

Personal Statement

Birmingham City University recently graduated with a master's degree in advanced computer science. I'm seeking to use the design and coding capabilities to get a job while also learning more. I enjoy working in a tech environment and I'm passionate about new experiences as part of a team.

Skills

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|----------------------|-------------|--------------------------------|-------------|
| • HTML | Expert | • MongoDB | Experienced |
| • CSS | Expert | • Adobe XD/Figma | Experienced |
| • WordPress | Hands on | • SQL | Hands on |
| • Java Script | Expert | • Git | Experienced |
| • Node.JS | Experienced | • Photo&VideoGraphy | Experienced |
| • React | Experienced | | |

Career Experience

IT Support Technician

Saba Educational complex (Aug 2015 – Sep 2022)

Working in a busy office environment, leading the technical support team of over 150 staff and students.

- Maintaining a comprehensive database of all support and fault requests and, with support, prioritizing according to need
- Responding to faults raised through IT log system for all schools
- Providing support to staff and pupils as required in relation to the technical aspects of IT hardware, software, and cloud-based software.
- Support various types of hardware including: PC's, Laptops, Tablets, Printers, Copiers, Interactive whiteboards/Panels, Sound Systems, and any other hardware/software not listed
- Supporting the IT Manager in the effective operation and management of the IT network of all the high-school of the complex
- Supporting the IT Manager with the creation and management of all network user accounts, ensuring correct access rights in a domain environment
- Supporting the installation of software/hardware as requested and maintaining a record of all installations carried out
- Support with the creation of network shares and printers ensuring users have the correct access
- Support with Antivirus protection, ensuring the domain is regularly checked for viruses or malware
- Supporting with the implementation of system and data backup procedures ensuring that in the event of data loss the backups are fully functional
- Producing reports as requested in relation to timekeeping
- Working with the Digital team to update and maintain the website and other social media

Computer Teacher

Saba Educational Complex (Sep 2016 – Jan 2022)

Teaching Computer skills to over 25 primary and high-school students each semester as below:

- Fundamental of Web Development - HTML, CSS, JS
- Website & Weblog Content providing
- Photoshop (poster design)
- Video Editing - Wondershare

IT Support Assistant

Saba Educational Complex (Sep 2013 – Aug 2015)

- Maintain and update all software packages for the school
- Provide support to staff for all software packages and hardware
- Troubleshoot maintenance and performance issues
- Work with the schools' external IT provider to maintain and update systems
- Maintain an inventory of all IT hardware and a list of all software and licencing agreements
- Ensure all new equipment is suitable to meet the needs of users, offering support and training as required
- Liaise with staff to support the efficient use of IT within the school
- Work within current legislation and guidance

Education

Bachelor of Science

2008 - 2012

Software Engineering – 2:1

Azad university, Tehran

Recent Graduate of MSc Advanced Computer Science

Jan 2021 – Jan 2022

Advanced Computer Science - Merit

Birmingham City University, Birmingham

Projects

- Sport News Web site ; Using HTML,CSS, JS, ASP.Net, MySQL – B.S Programme thesis - 2012
- Yoga Web Site ; Using HTML, CSS, JS – Mojtama-Fanni Institute Project - 2013
- Digital Content Proving Award ; As a Mentor of Pupils awarded for the best web development idea - Ebnesina Festival - 2020
- Fitness Application design ; HTML, CSS, JS, React, UI Design – MSc Programme project – 2021
- Data base - Library Management System (Group Project) : Oracle SQL developer MSc Programme project – 2021
- Semantic Web - Course Ontology (Group Project) : Protégé Ontology, SPARQL Queries, SWRL Rules MSc Programme project – 2021
- Master Dissertation - Web development:(Started: 10th Oct 2021 - Submission Deadline: 17th Jan 2022) MERN stack technologies (MongoDB-Mongoose, Express, React, Node.js) UI/UX - MSc Programme project – 2021-2022

Credentials

- 2012 - Certified Web-development - (from Mojtama-Fanni Institute (Locates in Tehran, Iran)
- 2017 - Australian Mathematics competition awarded as the school's competition managers support (University of Canberra, Australia)