# **Bahadir Cav**

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# **Experience**

07/2011 – 03/2025 Frankfurt	Technical Customer Support  Deutsche Telekom Service GmbH  • Serving customers with complex problems by providing excellent support  • Specialist contact person for team in late shift
03/2019 – 02/2020 Frankfurt	Technical Support for Board of Directors  Deutsche Telekom Service GmbH  • Solving technical customer complaints for the Board of Directors
03/2015 - 06/2016 Darmstadt	Working Student IT  Kahrtec Engineering Office ☑  • Embedded Programming using C
09/2005 - 06/2011 Darmstadt	Advisor for Students and Parents  Luisen Bildungsverein e.V. (registered voluntary association)  Volunteer work at Luisen Bildungsverein e.V., a non-profit organization for education

### **Education**

2020 – 2025 Frankfurt	Computer Science (not completed)  Frankfurt University of Applied Sciences ☑
1996 – 2004 Istanbul	High School Diploma  Austrian St. George College Istanbul □

# Language Skills

<b>English</b> Fluent	<b>German</b> Fluent		<b>Turkish</b> Native	
Software				
• Python	• Java	• C++	• Tableau	
• Excel	• SQL			

### Certificates

**Python for Data Science, AI & Development** − IBM Online Certificate via Coursera •

Python Project for Data Science — IBM Online Certificate via Coursera • Introduction to Data Analytics — IBM Online Certificate via Coursera • Excel Basics for Data Analysis — IBM Online Certificate via Coursera