



Eclipse APM

Certified Environments

Document availability: **Public**

Document type: Technical

Last updated: 2018-12-05

Document version: 1.0.0

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Contents

- Overall information..... 5
- Certification Policy 5
 - Product Support 5
 - Supported 5
 - Certified 5
 - Ellipse APM 5.1 Certification 6
 - Certified environmanets 6
 - Supported environmanets 6

Overall information

This document contains information about environment which were certified with Ellipse APM 5.1.

Certification Policy

ABB is committed to delivering stable, technically current solutions to its clients. This includes the certification of ABB products on computer platforms, and the use of third-party software products. As part of the General Availability (GA) release process, ABB reviews the current list of certified platforms and software, and changes the list as needed. The primary driver for change is the degree of support provided for the platform/software by the third-party vendor. Vendor platforms and software that are reaching the end of their lives are dropped from certification and newer versions are added. The following links provide information on specific vendor lifecycle policies. These policies are considered when ABB prepares the certification levels for each release.

For more information on Microsoft support, refer to the Microsoft Lifecycle policy and schedule:

<http://support.microsoft.com/lifecycle/>

For more information on Linux - RedHat, refer to the RedHat Lifecycle policy and schedule:

<https://access.redhat.com/support/policy/updates/errata>

For more information on Ubuntu, refer to the Ubuntu Lifecycle policy and schedule:

<https://www.ubuntu.com/about/release-cycle>

Product Support

ABB makes every effort to identify and resolve any known issues found in the release development- cycle. ABB's support classification reflects the degree to which a platform/software product combination has been tested. There are two levels of product support: Supported and Certified.

Supported

'Supported' means that while ABB has not installed and performed testing on that specific platform, the company does not envision any issues with its use, and will maintain the product on that platform. Because use of the supported platform is less widespread, clients might encounter problems that are platform-specific and require assistance from the vendor (for example, Microsoft) to repair. The possibility that a vendorsupplied patch will be needed is also greater, hence a longer turn-around time for maintenance fixes.

Certified

'Certified' means ABB has installed and extensively tested a given platform using specific combinations of ABB products and third-party software. As a result, clients can take a higher degree of confidence in the stability of a product on a platform that has been certified.

Ellipse APM 5.1 Certification

Certified environments

This table lists the various software platforms against which Ellipse APM 5.1 is certified.

Component	Software environment
APM 5.1 Microservices Cluster (application server)	Linux - RedHat (7.4), Ubuntu (18.04 LTS) .NET Core 2.1
APM 5.1 Database Server	SQL Server 2014 SP1
APM 5.1 Web Client	Internet Explorer 11

Supported environments

This table lists the various software platforms which are supported but not certified

Component	Software environment
APM 5.1 Microservices Cluster (application server)	CentOS 7.5, Oracle Linux 7.4
APM 5.1 Database Server	SQL Server 2016 or newer
APM 5.1 Web Client	Chrome, Firefox
