



WILFRIED MVOU

INFORMATION TECHNOLOGY PROGRAM DIRECTOR

Senior Manager with over 16 years' experience built internationally in different industries. I have had the opportunity to contribute to ambitious projects and varied challenges, while developing interpersonal skills and a strong professional network. I come to you as one who aspires to make Information Systems a key lever in supporting business vision and growth.

CONTACTS

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SOFT SKILLS

English: Fluent

French: Fluent

Spanish: Low level

HOBBIES

Reading: Personnel development

Sport:

- Basketball: university championship 2001, played departmental league until 2011
- Football (pastimes): former captain of high school team

- Biking

Social:

- Zen (association): advocates and teaches disadvantaged populations to be autonomous
- Contributes to an Orphanage
- Works council: Responsible for collective (activities, installations and organization)

WORK EXPERIENCE

CMA CGM Group – France – IT Program Director for Terminals

Since May 2022

- Manage Programs aiming at building an Information System allowing Terminals to optimize operations and reach business goals.
- PMO Stream Leader: Implementation of a governance that aligns IT strategy with business goals.
- Cybersecurity Stream Leader: Adapt Group Policies and implement a worldwide Hardening deployment on Terminals' IS.

Key achievements:

- ✓ Successful coordination of multiple stakeholders in various activity domains (National Authorities, civil works, Equipment, International Suppliers).
- ✓ Follow-up of a dozen projects running simultaneously over multiple years.

TotalEnergies Company – Gabon – Head of IT Operations

September 2021 – March 2022

- Design and follow up of the IT Systems roadmap
- Analysis and forecast IS's evolutions, management of obsolescence
- Maintenance in operational conditions of the IT Systems while ensuring its durability
- Conduct call for tenders, service & technical support contracts
- Management of IT Systems' Budgets, resources and planning

Key achievements:

- ✓ Reported administrative documentation on the use of frequencies and systems to Gabonese Telecom Regulation Authority
- ✓ Successful contribution in the management of a crisis following an offshore operational incident impacting the business

TotalEnergies Company – Gabon – Business Information System Manager

September 2020 – August 2021

- Design and follow-up of the O&G Business IS roadmap
- Maintenance in operational conditions of the BIS
- Management of the organization, the resources, and the interfaces with the business, providers, editors, and service companies
- Observation of technology intelligence to ensure IS added value to the business

Key achievements:

- ✓ Implementation of the applications centralization and migration to Microsoft Azure Cloud program → administration cost reduction
- ✓ Completion of the Systems evolution: migration to Windows 2019 and Oracle 19c

CFAO Group – France – IT Program Manager

September 2019 – August 2020

- Conduct change in the HQ organization, Business Units and Subsidiaries
- Design and implementation of the network architecture, produce the associated service catalog.
- Design and deployment of SD-WAN at Group level.
- Implementation of the hosting strategy in alignment with the business needs.

Key achievements:

- ✓ Completed the rollout of the network standardization.
- ✓ Conducted a global study to define the hosting strategy.

TotalEnergies Company – France – Petroleum Telecom Project Manager

September 2016 – August 2019

- Coordination and Management of project teams (internal, service companies, providers, integrators, manufacturers).
- Writing projects' functional and technical specifications.
- Change Management, impact assessment on existing systems and organizations, Update of documentation and procedures.
- Update of the Company Telecom referential, conduct audits, support affiliates technically.

Main achievements:

- ✓ Deployment of 802.1x in the 40 affiliates of the E&P (upstream) to prevent network intrusions.
- ✓ Deployment of a 4G network for installations' remote control, coordination with the French Telecom Regulation Authority.
- ✓ Deployment of IoT network offshore to forecast equipment malfunctions and reduce/avoid downtimes.
- ✓ Successful onsite projects implementation in the Netherlands, USA, Norway, and South Africa.

TotalEnergies Company – Gabon – Telecom Engineer

May 2011 – October 2016

- Integration of local and Group projects in the affiliate IT ecosystem
- Design, coordination and supervision of the IT maintenance and operations.
- Management of the user support, follow-up of the SLA.
- Maintenance, Repair and Operations (MRO) of the IT infrastructure.

Key achievements:

- ✓ Successful deployment of submarine Optical Fiber, extension of international ACE internet fiber in coordination with local authorities.
- ✓ Successful revamping of the Company 8 floors HQ building.
- ✓ Implementation of flow controls having led to save up to 0.5M€/an.

Logica for AMADEUS – Sophia Antipolis – France – Acting Team Leader

July 2007 – April 2011

- Management of a team of 4 developers
- Responsible for the maintenance and evolution of the Electronic Ticketing Server (ETS): management of the tickets' booking and lifecycle for about 80 airlines
- Production and presentation of activities' dashboards

Key achievements:

- ✓ Reduction of the cycle time to Production by Automating recurring tasks.
- ✓ Increase of the number of non-regression test cases → improvement of the robustness of the application.
- ✓ Completed the abandonment of printed ticket to full e-ticket.

EDUCATION

Master's Degree in Engineering – ESIGELEC – Rouen - France

September 2004 – July 2007

Exchanged last year – Mc Master University – Hamilton – Canada

Engineering preparatory classes – Lycée National Léon Mba – Libreville

September 2002 – August 2004

Math, Physics and Engineering Sciences' classes preparing for exams for entrance in Great Engineering Universities

Received a grant from the French Embassy for top of the program

SKILLS

Management:

- Budget management up to MUSD 14
- Cross-department, hierarchical teams and Stakeholders' activities coordination
- Recruitment and Team management up to 21 people
- IT Strategy and roadmap implementation and coordination
- International call for tenders and follow-up
- Management of the communication with the Public Administration (License fees, request for frequencies' usage, audit...)
- Contribution to the implementation of contracts with the Purchase and Legal Departments
- Led and contributed to the organization of International IT Workshops

Technical:

- Good technical and functional comprehension in most IT domains
- Management of Projects, Call for Tenders, Contracts, User support.
- Transmission & Network: Optical, LTE/4G, FH, Wi-Max, VSAT, Wi-Fi, PMR, SDWAN (Cisco, Fortinet)
- Systems: SGBD (Oracle, MySQL, MS SQL), Backup, Cloud (Azure), Hypervisor (Hyper-V), NetApp
- Services: various applications, VoIP, IoT, Visio conference, CCTV, CDA, PAGA, AIS, AVTS, equipment's remote control
- Development: Mobile (iOS, Android), API, Java, JavaScript, PHP, Backend (Apache, NginX), Proxy, various framework integration

Certifications:

- 2017 : Certificat en Management de Projet Amont Pétrolier (IFP Training, Paris) (PMBOK)
- 2016: BOSIET, HUET, OPITO, EBS, CA-EBS (Falk, Amsterdam)
- 2014: ITIL® V3 Foundation Certificate in IT Service Management (Exin, Port-Gentil)