**William A. Baker**

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**LinkedIn:** www.linkedin.com/in/William-A-Baker/

Multilingual Ph.D. with 9 years’ experience teaching foreign language and culture in higher education. Can analyze and reduce abstract concepts into digestible components. Pursuing a profession that applies language skills within a tech-oriented context. Self-motivated learner and collaborative problem-solver.

**Overview**

**Education**

German (Native-level) English (Native) HTML / CSS Public Speaking

**Skills**

Russian (Adv) Analysis / Research Windows / MacOS / Linux Teaching

Japanese (Adv) Adult Learning Theory Unix Terminal Leadership Ability

Chinese (Int) Knowledge Management Microsoft Office (esp. PPT, Word, Excel, Access)

GOOGLE / YOUTUBE VIA VACO, Walnut Creek, CA (Remote)

**Experience**

***Technical Operations Lead***

* Create chrome extensions
* PostgreSQL, JavaScript, Google Apps Script, G-Suite, Google Plx,
* Developed tools (Mega-DB, QA Spreadsheet tasks,
* Work on a growing team
* Managed permissions
* Managing subordinates who are content moderators

***Video Appeals Moderator / Content Moderator***

* Managed permissions

PRODUCTIVE PLAYHOUSE, Columbus, OH 2022

***German Transcriber***

* Research proper orthographic standards and apply client style guide and writing conventions.
* Adhere to strict data security and clean-room policies.
* Provide feedback on tool improvements, annotation processes, and error trends.

UNIVERSITY OF KENTUCKY, Lexington, KY 2021-22

***Language Instructor***

* Design and analyze function-specific surveys about teaching practices and adjust teaching accordingly.
* Present *multiple* daily 55-min presentations with PPT to groups of 15-25 people.
* Track key performance indicators to gauge the effectiveness of instruction.
* Counterbalance the difficulties of Covid19-necessitated telework with technological solutions.

OHIO STATE UNIVERSITY, Columbus, OH 2013-21

***Writer / Researcher / Instructor***

* Understand, articulate, and document clear learning objectives and behavioral outcomes.
* Present daily 55-min presentations with PPT to groups of 15-25 people.
* Distill complex research, analysis, and concepts into into comprehensible writing.
* Mentor new colleagues concerning department standard operating procedures.
* Independently manage various projects simultaneously, including doctoral dissertation research, while meeting competing deadlines.

***Leader of the Germanic Graduate Student Association***

* Collaborate with colleagues to plan and execute regular meetings and special events.
* Manage internal/external communications and lead regular meetings.
* Plan yearly conferences, design brochures, posters, social media, and other promotional materials for special events.

**Doctor of Philosophy** in German Studies, Ohio State University, Columbus, OH 2021  
**Master of Arts** in German Studies, Ohio State University, Columbus, OH 2015  
**Bachelor of Arts** in German / Linguistics, Ohio State University, Columbus, OH 2013  
**Bachelor of Arts** in Russian, Ohio State University, Columbus, OH 2013