BAKAVATHI KANNA

Senior Test Lead | Guidewire QA Lead| Senior Consultant Quality Assurance

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Summary:

- 10+ Years of Rich & Professional Experience in Software Testing & Quality Assurance
- 7+ Relevant years in Guidewire Testing with Good Exposure to Guidewire Applications - Policy Center & Billing Center
- Competent in STLC, involving Requirement Analysis, Test Planning, Test Design, Test Execution, Test Review and Test Reporting
- Good Exposure to Agile Testing methodology & Trained with Selenium Testing
- Good Exposure to Test Management Tools JIRA,ALM and Microsoft Product Studio

Education:

- B.Tech (Information Technology) – ANNA UNIVERSITY
- MBA (Systems) – ALAGAPPA UNIVERSITY

Professional Path:

- Worked with Capgemini as Test Lead
- Working with HCL Tech as Senior Test Lead

Career Roles & Responsibilities:

- Understanding the testing effort by analysing the requirements of project.
- Creating and enforcing a testing plan
- Coordinating and supervising the testing process in design, execution, and reporting of tests
- Reviewing the Test Design & Test Execution Results
- Ensuring that software meets quality standards and is free from errors or defects
- Guaranteeing that the testing is in line with the project's goals and targets
- Collaborating closely with the developers, project managers, and business analysts.
- Recognizing the risks inherent in testing & devise plans to lessen them
- Keeping track of the new requirements and change in requirements of the Project.
- Organizing the Regular status meetings with the stakeholders
- Sending the Periodic Status Reports (Daily, Weekly etc.)
- Ensuring the timely delivery of different testing milestones

Agile Testing Exposure:

- Participation in Sprint Planning Meetings,Daily Scrum Meetings,Sprint Review Meetings
- Reviewing user stories and planning the tasks in the Sprint period
- Testing the product within each sprint, ensuring tha t new features are implemented correctly
- Reviewing user feedback and working with the development team to identify and resolve any issues.
- Always focussing on "test early, test often" as central to Agile Testing

Test ManagementTools :

- JIRA, ALM , Microsoft Product Studio

Technical/Applications Exposure :

- Java , Selenium with TestNG framework
- Guidewire Policy Center and Guidewire Billing Center

Clients Worked:

- USAA Insurance : Legacy to Guidewire Testing (Role: Offshore QA Lead)
- I Care Insurance : Documents Validation Testing (Role: Senior Guidewire Analyst)
- Metlife Insurance : Package LOB Testing (Role: UMB QA Lead)
- Endurance Insurance : PC Upgrade Testing (Role: Senior QA Analyst)
- State Auto Insurance : State Roll out Testing (Role: QA Lead)
- Kemper Insurance : State Rollout Testing (Role: Senior Test Analyst)
- HSBC Bank: Anti-Money Laundering Testing (Role: Senior QA)
- Royal Bank of Scotland : RBS to SAN UK Migration Testing (Role: Senior QA)

Insurance-Guidewire (GWPC/GWBC) Validations Exposure:

- Mid Term Policy Change & Cancellation (Flat & Pro-rated) on existing Policies
- Renewal, Reinstatement & Rewrite of Policies (Full Term & Mid-Term)
- Hindsight Adjustments and Cancellation Adjustments
- Ratings, Integrations, Validation of Forms, Invoices and documents generated
- Validation of different payment methods such as Direct Invoice, EFT and RCC
- Validation of Invoices generated & Change of Payment Methods in Invoice Stream
- Validation of different payment plans such as Monthly, Quarterly, One Pay
- Validation of State Fee Plans& Payment allocation plans for different states
- Validation of Disbursements towards unapplied funds
- Validation of Delinquency plans for different States & Payloads
- Managing of Clock movements in GWPC, GWBC, GWCC and GWCM

Roles in Defect Management:

- Defect Identification and Reporting via a Defect Repository
- Defect Prioritization and Assignment to the appropriate development teams
- Defect Resolution and Tracking via Defect Triage Meetings
- Identifying patterns and root causes of defects to prevent future occurrences.
- Generating regular defect reports and Communicating with the Stakeholders
- Ensuring defects are resolved within agreed-upon service level agreements

Declaration:

I solemnly declare that particulars of information and facts in the resume are complete and correct and I take full responsibility for the accuracy of the information

Thanks

Bakavathi Kanna