# UK Visas & Immigration

Subject Access
Request Unit
Lunar House
40 Wellesley Road
Croydon
CR9 2BY

Our ref: SARU 775243
Your ref:

veronica.quieti@gmail.com

www.gov.uk/government
/publications/requests-
for-personal-data-uk-
visas-and-immigration

15 July 2023

**Disclosure from Home Office Basic records under the Data Protection Act 2018 (DPA 2018)**

Dear Miss Veronica Quieti

Thank you for your Subject Access Request (SAR) which was received on 13/06/2023.

We have processed your request and enclose copies of the entry and exit data held by the Home Office on your above named client up to the date the SAR was received.

It should also be noted that the Home Office border systems hold records of passenger UK entry and exit data only via scheduled commercial routes. The accuracy of the information provided is dependent on the quality of data submitted by the carriers. Any errors or omissions in the data provided will need to be raised with the carrier that provided the information.

I must further advise that we are only able to provide data for the last five years at this time. The majority of our customers find that this meets their requirements. However, upon request, we will search for older records where there is an urgent need for this information. If you require this service, you will need to provide details/copies of the passports or I.D. cards used.

We have now concluded our action on your SAR request under the DPA 2018. This disclosure is the property of the data subject and should ultimately be retained by them.

Yours sincerely,

Neil Lorenz
Head of Subject Access Request Unit
**Status and Information Services**
Visa, Status and Information Services
**Customer Services Group**

Enc: Disclosure Bundle

**Important Information**

INVESTORS
IN PEOPLE

**Why do we hold your data?**

Because we are responsible for securing the UK Border and controlling migration in the UK and we manage border control for the UK, enforcing immigration and customs regulations. We also consider applications for permission to enter or stay in the UK, and for citizenship and asylum. Therefore the data we hold, including your data, may be used for any, or all, of these functions.

Any information/data provided to the Home Office may also be disclosed to other government departments, agencies, local authorities, the police, foreign governments and other bodies for immigration purposes or to enable them to perform their functions. Personal information may also, in certain circumstances, be passed to fraud prevention agencies to prevent fraud and money laundering.

The Home Office will only ask for the data we need to fulfill the above functions and we will not collect too much or ask for irrelevant information; we will protect your data and make sure nobody has access to it who shouldn't; we will only share it with other organisations when the law allows; we will make sure we don't keep it longer than necessary and we will not make your personal information available for commercial use without your permission.

To see the Privacy Information Notice relating to the use of personal data across the Borders, Immigration and Citizenship system please use the following link:

https://www.gov.uk/government/publications/personal-information-use-in-borders-immigration-and-citizenship

**Making a Complaint**

If you are not satisfied with our response, you can seek a review by e-mailing us at subjectaccessrequest@homeoffice.gov.uk

If you are still not satisfied with the response you can contact the Office of the Data Protection Officer at (ODPO), DPO@homeoffice.gov.uk  if you want to complain about the processing of your personal data, or alternatively write to:

Office of the DPO, Home Office, Peel Building, 2 Marsham Street, London SW1P 4DF.

You will need to provide:

- your SARU reference number
- the date the original request was made
- information on how you made the request, for example online or by post

**The Information Commissioner's Office (ICO)**

INVESTORS IN PEOPLE

The ICO is the UK's independent authority set up to uphold information rights in the public interest, promoting openness by public bodies. The ICO has a duty to adjudicate on individual complaints, as the regulator of the DPA, individuals have a right (at s165) to bring a complaint to the ICO. However, the role of the ICO remains as a regulator, not an ombudsman. More often, the ICO use complaints to help build up a picture of a data controller's general compliance which will then inform decisions as to whether they need to take more formal enforcement action."

However, the ICO expects that you would give us the opportunity to consider your concerns first, before taking a complaint to them.

Information about the ICO can be found at www.ICO.org.uk. or alternatively write to:

UK Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

INVESTORS IN PEOPLE

## GLOSSARY OF ABBREVIATIONS

A = Asylum
AA = Administrative Assistant.
ABS = Absconder
ACID = Asylum Cases Information Database.
ACC = Accompanying
ACU = Asylum Co-ordination Unit.
ADJ = Adjudicator.
AEA = After Entry Appeals.
AFB = Asylum Fingerprint Bureau.
AFU = Application Forms Unit.
AG = Asylum Group.
AI = Asylum Immigration
AIO = Assistant Immigration Officer.
AIR = Asylum Interview Record.
AIT = Asylum and Immigration Tribunal
ALU = Asylum Liaison Unit.
AN = Application for Naturalisation
AO = Administrative Officer.
APC = Appeals processing Centre.
APP = Application
APU = Asylum Policy Unit.
ARC = Asylum Registration Card.
ARE = Appeal Rights Exhausted
ASS = Appeals Support Section
ASU = Asylum Screening Unit.
ASY = Asylum
ASYS = Asylum Support System.
AVR = Assisted Voluntary Returns
BCPI = Border Control Policy Implementation.
BCU = Business Case Unit.
BEO = Bedford Enforcement Office
C/N = Call Note.
CCT = Criminal Casework Team / Complex Casework Team.
CEU = Croydon Enforcement Unit.
CID = Case Information Database
CIO = Chief Immigration Officer.
CLN = Clandestine
CMU = Casework Management Unit.
COA = Change of Address.
CPC = Central Point of Contact
CPS = Crown Prosecution Unit.
CRI = Computer Records Immigration Service Hybrid / Computer Records Immigration Service Investigation Section
CWK = Casework
DC = Detention Centre
DEMPU = Detainee Escorting & Population Management Unit.
DEP = Dependant.
(D)EU = (Dover) Enforcement Unit.
DL = Discretionary Leave
DMC = Document Management Centre.
DR = Detention Review.
EA = Emergency Accommodation.
EAS = Existing Asylum Seeker
EC = Entry Clearance.
ECO = Entry Clearance Officer.
EDD = Enforcement Distribution Desk.
EDR = Expected Date of Release
EEA = European Economic Area
ELR = Exceptional Leave to Remain.
ELTE / XLTE = Exceptional Leave to Enter.
EME = East Midlands Enforcement
ERCU = Enforcement and Removals Caseworking Unit.
EV = Emergency Voucher.
EV's = Emergency Vouchers.

EXTN = Extension.
FAO = For Attention Of
FAS = Failed Asylum Seeker
FLR = Further Leave to Remain.
FOI = Freedom of Information.
FR = Final Refusal
FTR = Failure To Report.
FTS = File Tracking System
FTT = Failure to Travel.
G = General
GAT = Gatwick.
GCID = General Cases Information Database.
GOA = Grounds of Appeal.
HAT = Housing + Accommodation Team.
HC = High Commission.
HEO = Higher Executive Officer
HMI = Her Majesty's Inspector
HO = Home Office
HR = Human Rights.
HSMP = Highly Skilled Migrant Program.
I/T = In time/ In Transit
I/V = Interview.
IAA = Immigration Appellant Authority.
IAF = Immigration Asylum Fingerprint
IBU = Interview Booking Unit.
ICC = Initial Consideration Croydon.
ICD = Integrated Casework Directorate.
ICU = Initial Consideration Unit.
IES = Illegal Entry Section.
IFB = Immigration Fingerprint Bureau.
ILL = Illegal
ILR = Indefinite Leave to Remain.
IMM = Immigration
INDECS = Immigration & Nationality Directorate Electronic Computer System
INEB = Immigration Nationality Enquiry Bureau.
INT = Interview
IO = Immigration Officer.
IS = Immigration Service.
ISDU = Immigration Service Documentation Unit
ISHQ = Immigration Service Headquarters.
LC = Landing Card
LCU = Landing Card Unit.
LEO = Local Enforcement Office.
LHR = London Heathrow.
LKA = Last Known Address
LSCU = London Support Casework Unit.
LTE = Leave to Enter.
LTR = Leave to Remain.
LWT = London Workflow Team.
M/Cert = Marriage Certificate.
MCT = Ministerial Correspondence Unit.
MEU = Midlands Enforcement Unit
MODCU = Management of Detained Cases Unit.
MOE = Method Of Entry
MPCS = Ministerial Correspondence Section.
MPO = MP's Office
N = Nationality
NASS = National Asylum Support Service.
NAT = National
NCC = Non Charging Casework.
ND = Nationality Directorate.

NFA = No Further Action
NK = Not Known
NP = Non Political Asylum.
NST = National Support Team
NTL = No Time Limit.
N/A = Not Applicable
OOT = Out of Time Application.
OPR = Other Ports Removal
OSCU = Operational Support & Certification Unit
PA = Political Asylum
PAS = Ports Administration System
PAX = Passenger.
PCU = Public Caller Unit.
PEO = Public Enquiry Office.
PO = Presenting Officer
POA = Port of Arrival / Proof of Address.
POU = Presenting Officers Unit.
PPT = Passport.
PR = Police Registration.
PROFFCE= Private Office.
PTA = Post Tribunal Appeal.
R = Refuse
RC = Reporting Centre.
RCT = Removals and Cessation's Team.
RCU = Residual Casework Unit.
RD = Removal Directions.
REPS = Representatives
RESCU = Removals Strategy and Co-ordination Unit
RFRL = Reasons For Refusal Letter.
RG = Removals Group.
RIF = Refugee Index Form
RLE = Refuse Leave to Enter.
ROA = Right of Appeal.
R/P = Residence Permit
RPU = Return of Passport Unit.
RR = Reporting Restriction.
RS = Regular Support.
RST = Removals & Cessations Team.
RV = Regular Vouchers.
S of S = Secretary of State.
SAG = Statement of Additional Grounds.
SAL = Standard Acknowledgement Letter.
SEF = Statement of Evidence Form.
ST = Support Token.
STU = Student.
SUB = Subject
SUBS = Subsistence.
T/CALL = Telephone call.
TA = Temporary Admission.
TD = Team Dispatcher.
TN2 = Terminal 2 Heathrow.
TR = Temporary Release.
UASC = Unaccompanied Asylum Seeking Children
UK = United Kingdom
UKPA = United Kingdom Passport Agency.
UNHCR = United Nations High Commission For Refugees
VAF = Visa Application Form.
VARP = Voluntary Assisted Returns Programme
VL = Voucher Letter
WDW = Withdrawn
WH = Working Holidaymaker
WIP = Work in Progress.
WP = Work Permit.
XFR = Transferred
XLTR = Exceptional Leave to Remain.

# OPSARS - Passenger History v6.4

Notes:  [Final PAX message type]: CI = check-in; DC = depart confirmation; DE = depart exception; NE = nil depart exception
[PAX or Crew]: C = Crew; P = Passenger; U =Unknown
Embark/Disembark are the ports found within the booking (e.g multiple leg bookings) and are the initial/final ports the
passenger is expected to travel from/to (not mandatory fields)

## Doc No: YA7060693

### YA7060693 (ITA)

| Passenger name | Gender | Date of birth | Nationality |
|---|---|---|---|
| QUIETI, VERONICA | F | 28/04/1991 | ITA |

| Departure Date/ Time | Arrival Date/ Time | Voyage code | In/Out | Embark Port | Dep port | Arrival port | Disembark Port | Final PAX message type | PAX or Crew | PNR locator |
|---|---|---|---|---|---|---|---|---|---|---|
| 27/07/2018 11:00 | 27/07/2018 13:45 | BA0904 | Outbound | | LHR | FRA | | DC | P | JLJOAV |
| 30/07/2018 20:40 | 30/07/2018 21:25 | BA0915 | Inbound | | FRA | LHR | | CI | P | JLJOAV |
| 11/08/2018 08:45 | 11/08/2018 11:50 | FR0194 | Outbound | | STN | BLQ | | DC | P | WVB52M |
| 25/08/2018 11:50 | 25/08/2018 13:25 | U28092 | Inbound | | SKG | LGW | | DC | P | EV9Z65F |
| 29/09/2018 11:30 | 29/09/2018 14:05 | LH0905 | Outbound | | LHR | FRA | | DC | P | MD42OS |
| 03/10/2018 16:00 | 03/10/2018 16:40 | LH0914 | Inbound | | FRA | LHR | | DC | P | MD42OS |
| 03/11/2018 07:30 | 03/11/2018 10:05 | LH0923 | Outbound | | LHR | FRA | | DC | P | P86CGN |
| 06/11/2018 14:00 | 06/11/2018 14:45 | LH0908 | Inbound | | FRA | LHR | | DC | P | P86CGN |
| 25/11/2018 10:40 | 25/11/2018 15:10 | FR3556 | Outbound | | STN | RAK | | DC | P | L4LDYA |
| 01/12/2018 11:05 | 01/12/2018 13:50 | FR3557 | Inbound | | RAK | STN | | DC | P | L4LDYA |
| 22/12/2018 11:50 | 22/12/2018 15:10 | FR0124 | Outbound | | STN | AOI | | DC | P | M32PGG |
| 26/12/2018 21:10 | 26/12/2018 22:40 | FR0125 | Inbound | | AOI | STN | | DC | P | M32PGG |
| 04/01/2019 08:00 | 04/01/2019 10:35 | FR1687 | Outbound | | STN | FRA | | DC | P | O38PJG |
| 08/01/2019 10:55 | 08/01/2019 11:30 | BA0903 | Inbound | | FRA | LHR | | DC | P | VYU2GN |
| 21/01/2019 08:00 | 21/01/2019 10:35 | FR1687 | Outbound | | STN | FRA | | DC | P | C4NGYQ |
| 24/01/2019 18:00 | 24/01/2019 18:35 | FR1546 | Inbound | | FRA | STN | | DC | P | O229TZ |
| 09/02/2019 08:05 | 09/02/2019 11:10 | FR0194 | Outbound | | STN | BLQ | | DC | P | Y83RNK |
| 15/02/2019 06:20 | 15/02/2019 07:40 | FR0195 | Inbound | | BLQ | STN | | DC | P | Y83RNK |
| 20/02/2019 17:35 | 20/02/2019 20:25 | U28197 | Outbound | | LGW | MXP | | DC | P | EWLWG9X |
| 21/02/2019 20:55 | 21/02/2019 21:55 | U22286 | Inbound | | MXP | LTN | | DC | P | EWLWG9X |
| 01/03/2019 18:05 | 02/03/2019 07:15 | SA0235 | Outbound | | LHR | JNB | CPT | DC | P | KOESCW |
| 14/03/2019 20:55 | 15/03/2019 06:25 | SA0234 | Inbound | WDH | JNB | LHR | | DC | P | KOESCW |
| 16/03/2019 18:40 | 16/03/2019 22:00 | FR0124 | Outbound | | STN | AOI | | DC | P | CT1GNY |
| 20/03/2019 06:20 | 20/03/2019 07:40 | FR0195 | Inbound | | BLQ | STN | | DC | P | OUPNWI |
| 26/03/2019 08:05 | 26/03/2019 11:10 | FR0194 | Outbound | | STN | BLQ | | DC | P | H3IM6G |
| 30/03/2019 22:25 | 30/03/2019 23:55 | FR0125 | Inbound | | AOI | STN | | DC | P | KU6EQY |
| 18/04/2019 09:25 | 18/04/2019 11:40 | U22157 | Outbound | | LTN | AMS | | DC | P | EWWWM9N |
| 27/04/2019 06:25 | 27/04/2019 09:50 | FR0124 | Outbound | | STN | AOI | | DC | P | H3WDKG |
| 30/04/2019 22:05 | 30/04/2019 23:30 | FR1195 | Inbound | | BLQ | STN | | DC | P | ITJUWL |
| 09/06/2019 06:20 | 09/06/2019 09:45 | FR0124 | Outbound | | STN | AOI | | DC | P | GVCJSV |
| 15/06/2019 20:50 | 15/06/2019 22:00 | FR6036 | Inbound | | RMI | STN | | DC | P | SYBL4E |
| 11/07/2019 07:10 | 11/07/2019 10:20 | U28989 | Outbound | | LGW | BLQ | | DC | P | EXD4M34 |
| 15/07/2019 12:25 | 15/07/2019 13:30 | FR1662 | Inbound | | BLQ | STN | | CI | P | B5EQHD |
| 16/08/2019 07:10 | 16/08/2019 10:20 | U28989 | Outbound | | LGW | BLQ | | DC | P | EXFMZD9 |
| 22/08/2019 06:45 | 22/08/2019 08:05 | FR0195 | Inbound | | BLQ | STN | | DC | P | E9MBUX |
| 23/08/2019 06:25 | 23/08/2019 09:50 | FR0124 | Outbound | | STN | AOI | | DC | P | FBS7SR |
| 02/09/2019 22:30 | 02/09/2019 23:55 | FR1195 | Inbound | | BLQ | STN | | DC | P | VTF45B |

| Departure Date/ Time | Arrival Date/ Time | Voyage code | In/Out | Embark Port | Dep port | Arrival port | Disembark Port | Final PAX message type | PAX or Crew | PNR locator |
|---|---|---|---|---|---|---|---|---|---|---|
| 16/11/2019 11:35 | 16/11/2019 14:30 | FR4219 | Outbound | | STN | BGY | | DC | P | YUHWTR |
| 19/11/2019 12:55 | 19/11/2019 14:15 | FR3407 | Inbound | | BLQ | LTN | | DC | P | T8ZQVT |
| 22/12/2019 08:05 | 22/12/2019 11:10 | FR0194 | Outbound | | STN | BLQ | | DC | P | Q9H3QN |
| 08/01/2020 18:35 | 08/01/2020 19:55 | BA0545 | Inbound | | BLQ | LHR | | DC | P | WF6X8E |
| 08/02/2020 06:05 | 08/02/2020 08:45 | U28113 | Outbound | | LGW | ZRH | | DC | P | K19BN1S |
| 10/02/2020 20:45 | 10/02/2020 21:30 | U22048 | Inbound | | ZRH | LTN | | DC | P | K19BNKB |
| 20/02/2020 09:15 | 20/02/2020 12:30 | FR3406 | Outbound | | LTN | BLQ | | DC | P | G42HVC |
| 24/02/2020 12:55 | 24/02/2020 14:15 | FR3407 | Inbound | | BLQ | LTN | | DC | P | G42HVC |
| 04/03/2020 06:30 | 04/03/2020 10:10 | FR8382 | Outbound | | STN | ALC | | DC | P | Y818RJ |
| 07/03/2020 21:25 | 07/03/2020 23:15 | FR8383 | Inbound | | ALC | STN | | DC | P | Y818RJ |
| 26/07/2020 14:35 | 26/07/2020 17:50 | BA0542 | Outbound | | LHR | BLQ | | DC | P | LBRX5N |
| 17/08/2020 18:55 | 17/08/2020 20:10 | BA0545 | Inbound | | BLQ | LHR | | DC | P | LBRX5N |
| 06/09/2020 14:35 | 06/09/2020 17:50 | BA0542 | Outbound | | LHR | BLQ | | DC | P | STG748 |
| 08/02/2021 09:25 | 08/02/2021 11:05 | AZ0202 | Inbound | | FCO | LHR | | DC | P | SFEGVA |
| 17/06/2021 07:00 | 17/06/2021 09:55 | FR0194 | Outbound | | STN | BLQ | | DC | P | UYFYFT |
| 25/09/2021 10:45 | 25/09/2021 12:05 | FR0125 | Inbound | | AOI | STN | | DC | P | Q44NML |
| 15/11/2021 17:25 | 15/11/2021 20:40 | FR3406 | Outbound | | LTN | BLQ | | DC | P | WDR3NA |
| 29/11/2021 11:35 | 29/11/2021 13:05 | FR4953 | Inbound | | PEG | STN | | DC | P | WHJSNE |
| 04/01/2022 08:05 | 04/01/2022 11:05 | FR0194 | Outbound | | STN | BLQ | | DC | P | A6UHHC |
| 09/01/2022 21:35 | 09/01/2022 22:55 | FR0125 | Inbound | | AOI | STN | | DC | P | VC95UW |
| 10/02/2022 11:50 | 10/02/2022 15:10 | FR0124 | Outbound | | STN | AOI | | DC | P | G98R5Z |
| 22/02/2022 06:20 | 22/02/2022 07:40 | FR0195 | Inbound | | BLQ | STN | | DC | P | DYUCRJ |
| 24/03/2022 09:50 | 24/03/2022 14:30 | LS1663 | Outbound | | STN | TFS | | DC | P | 3CGMQK |
| 30/03/2022 14:50 | 30/03/2022 19:05 | BY4349 | Inbound | | TFS | LGW | | DC | P | R4CCMF |
| 31/03/2022 06:25 | 31/03/2022 09:35 | FR0124 | Outbound | | STN | AOI | | DC | P | G5S2QL |
| 03/04/2022 10:10 | 03/04/2022 11:25 | FR0125 | Inbound | | AOI | STN | | DC | P | G5S2QL |
| 30/04/2022 20:10 | 30/04/2022 22:50 | BA0756 | Outbound | | LHR | BSL | | DC | P | JT8HWS |
| 02/05/2022 20:35 | 02/05/2022 21:20 | BA0749 | Inbound | | BSL | LHR | | DC | P | JT8HWS |
| 03/06/2022 12:55 | 03/06/2022 16:15 | FR5996 | Outbound | | STN | MAD | | DC | P | F84N4C |
| 14/06/2022 10:35 | 14/06/2022 12:05 | BY5213 | Inbound | | PMI | STN | | DC | P | MDD4RH |
| 05/07/2022 13:05 | 05/07/2022 16:15 | FR0124 | Outbound | | STN | AOI | | DC | P | JBMJ7J |
| 27/07/2022 14:00 | 27/07/2022 15:45 | BA2829 | Inbound | | BRI | LGW | | DC | P | NTPI5C |
| 13/09/2022 13:05 | 13/09/2022 16:15 | FR0124 | Outbound | | STN | AOI | | DC | P | XGZJ9D |
| 21/09/2022 10:10 | 21/09/2022 11:25 | FR0125 | Inbound | | AOI | STN | | DC | P | XGZJ9D |
| 06/10/2022 16:15 | 06/10/2022 19:20 | U28449 | Outbound | | LGW | VRN | | DC | P | K44HD4H |
| 08/10/2022 09:10 | 08/10/2022 10:15 | U28448 | Inbound | | VRN | LGW | | DC | P | K44HD4H |
| 26/10/2022 13:05 | 26/10/2022 16:25 | FR5996 | Outbound | | STN | MAD | | DC | P | NBCZPC |
| 26/12/2022 09:05 | 26/12/2022 15:25 | MH0004 | Inbound | | KUL | LHR | | DC | P | 6XKUFJ |
| 13/01/2023 06:15 | 13/01/2023 09:15 | FR0194 | Outbound | | STN | BLQ | | DC | P | ZF4VGM |
| 16/01/2023 10:35 | 16/01/2023 11:55 | FR0262 | Inbound | | AOI | STN | | DC | P | LMSSJB |
| 04/02/2023 06:45 | 04/02/2023 12:30 | W94467 | Outbound | | LTN | ATH | | DC | P | QDP33P |
| 06/02/2023 14:10 | 06/02/2023 16:10 | W95746 | Inbound | | ATH | LGW | | DC | P | QDP33P |
| 21/02/2023 16:05 | 21/02/2023 19:15 | FR3406 | Outbound | | LTN | BLQ | | DC | P | ULKUMX |
| 01/03/2023 10:15 | 01/03/2023 11:40 | FR2496 | Inbound | | PEG | STN | | DC | P | BDL58M |
| 21/04/2023 18:35 | 21/04/2023 21:50 | FR0261 | Outbound | | STN | AOI | | DC | P | VM4G4X |
| 24/04/2023 14:35 | 24/04/2023 16:00 | FR2496 | Inbound | | PEG | STN | | DC | P | JCF36V |
| 28/04/2023 14:45 | 28/04/2023 19:15 | FR2842 | Outbound | | STN | LPA | | DC | P | INMY5B |
| 09/05/2023 12:20 | 09/05/2023 16:35 | FR2843 | Inbound | | LPA | STN | | DC | P | INMY5B |
| 28/05/2023 17:10 | 28/05/2023 19:55 | LX0325 | Outbound | | LHR | ZRH | | DC | P | LTLCNT |
| 31/05/2023 21:30 | 31/05/2023 22:10 | U26560 | Inbound | | ZRH | LGW | | DC | P | K5HHKGJ |
| 09/06/2023 11:10 | 09/06/2023 14:45 | W45781 | Outbound | | LGW | FCO | | DC | P | UCI34V |
| 15/06/2023 19:15 | 15/06/2023 20:35 | FR0125 | Inbound | | AOI | STN | | DC | P | VGQZ9M |
| 18/06/2023 18:21 | 18/06/2023 20:21 | 9F1111 | Outbound | | GBSPX | FRFHN | | DC | P | |

# END