

# BRENTON A. GRIBBINS

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## ANALYTICAL OPERATIONS MANAGER

Operations manager and process specialist with over 15 years of experience in high-volume workflows of physical inventory and digital assets. Innovative thinker who is adept with data analytics, business reporting, technical experience, continuous improvement methodologies, contingency planning, logistics and driving a team production environment. Skillful at collaborating with local, regional and international teams such as logistics, finance, technology, retail, procurement and fulfillment. Strong emphasis on integrity, work ethic, workflow efficiency and employee development.

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## SKILLS & COMPETENCIES

Data Analysis, Business Reporting, Workflow Optimization, Production Management, Process Improvement, Workforce Management, Excel, Microsoft Office, Visio, PowerPoint, Lean / Six-Sigma, 5S

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## EXPERIENCE

**Amazon.com**, Shepherdsville, KY March 2010 – February 2020

**Studio Operations Manager** (October 2014 – February 2020)

- Managed teams and processes in a product imaging studio. Responsibilities included inventory management, logistics, reporting, data analysis, customer/client escalations and process improvements.
- Responsible for routine and ad hoc reporting and narratives for business reviews. Regularly performed investigations on data from SQL queries, Tableau dashboards and proprietary sources for PnL reviews.
- Built logistics tools and processes spanning four locations and implemented changes that improved regional FTE utilization from 60% in Q1 to 81% in Q3, reducing operational expense shortages by \$73K.
- Led a process improvement project to save \$92K in operational costs and increase productivity rates year over year in product prep (+22%), scanning production (+19.6%) and outbound processes (+26%).
- Through innovations, process standardization, production improvements, team engagement and workforce management, raised team productivity performance from -6.46% in Q1/Q2 to +9.16% in Q3/Q4 in 2017.
- Reduced the average weekly value of inventory missing launch by 99.68% by combining data analysis, root cause methodology and regional corrective actions. A decrease from \$294K a week to \$951 on average.
- Managed associate and management career development through goal setting and performance management. Results included promotions, FTE transitions into new careers and termination.
- Created performance metric mechanisms including labor planning tools, process KPIs, productivity calculations, inventory planning and associate development tools.

**Lead Photographer, Photography Manager** (September 2012 - October 2014)

- Learned commercial imaging processes and supported the improvement and deployment of devices that increased production speed, image quality and capabilities with reduced operational expense.
- Collaborated with the Midwest Photo Leadership Team to improve and standardized imaging processes including the production set design.

**Photographer's Assistant, Photographer** (March 2010 - September 2012)

- Completed inbound, outbound and photography functions of table top and automated product images such as footwear, handbags, accessories, cookware, luggage, sports, and bedding.
- Worked with studio and retail teams for special requests, such as the launch of UGGs on Zappos.com.

**Wardlow Auctions, Inc**, Louisville, KY June 2001 – March 2010

**Apprentice Auctioneer** (February 2008 - March 2010)

**Auction Administrator** (April 2007 - March 2010)

**Auction Staff** (June 2001 – October 2004; October 2006 – March 2010)

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## EDUCATION & CERTIFICATIONS HELD

Lean Six Sigma Yellow Belt	2017
Phase One Certified Professional	2015
Apprentice Auctioneer License, Kentucky	2015
Transylvania University, Lexington, KY – B.A., Biology	2004