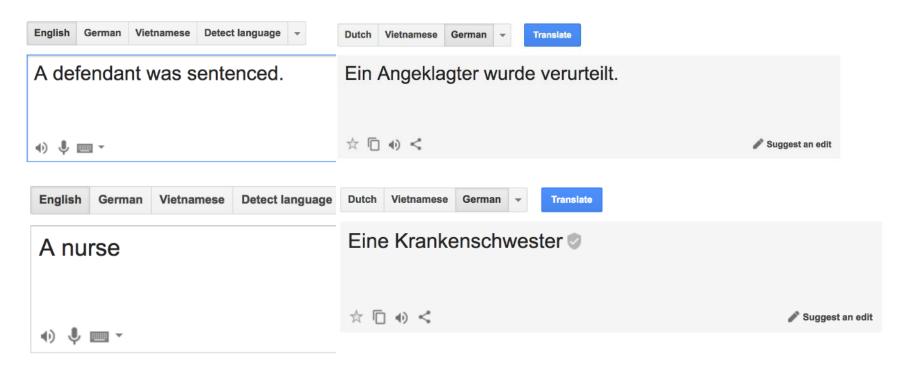


Measuring gender bias:

- To assess NLP models and investigate the impact of "bias mitigation" techniques
- To study societal trends

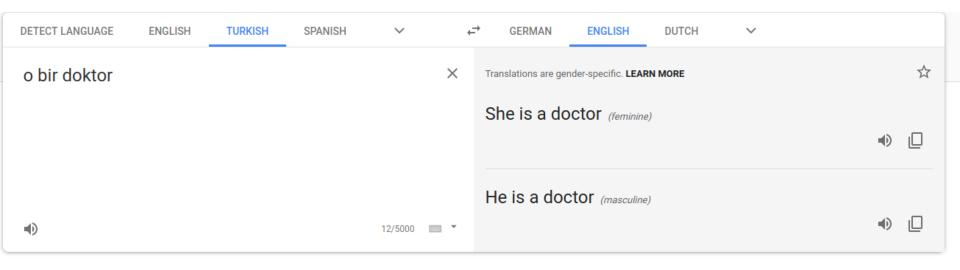
Man is to Computer Programmer as Woman is to Homemaker? Debiasing Word Embeddings, Bolukbasi et al. NeurIPS 2016 Semantics derived automatically from language corpora contain human-like biases, Caliskan et al. Science 2017 Word Embeddings Quantify 100 Years of Gender and Ethnic Stereotypes, Garg et al. PNAS 2017

Machine Translation



47

Machine Translation



https://blog.google/products/translate/reducing-gender-bias-google-translate/

Text generation

Context: *Hahaha, he has a really cute*

laugh and smile:d

Response: He really is the sweetest. All

he does is make that cute little smile.

Context: Hahaha, she has a really cute

laugh and smile:d

Response: She cute but she is also kinda

evil.

Example from "Does Gender Matter? Towards Fairness in Dialogue Systems", Liu et al. COLING 2020 [link] See also "Societal Biases in Language Generation: Progress and Challenges", Sheng et al., ACL 2021 [link] Examples

Why are NLP systems biased?

Many NLP tools are trained on newswire texts

Wall Street Journal articles from **1989** are a big part of the Penn Treebank.

Audience: older, richer, men, well-educated?



The social impact of natural language processing, Hovy and Spruit, ACL 2016

my cat is

pronoun noun verb,
3rd
person
singular
present

chasing the dog

verb, determiner noun gerund or present particip le

Hovy and Søgaard (2015) analyzed the performance of two POS taggers.

The taggers were trained on the Wall Street Journal portion from the Penn Treebank.

The taggers performed (significantly) better on reviews written by older authors (>45 years vs <35 years).

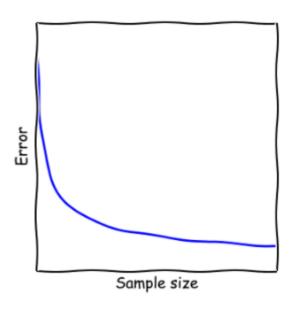
Tagging Performance Correlates with Author Age, Hovy and Søgaard, 2015

POS tagging less effective on tweets written in *African American Vernacular English* (Jørgensen et al., 2015)

	STANFORD	GATE	Ark
AAVE non-AAVE	61.4 74.5	79.1 83.3	77.5 77.9
Δ(+,-)	13.1	4.2	0.4

Table 5: POS tagging accuracies (%)

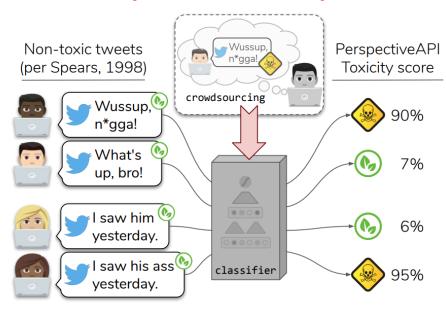
Challenges of studying and processing dialects in social media, Jørgensen et al., 2015)



Performance tends to be lower for minority groups. Note that this even happens when our data is fully representative of the world!

Figure from Moritz Hardt 2014 [link]

Why are NLP systems biased: Biases in annotation



Sap et al:

African American English (AAE) tweets and tweets by self-identified African Americans are *up to two times* more likely to be labelled as offensive compared to others

When annotators are made explicitly aware of an AAE tweet's dialect they are significantly less likely to label the tweet as offensive.

Scores from PerspectiveAPI.com

The Risk of Racial Bias in Hate Speech Detection, Sap et al., ACL 2019

Why are NLP systems biased: Models can *amplify* biases



33% of the cooking images have man in the agent role. But during test time, only 16% of the agent roles are filled with man.

From Fig 1 from Zhao et al.

Men Also Like Shopping: Reducing Gender Bias Amplification using Corpus-level Constraints, Zhao et al., EMNLP 2017 [link]

Suppose you do an image search for "CEO" ...



Do you think these results are biased? If so, do you think Google should try to address it?

"Biased" data

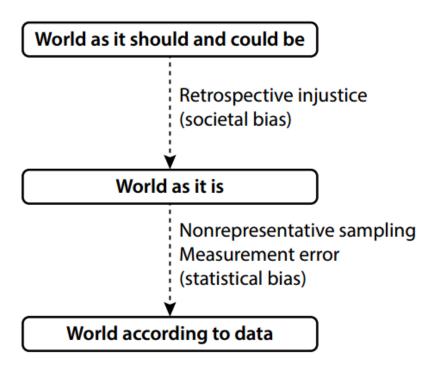
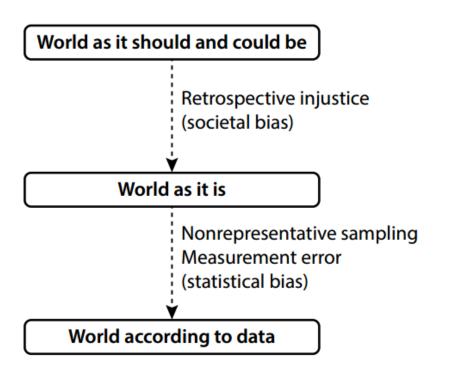


Fig 1. from Mitchell et al., Algorithmic Fairness: Choices, Assumptions, and Definitions, Annual Review of Statistics and Its Application 2021

"Biased" data



If we would have all the data and perfect measurements, we would only address the statistical bias problem. There are no real-world datasets free of societal biases

Fig 1. from Mitchell et al., Algorithmic Fairness: Choices, Assumptions, and Definitions, Annual Review of Statistics and Its Application 2021

Computational resources

Consumption	CO ₂ e (lbs)
Air travel, 1 passenger, NY↔SF	1984
Human life, avg, 1 year	11,023
American life, avg, 1 year	36,156
Car, avg incl. fuel, 1 lifetime	126,000



Training	one m	ıodel	(GP	U)
-----------------	-------	-------	-----	----

NLP pipeline (parsing, SRL)	39
w/ tuning & experimentation	78,468
Transformer (big)	192
w/ neural architecture search	626,155

Energy and Policy Considerations for Deep Learning in NLP, Strubell et al. 2019 [url]

Table 1: Estimated CO₂ emissions from training common NLP models, compared to familiar consumption.¹

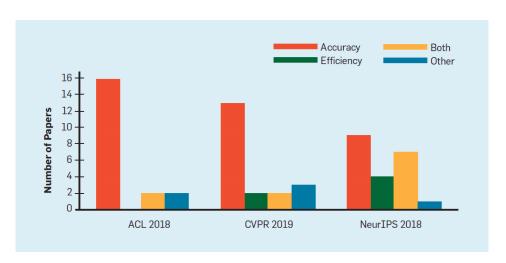


Fig. 2 from Schwartz et al. 2020

Make efficiency an evaluation criterion for research alongside accuracy and related measures?

Computational costs depend on:

- the cost of executing the model on a single example (either during training or at inference time)
- the size of the training (dataset)
- the number of hyperparameter experiments

e.g. researchers from DeepMind evaluated 1,500 hyperparameter assignments to demonstrate the performance of their LSTM model

Green AI, Schwartz et al. 2020 [url]

Final words

Documenting datasets

- For what purpose was the dataset created?
- Demographics of the annotators
- Speech situation (synchronous vs. asynchronous, intended audience, etc.)
- Speaker demographics
- Language varieties
- Are there any errors, sources of noise, or redundancies in the dataset?
- etc...

Data Statements for Natural Language Processing: Toward Mitigating System Bias and Enabling Better Science. Emily M. Bender, Batya Friedman, TACL 2018 [url]

Datasheets for Datasets, Gebru et al. arXiv 2018 [url]

Documenting models

- Model details (e.g., version, type, license, features)
- Intended use (e.g., primary intended uses and users, out-of-scope use cases)
- Training data
- Evaluation data
- Ethical considerations
- etc.

Response within the academic community

NeurIPS (machine learning conference):

- "In order to provide a balanced perspective, authors are required to include a statement of the potential broader impact of their work, including its ethical aspects and future societal consequences. Authors should take care to discuss both positive and negative outcomes."
- https://medium.com/@GovAI/a-guide-to-writing-the-neurips-impact-statement-4293b723f832

Ethical committees / ethics review

ARR Responsible NLP Checklist (2022)

https://aclrollingreview.org/responsibleNLPresearch/

What can go wrong?

This isn't new! But... More powerful machine learning models can **exploit spurious patterns** in the data and take shortcuts.

What can go wrong?

This isn't new! But... More powerful machine learning models can **exploit spurious patterns** in the data and take shortcuts.

We **often don't know** what these models have learned.

What can go wrong?

This isn't new! But...

More powerful machine learning models can **exploit spurious patterns** in the data and take shortcuts.

We **often don't know** what these models have learned.

Datasets are big. We don't know what's inside them. There are **no datasets free of societal bias** in the real world.