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Summary

When I was teenager at school, I was such a child that other students approached about issues with their phones, laptops or another devices and gadgets. I was the go-to guy for fixing, resolving any technical problems. I've always been fascinated by computers and the technical mechanism behind the monitor. Today, not much has changed. I'm still the point of call for technical issues, problems. The difference is that I now also create, develop and support system for big companies. Something that I love about IT is the opportunity to work with people from a wide range of disciplines.

Experience



Monitoring Engineer

Azericard

Jun 2023 - Present

- Systems and Network Knowledge
- Scripting and Automation
- Troubleshooting and Problem Solving
- Performance Monitoring and Analysis
- Alerting and Incident Management
- Communication and Collaboration
- Documentation
- Continuous Learning
- Attention to Detail



IT Specialist

LANDAU School

Jul 2022 - Jun 2023 (1 year)

- Ip Telephony
- Investigate and respond to support requests via email, phone and remote control software
- Install , configure and manage laptops , phones, printers and other devices for employees
- Configured and managed Windows 10 and 11
- Created and updated IT support documentation and user guides
- Research new technologies and provide training to staff
- Performed network, software and hardware troubleshooting
- Developed and implemented an efficient ticketing system
- Configuring NVR
- Solving IP camera problems

Education



CS50

Introduction to Computer Science

Jan 2022 - Jun 2022



edX

Linux Commands & Shell Scripting

Apr 2022 - Jun 2022



edX

Introduction to Containers, Kubernetes and OpenShift

Aug 2022 - Oct 2022



Ingress Academy

Linux Engineer / RHCE

Sep 2022 - Dec 2022



Ingress Academy

RHCSA

Jun 2022 - Oct 2022



Bachelor's degree

Sep 2013 - May 2018

Licenses & Certifications



Responsive Web Design - freeCodeCamp



Red Hat Certified System Administrator (RHCSA) - Red Hat

Issued Dec 2022 - Expires Dec 2025

220-231-039



CKA Certification Course - Certified Kubernetes Administrator

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Skills

- Operating Systems
- Debian
- Red Hat Enterprise Linux (RHEL)
- Active Directory
- IT troubleshooting and problem solving
- Microsoft Server 2012, 2016 , Microsoft Windows 7/11, and Microsoft Office Applications
- Backing up and restore files
- Linux
- Knowledge of Red Hat , CentOS, Debian(Ubuntu), Arch (Manjaro). Installation of Linux different modes.
- Installation and upgrading of OS , Kernel and additional packages using YUM, APT , RPM , PACMAN and etc.
- Monitoring server performance
- Configuring crontab and scheduling the jobs
- User and group management
- Log analyzing
- Disk and File System knowledges
- Nginx config
- Apache Tomcat, Nifi
- Mariadb service monitoring
- Zabbix installation , configuration and monitoring
- PRTG Monitoring
- Creating and implementing certification
- Virtualization : VMWare , KVM, Multipass
- Ansible
- Docker && Podman
- Jira
- IBM QRadar
- Sophos
- Cyberark
- VMware vCenter