

# BRANDON ANTHONY GUTIERREZ

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## WORK EXPERIENCE

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### Package Handler

September 2025 - Present

FedEx

*Pflugerville, TX*

- Performed fast-paced, physically demanding warehouse operations, including loading, unloading, and sorting 300-800 packages of various sizes to ensure timely delivery.
- Adhered to safety protocols and company standards while handling packages to minimize damage and ensure customer satisfaction.
- Collaborated with team members to meet daily operational goals and maintain smooth workflow in a dynamic warehouse setting.

### The Home Depot

November 2022 - October 2024

Lot Associate & Customer Service

*Austin, TX*

- Assisted customers with loading merchandise into vehicles, ensuring safety and efficiency while handling items of varying size and weight.
- Maintained store entrances by organizing, retrieving, and restocking shopping carts to ensure availability and smooth customer flow.
- Provided friendly, professional customer service as one of the first and last points of contact for customers entering and exiting the store.

### HEB

November 2016 - February 2022

Perishables Representative & Cashier

*Austin, TX*

- Stocked, rotated, labeled, and scanned products using inventory systems to ensure accuracy and minimize shrink/waste.
- Maintained strict compliance with food safety, sanitation, and departmental SOPs to ensure a clean and safe work environment.
- Prepared, packaged, and merchandised fresh perishable products daily while maintaining high standards for quality, freshness, and presentation.
- Provided friendly, efficient checkout service while accurately scanning, bagging, and processing customer purchases
- Demonstrated attention to detail and accuracy when handling cash, electronic payments, and receipts.

## EDUCATION

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### Texas State University

Expected 2029

Currently pursuing Bachelor's degree

## SKILLS

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### General

Time Management, Attention to Detail, Team Collaboration, Punctuality, Safety Compliance  
Customer Service, Point of Sale systems (POS), Cash Handling, Cash Register Operation  
Troubleshooting, Inventory Management, Heavy Lifting, Food Safety, Merchandising,  
Quality Control, Stock Replenishment, Loading/Unloading trucks

### Technical

Microsoft Office (Word, Excel, Powerpoint), Internet Research, Typing (60+ WPM), Data Entry