

# William A. Baker

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## Overview

QA Automation Lead and Multilingual Ph.D. with 2 years' experience developing and maintaining quality assurance workflows and 9y – teaching foreign language and culture in higher education. Can analyze and reduce abstract concepts into digestible components. Pursuing a profession that applies language skills within a tech-oriented context. Self-motivated learner and collaborative problem-solver.

## Skills

|                     |                            |                      |                       |
|---------------------|----------------------------|----------------------|-----------------------|
| JavaScript          | Automation                 | Teaching             | German (Native-level) |
| SQL                 | Data Modeling              | Public Speaking      | Russian (Adv)         |
| Linux / Bash Script | Research / Analysis        | Knowledge Management | Japanese (Adv)        |
| HTML / CSS          | Microsoft Office / G-Suite | English (Native)     | Chinese (Int)         |

## Experience

GOOGLE / YOUTUBE VIA VACO, Walnut Creek, CA (Remote).....2022 - present

### **Technical Operations Lead**

- Develop and maintain quality assurance workflow of a \$30M YoY project with 250+ HC.
- Develop spreadsheet and database applications. (JavaScript, Google Apps Script, PostgreSQL)
- Create chrome extensions. (JavaScript, HTML, CSS)
- Supervise tech team and content moderators.

### **Video Appeals Moderator / Content Moderator**

- Evaluate appropriateness of advertising content.
- Develop spreadsheet and database applications.

PRODUCTIVE PLAYHOUSE, Columbus, OH.....2022

### **German Transcriber**

- Research proper orthographic standards and apply client style guide and writing conventions.
- Adhere to strict data security and clean-room policies.
- Provide feedback on tool improvements, annotation processes, and error trends.

UNIVERSITY OF KENTUCKY, Lexington, KY.....2021 - 2022

### **Language Instructor**

- Design and analyze function-specific surveys about teaching practices and adjust teaching accordingly.
- Present *multiple* daily 55-min presentations with PPT to groups of 15-25 people.
- Track key performance indicators to gauge the effectiveness of instruction.
- Counterbalance the difficulties of Covid19-necessitated telework with technological solutions.

## Education

**Doctor of Philosophy** in German Studies, Ohio State University, Columbus, OH .....2021

**Master of Arts** in German Studies, Ohio State University, Columbus, OH .....2015

**Bachelor of Arts** in German / Linguistics, Ohio State University, Columbus, OH .....2013

**Bachelor of Arts** in Russian, Ohio State University, Columbus, OH .....2013