

## **Literature Review Outline**

### **Title: The Impact of Large Language Models (LLMs) in the Finance Sector**

#### **1. Introduction**

The importance of language and human-machine interaction

The evolution of large language models (LLMs): The increasing demand for machines to handle complex language tasks has driven the development of generalised language models (Naveed et al., 2023).

The significant tasks of LLMs

The objective of the review is to identify the applications, benefits, and challenges in the finance sector.

#### **2. Main Body: Implications of LLMs in the Finance Sector**

Exploring of main applications; Enhancing Decision-Making: LLMs streamline operations, automate routine tasks, and reduce human error in financial decision-making processes (Goldberg, 2024).

Role of Chatbots in Customer Support: LLM-driven chatbots offer customer service support by assisting with account-related queries and delivering personalised investment advice (Ali et al., 2023; Udeh et al., 2024).

Broader applications such as LLMs are increasingly applied in portfolio management, risk assessment, regulatory compliance, and operational streamlining, enhancing overall business efficiency.

#### **3. Challenges, Regulations and Ethical Considerations**

Industry-Specific Requirements: Financial institutions must ensure that LLMs meet stringent regulations, such as GDPR, Dodd-Frank, and Basel Accords, to protect consumer data and maintain regulatory compliance (Paul et al., 2023).

Handling Misinformation: While LLMs can detect and address misinformation, they also pose a significant challenge, especially in sensitive financial contexts (Chen et al., 2024).

Ethical concerns: LLMs are transforming cybersecurity, particularly in threat intelligence and code analysis, but they bring unique challenges, especially in the finance sector, where concerns around ethics and interpretability are prominent (Guyen, 2024).

Other challenges as a consequence of adoption of LLMs.

#### **4. Comparison of Domain-Specific Models**

BloombergGPT vs. General Purpose Models: A comparison of BloombergGPT, a domain-specific LLM designed for financial applications, with general-purpose models like ChatGPT reveals that specialised models offer superior performance in market risk analysis and financial forecasting due to their tailored training and focus on financial data (Wu et al., 2023; Yang et al., 2023).

#### **5. Strengths and Limitations of Current Literature**

Further research for highlighting the focus and gaps of the literature.

#### **6. Conclusion and recommendations**

Summary of Findings and Recommendations for Further Research

#### **7. Reference list**

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