Ideation Phase

Empathize & Discover

Date	23 Oct 2023
Team ID	NM2023TMID00169
Project Name	Blockchain Technology for Electronic Health Records

Empathy Map

Blockchain Technology for Electronic Health Records

Says

Did all members are came

That was easy

But I like that work

We need records list

Thinks

I hope my EHR data is accurate

DId i missed something

how can we do this work?

It is safe and secure?

Does

Review thier EHR

More research

Keep calm and do

Make Butget

Feels

Records will remember

They may feel reassured

Accuracy

I Worry about the security

Pain

Lack of access

Difficulty in understanding

Fear of Medical errors

Technical issues

Gain

Efficient workflow

Enhanced Patient care

Security

Trust