

# William A. Baker

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## Overview

Early-career professional and Multilingual Ph.D with 3 years' experience as a Tech Ops Lead developing and maintaining quality assurance workflows and 9y teaching foreign language and culture in higher education. Well-organized and motivated self-starter with demonstrated ability to communicate effectively and thrive in a remote work environment. Strong interest in learning C / Rust.

## Skills

JavaScript	Git	Team Leadership	German (Native-level)
Linux / Bash Script	Automation	Knowledge Management	Russian (Adv)
SQL	Data Modeling	Microsoft Office / G-Suite	Japanese (Adv)
HTML / CSS	Research / Analysis	English (Native)	Chinese (Int)

## Experience

GOOGLE / YOUTUBE VIA VACO, Walnut Creek, CA (Remote).....2022-present

### **Technical Operations Lead**

- Develop and maintain quality assurance workflow of a \$30M YoY project with 250+ HC.
- Develop spreadsheet and database applications. (JavaScript, Google Apps Script, PostgreSQL)
- Create chrome extensions. (JavaScript, HTML, CSS)
- Supervise tech team and content moderators.

### **Video Appeals Moderator / Content Moderator**

- Evaluate appropriateness of advertising content.
- Develop spreadsheet and database applications.

PRODUCTIVE PLAYHOUSE, Columbus, OH.....2022

### **German Transcriber**

- Research proper orthographic standards and apply client style guide and writing conventions.
- Adhere to strict data security and clean-room policies.
- Provide feedback on tool improvements, annotation processes, and error trends.

UNIVERSITY OF KENTUCKY, Lexington, KY (Hybrid).....2021-22

### **Language Instructor**

- Design and analyze function-specific surveys about teaching practices and adjust teaching accordingly.
- Present *multiple* daily 55-min presentations with PPT to groups of 15-25 people.
- Track key performance indicators to gauge the effectiveness of instruction.
- Counterbalance the difficulties of Covid19-necessitated telework with technological solutions.

## Education

**Doctor of Philosophy** in German Studies, Ohio State University, Columbus, OH .....2021

**Master of Arts** in German Studies, Ohio State University, Columbus, OH .....2015

**Bachelor of Arts** in German / Linguistics, Ohio State University, Columbus, OH .....2013

**Bachelor of Arts** in Russian, Ohio State University, Columbus, OH .....2013