Bahadir Cav

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Experience

07/2011 - 01/2025**Technical Customer Support** Frankfurt Deutsche Telekom Service GmbH • Serving customers with complex problems by providing excellent support • Specialist contact person for team in late shift 03/2019 - 02/2020**Technical Support for Board of Directors** Frankfurt Deutsche Telekom Service GmbH • Solving technical customer complaints for the Board of Directors 03/2015 - 06/2016**Working Student IT** Darmstadt Kahrtec Engineering Office 🖸 • Embedded Programming using C 09/2005 - 06/2011Volunteer Work Luisen Bildungsverein e.V. (registered voluntary association) Darmstadt • Volunteer at Luisen Bildungsverein e.V., a non-profit organization for education • Support and advisor for students and parents

Education

2020 – 2025 Computer Science (not completed)
Frankfurt Frankfurt University of Applied Sciences ☑

1996 – 2004 High School Diploma
Istanbul Austrian St. George College Istanbul ☑

Language Skills

English Fluent	German Fluent		Turkish Native
Software			
• Python	• Java	• C++	• Tableau
• Excel	• SQL		

Certificates

Python for Data Science, AI & Development — IBM Online Certificate via Coursera •

Python Project for Data Science — IBM Online Certificate via Coursera • Introduction to Data Analytics — IBM Online Certificate via Coursera • Excel Basics for Data Analysis — IBM Online Certificate via Coursera