BENJAMIN AHNEN

515-664-3332 • ahnenbenjamin@gmail.com • linkedin.com/in/ben-ahnen-534200158/

EDUCATION

THE UNIVERSITY OF IOWA   Iowa City, IA
Master of Science, Business Analytics   05/2022
- GPA: 3.76

Bachelor of Business Administration, Business Analytics   05/2021
- GPA: 3.41, Dean's List: Spring 2020, Fall 2020, Spring 2021

TECHNICAL SKILLS:

- Tools: R, Python, SQL, Excel, Access, Oracle Hyperion, VBA, InfoLease, Tableau, Rattle, SAS, Azure, Databricks, Power BI, Salesforce
- Projects: https://bahnen.github.io/BenAhnen/   06/2021
        PREDICTIVE SPORTS MODEL – Developed MLB and EPL models using public statistics to determine the outcome of daily MLB games and weekly EPL matches. This was accomplished by utilizing a combination of writing macros in VBA, advanced Excel statements, web scraping dynamic data using Python and Power Query, Poisson distribution, and running regression analyses.
                                                                                                      12/2021
        GRADUATE CAPSTONE PROJECT – Created a location framework using ArcGIS to assist a partner as to where they might expand their business, as well as created a demand forecast using advanced Excel functions to assist in projecting growth and sales pertaining to past and future clients.

_____

EXPERIENCE

GOODLEAP   Roseville, CA
Application Support Engineer   07/2023 – Present
- Analyzed ~10,000 individual cases by grouping key words/phrases to identify key areas of development, providing management and business partners with insight into the type of requests that the Application Support team handles
- Collaborated with team members to streamline case resolution processes by utilizing process analysis, resulting in a ~75% reduction in case resolution time over a 12-month period
- Applied troubleshooting and auditing techniques in Java and Excel to proficiently configure and maintain operations for more than 400 service and sales organization on the GoodLeap platform

DLL FINANCIAL, LLC   Johnston, IA
Post Booking Team Lead   10/2022 – 07/2023
- Managed six operational analysts, negotiating and prioritizing critical activities supporting multiple lines of business
- Increased operational efficiencies/effectiveness by leveraging system and data experience to automate processes
- Applied operational analytics to reengineer functional processes, optimize staffing, and reduce costs: Productivity increased ~15%, staffing costs decreased 12%
- Implemented cross-training procedures to move analysts from specialists to generalists, mitigating operational risks

Reporting Analyst II   05/2019 – 10/2022
- Automated manual InfoLease reports using Oracle Hyperion, which increased annual analytic capacity by 600 hours
- Provided reporting and analysis on key metrics to corporate management, business unit leaders, and functional partners; proactively engaged stakeholders to clarify requirements, and continuously improve reports and dashboards
- Analyzed metadata across multiple databases to create a repository of over 10,000 terms aligned with common logic

_____

LEADERSHIP & VOLUNTEERING

GRADUATE STUDENT AMBASSADOR   Iowa City, IA
Student Ambassador   11/2020 – 05/2022
- Corresponded with potential students while attending potential student events to recruit and promote the MSBA program

MONEYTHINK   Iowa City, IA
Mentor   03/2018 – 05/2021
- Taught basic finance classes to 20+ students in Iowa City high schools, increasing student knowledge by an average of ~20%
- Instructed 30 non-native English speakers, aided in job searches and mock interviews, and conducted classes on filing taxes

DELTA SIGMA PI, EPSILON CHAPTER – PROFESSIONAL BUSINESS FRATERNITY   Iowa City, IA
President (12/2018 – 05/2019), Vice President of Fundraising (05/2018 – 12/2018)   08/2017 – 05/2021
- Oversaw 12 Executive Committee members and ensured the implementation and maintenance of strategic plans
- Organized and oversaw a variety of fundraising events throughout the course of the semester that included a sand volleyball tournament and profit-sharing events with local businesses, which grossed over $1500