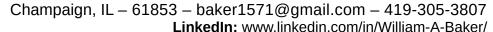
William A. Baker





Overview

Early-career professional and Multilingual Ph.D with 3 years' experience as a Tech Ops Lead developing and maintaining quality assurance workflows and 9y teaching foreign language and culture in higher education. Well-organized and motivated self-starter with demonstrated ability to communicate effectively and thrive in a remote work environment. Strong interest in learning C / Rust.

JavaScript Git Team Leadership German (Native-level) Russian (Adv) Linux / Bash Script Automation Knowledge Management Microsoft Office / G-Suite SOL Japanese (Adv) Data Modeling HTML / CSS Research / Analysis English (Native) Chinese (Int)

Experience

GOOGLE / YOUTUBE VIA VACO, Walnut Creek, CA (Remote)......2022-present

Technical Operations Lead

- Develop and maintain quality assurance workflow of a \$30M YoY project with 250+ HC.
- Develop spreadsheet and database applications. (JavaScript, Google Apps Script, PostgreSQL)
- Create chrome extensions. (JavaScript, HTML, CSS)
- Supervise tech team and content moderators.

Video Appeals Moderator / Content Moderator

- Evaluate appropriateness of advertising content.
- Develop spreadsheet and database applications.

German Transcriber

- Research proper orthographic standards and apply client style guide and writing conventions.
- Adhere to strict data security and clean-room policies.
- Provide feedback on tool improvements, annotation processes, and error trends.

UNIVERSITY OF KENTUCKY, Lexington, KY (Hybrid).......2021-22

Language Instructor

- Design and analyze function-specific surveys about teaching practices and adjust teaching accordingly.
- Present multiple daily 55-min presentations with PPT to groups of 15-25 people.
- Track key performance indicators to gauge the effectiveness of instruction.
- Counterbalance the difficulties of Covid19-necessitated telework with technological solutions.

Education

Doctor of Philosophy in German Studies, Ohio State University, Columbus, OH	2021
Master of Arts in German Studies, Ohio State University, Columbus, OH	
Bachelor of Arts in German / Linguistics, Ohio State University, Columbus, OH	
Bachelor of Arts in Russian, Ohio State University, Columbus, OH	