

**Cebu Institute of Technology – University**

**College of Computer Studies**

**Project Proposal #3**

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| **Project Members** | 1. Belandres, John Vincent F. – Backend Developer 2. Perez, Rodel R. – Backend Developer 3. Moñeza, Michael III F. – Frontend / Backend Developer 4. Lumayag, Kyle Jhunelle – Frontend / Backend Developer 5. Genobaten, Jon Anthony T. – Frontend Developer 6. Autida, Christian Kyle P. – Frontend Developer |
| **Proposed Project Title** | Teknoy’s Technical Concern System |
| **Proposed Project Description** | Teknoy’s Technical Concern System is a web-application that can be used for the Technical Support Group (TSG) as well as to students who are enrolled in a current semester, to provide their technical concerns (if any) like the Moodle account, institutional account, etc. This system aims to provide a smooth process to resolve the technical issues or problems that the students are encountering. The first one to be entertained by the staff will be those concerns that are submitted first. |
| **Proposed Project Features** | The following are the proposed features of this project:   1. User Login and Logout 2. Dashboard of concerns 3. Create concern 4. Review concern 5. Edit concern 6. Delete concern 7. Show concern log of the student 8. Rate the service of the system after the concern is solved |