**Chimex the virtual conference e-workshop-FAQs**

**What is a virtual conference e-workshop?**

**For audience participants**

**Q.** Who should attend ?

**A.** This conference is by invitation only and attendees registration should be approved and confirmed in order to attend. Access to participate to the conference will be shared via a link sent to the registered and approved attendees and will open a web application in the attendant’s web browser

**Q.** What are the technical requirements needed to participate ?

**A.** . The application requires a modern browser to function as per this list of supported browsers:

* Mozilla Firefox (version 60 and later), for macOS and Windows
* Google Chrome (version 78 and later), for macOS and Windows
* Chromium-based Edge (version 79 and later), for Windows
* Chromium-based Electron (Electron 7 and later, with Chromium version 78 and later)
* Safari (version 12, audio and video only, no content sharing), for macOS
* Safari (version 13 and later, content sharing with screen capture requires turning on the Develop Experimental Features, Screen Capture feature in the browser), for macOS
* Opera (version 66 and later), for macOS and Windows

If you are using a mobile device, an application for IOS and Android devices is also available to download for free in their respective “stores”.

**Q.** Do I need to download any additional software to attend the conference ?

**A.** No.

**Q.** Are all the features available on Mobile ?

**A.** Yes.

Q. How is my Personal Data stored in Chimex ?

A. Chimex uses industry standards and complies with GDPR regulation in order to ensure security, protection and privacy of your Personal Data.

**Q.** What happens once I register?

**A.** Once registered, you will engage in an account verification process via email, followed if successful by a conference details email with the necessary secure details to join the conference electronically.

**Q.** Will I have access to the conference recordings and materials ?

**A.** Depending on the preferences set by the conference organizer in Chimex, conference recordings and materials are shared upon completion of the conference in an email with attendees. These recordings will remain available for a set period of time as per the preferences set by the conference organizer.

**Q.** How much do I need to pay to register for the digital conference ?

**A.** Depending on the preferences set by the conference organizer in Chimex, access to the conference could require a fee for registration.

**Q.** Is there funding available to participate in the conference ?

**A.** Depending on the preferences set by the conference organizer in Chimex, funding to participate to the conference could be available.

**Q.** What time does the conference start ?

**A.** Upon successful registration, you should have received an email relating the conference details highlighting the secure details to join the conference electronically. If you cannot find this email, please log in to your account and click “*send conference details”.*

**Q.** Are you organizing parallel virtual sessions ?

**A.** The initial relase of Chimex will not support parallel virtual sessions. We are currently evaluating the feasibility of such feature.

**Q.** How can I schedule for specific sessions ?

**A.** This is defined by the conference organizer, where agenda and sessions will be shared by the conference organizer.

**Q.** How can I switch from a session to another session ?

**A.** The First relase of conference solution will not have parralel virtual sessions it will have main pannel session only. this is planned for future releases.

**Q.** How can I pay for a specific fee-charged workshop within the digital conference ?

**A.** This is defined by the conference organizer, while the first release of the solution does not have any paymnet integration or payment mechanism.

**Q.** How do I access the Conference ?

**A.** This conference is by invitation only and only invited, registered and approved will be able to attend.

**Q.** Will I receive a certificate of participation ?

**A.** Depending on the preferences set by the conference organizer in Chimex, conference certificates of participation could be available upon completion of the session via your registered email.

**Q.** What if I have technical issues ?

**A.** The Frequently Asked Questions are available to troubleshoot the issue. If the issue persists, please use the contact form to reach support.

**Q.** Will there be a Q&A slot after the presentations of panelists?

**A.** yes there will be Q&A session at the end of the presentations.

**For a Panelist or a Presenter:**

**Q.** Do I need to download any additional software to present in the conference ?

**A.** No.

**Q.** What if I have already declined to present, but would like to present virtually?

**A.** The attendant will be able to share his screen and present from his computer , despite his location as long the presenter is registered and has access.

**Q.** How long should my presentation be?

**A.** The presntation length is up to th presenter to decide and there is no limitation to the length or size of the presentation.

**Q.** Do I have to register to present virtually?

**A.** This is by invitation conference and attendees should be regitered, approved and confirmed registration in order to be able to attend or present.once registered an email with the link to access the conference ill be sent by email.

**Q.** Will my presentation be streamed during my session?

**A.** Yes the presentation will be streamed during the session if it was required to go Live by the organizer.

**Q.** Which sessions will I have access to if I present in the digital conference?

**A.** you will have access to all live or presented sessions.

**Q.** What if I have already registered to participate as audience and wish to participate as a presenter? Is that any different in virtual roles.

**A.** There might be some differences between presenter and audience in terms of muting and ability to share screen and this will be defined by the organizer.

**Q.** How will my paper be reflected in the program if only presented virtually?

**A.** depending on the organizer might avail download to the paper digitally.

**Q.** How will I receive feedback?

**A.** There will be a survey feature and also feedback section in the solution.

**Q.** How will I interact with other peer panelists in the same session I am in?

**A.** There will be a chat feature in the solution.

**Q.** Will I be reminded/notified as the time of the conference comes closer to the day 1 of the launch?

**A.** in the first release of the solution there will be no reminder about the conference , while this feature can be availed in the coming releases.

**Q.** What is the deadline for uploading my presentation for the virtual conference?

**A.** This is up to the organizer to define.

**Q.** How do I access the digital Conference?

**A.** This is by invitation conference and attendees should be regitered, approved and confirmed registration in order to be able to attend or present.once registered an email with the link to access the conference ill be sent by email.

**Q.** Will I receive a attestation of participation if I present virtually?

**A.** This is by invitation conference and attendees should be regitered, approved and confirmed registration in order to be able to attend or present.once registered an email with the link to access the conference ill be sent by email.

**Q.** What if I have technical issues?

**A.** there will be Frequest Asked questions available to troubleshoot the issue. the solution is a cloud based solution and if a technical issue hapens it will be at the end user side

**Q.** Can I share my screen ?

**A.** Yes.

**Q.** Can I share my session Recording?

**A.** Yes there will be available access to recordings and Material.

**Q.** When will my session be played?

**A.** The conferecne organizer has the decision , but if it was live it will be streamed.

**Q.** Can I use a poll to stimulate discussions from the audience?

**A.** Yes Poll is a feature that will be available in the first release.

**For a session moderator:**

**Q.** Do I need to download any additional software to attend the conference ?

**A.** No.

**Q.** Can I assign privileges to panelists and to normal participants?

**A.** Yes this is art of admin features.

**Q.** Can I introduce a game for the audience to stimulate participation?

**A.** introducing Game is not part of the features or capabilities of the solution.

**Q.** Can I moderate a session ?

**A.** Yes the Moderator can logout any participant out of the session.

**Q.** Can I enroll a participant in another session while he is in a session?

**A.** the first release fo the solution has only one session.

**Q.** How many participants can be invited to the conference (1000+)?

**A.** There is a limitation on the number of participants logging online and it is around 250+ participant.

**Q.** Do sessions have caption of speech (speech to text conversion)?

**A.** The first release dosnt have caption of speech , but it will be in the next release.

**Q.** Can the notes and discussions of the sessions be auto-integrated an exported in a single document?

**A.** Notes to be generated out of teh conference is not a feature in the first release.

**Q.** Can the sessions be changed in schedule?

**A.** This is up to the organizer to change the schedule but this is not a feature within the conference solution.

**Q.** Can I generate the conference schedule?

**A.** schedule conference can be generated through outlook.

**Q.** Can we have a live schedule shared with participants?

**A.** This feature needs more exploration.

**Q.** Can I post instantly announcements to participants?

**A.** This feature is not considered in the first release.

**Q.** How do I invite participants without them registering to the conference?

**A.** This feature does not exist in the first release.