

William A. Baker

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Overview

QA Automation Lead and Multilingual Ph.D. with 2 years' experience developing and maintaining quality assurance workflows and 9y – teaching foreign language and culture in higher education. Can analyze and reduce abstract concepts into digestible components. Pursuing a profession that applies language skills within a tech-oriented context. Self-motivated learner and collaborative problem-solver.

Skills

JavaScript	Automation	Teaching	German (Native-level)
SQL	Data Modeling	Public Speaking	Russian (Adv)
Linux / Bash Script	Research / Analysis	Knowledge Management	Japanese (Adv)
HTML / CSS	Microsoft Office / G-Suite	English (Native)	Chinese (Int)

Experience

GOOGLE / YOUTUBE VIA VACO, Walnut Creek, CA (Remote).....2022 - present

Technical Operations Lead

- Develop and maintain quality assurance workflow of a \$30M YoY project with 250+ HC.
- Develop spreadsheet and database applications. (JavaScript, Google Apps Script, PostgreSQL)
- Create chrome extensions. (JavaScript, HTML, CSS)
- Supervise tech team and content moderators.

Video Appeals Moderator / Content Moderator

- Evaluate appropriateness of advertising content.
- Develop spreadsheet and database applications.

PRODUCTIVE PLAYHOUSE, Columbus, OH.....2022

German Transcriber

- Research proper orthographic standards and apply client style guide and writing conventions.
- Adhere to strict data security and clean-room policies.
- Provide feedback on tool improvements, annotation processes, and error trends.

UNIVERSITY OF KENTUCKY, Lexington, KY.....2021 - 2022

Language Instructor

- Design and analyze function-specific surveys about teaching practices and adjust teaching accordingly.
- Present *multiple* daily 55-min presentations with PPT to groups of 15-25 people.
- Track key performance indicators to gauge the effectiveness of instruction.
- Counterbalance the difficulties of Covid19-necessitated telework with technological solutions.

Education

Doctor of Philosophy in German Studies, Ohio State University, Columbus, OH2021

Master of Arts in German Studies, Ohio State University, Columbus, OH2015

Bachelor of Arts in German / Linguistics, Ohio State University, Columbus, OH2013

Bachelor of Arts in Russian, Ohio State University, Columbus, OH2013