

# ANDREW BAKER / USER EXPERIENCE DESIGNER

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## PROFILE

User Experience student at Michigan State who is a team player interested in bridging the gap between users and technology to create a positive experience for all types of people.

## RELEVANT EXPERIENCE

### Aepistle / User Experience Design Intern

Remote / June 2020 - Present

- Worked in collaboration with a team of interns and user experience designers to prototype new screens and user flows.
- Responsible for creating multiple screen groups and design elements.

### Michigan State / Student UX Designer & Researcher

East Lansing, MI / Mar. 2019 - Apr. 2020

- Worked on various multi-disciplinary teams on multiple projects centered around UX design and web design.
- Used different research methods to identify user needs, pain points, and collect data to inform design decisions.

## OTHER EXPERIENCE

### Door Dash / Delivery Driver

East Lansing, MI / Mar. 2019 - June 2020

- Completed on-time deliveries and quickly responded to orders on short notice. 4.8 star satisfaction rating from customers.

### Alliance Beverage / Reclaim Specialist

Grand Rapids, MI / Aug. 2016 - Aug. 2019

- Efficiently removed and sorted empty product from beverage trucks. Operated machinery & hi-los.
- Trained and coached new employees in reclaim process.

### Kellogg Hotel & Conference / Front Office Associate

East Lansing, MI / Oct. 2018 - May 2019

- Worked in all positions of the front office rotation including front desk, reservations, PBX (phone operator), bell hop, and parking.
- Gained extensive customer service experience assisting guests with any concerns or requests before and during their stay.

### Maple Hill Golf Course / Janitor

Grandville, MI / Apr. 2014 - Aug. 2016

- Duties included cleaning warehouse basement, stocking items, driving maintenance vehicles, maintaining golf course, some retail experience.
- Trained new employees.

## CONTACT

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## EDUCATION

### Experience Architecture

Michigan State University

Graduating December 2020

### High School Diploma

Grandville High School

Graduated 2017

## SKILLS

Customer Service

Training

Team Collaboration

User Interface Design

User Experience Design

Wire-framing

Information Architecture

Usability Testing

Prototyping

User Research

Responsive Design

## Technical Skills

Adobe XD

Adobe Creative Suite

Figma

Cinema 4D

HTML/CSS

JavaScript knowledge

WordPress & WebFlow