

Shipping & Delivery Policy

Company: Yellow County Equipment

Effective Date: December 14, 2025

Last Updated: December 14, 2025

1. Policy Overview

At Yellow County Equipment, we are dedicated to providing a seamless, reliable, and stress-free delivery experience for every piece of used heavy construction and agricultural equipment we sell. This Shipping & Delivery Policy outlines our commitment to transparency, safety, and customer satisfaction throughout the entire shipping process. We ship to all 50 U.S. states, including Alaska and Hawaii, ensuring your machinery arrives on-site efficiently so you can commence work without delay. This document details our shipping procedures, delivery options, cost structures, insurance coverage, and the responsibilities of both Yellow County Equipment and our valued customers.

2. Nationwide USA Delivery – Services & Details

2.1. Coverage Area

We offer comprehensive door-to-door or terminal-to-terminal delivery services across the continental United States, as well as to Alaska and Hawaii. Our logistics

network is equipped to handle deliveries to both metropolitan and rural locations, ensuring your equipment reaches you wherever your project is located.

2.2. Standard and Expedited Timelines

Our standard delivery timeline is between 7 to 14 business days, commencing from the date of payment clearance. For time-sensitive projects, we offer expedited shipping options to ensure your equipment arrives sooner. Please notify our sales team of any urgent requirements during the quoting process to receive a customized timeline and cost estimate.

2.3. Flexible Carrier Options

We maintain partnerships with a network of trusted, fully-vetted heavy-haul carriers who specialize in transporting oversized and overweight equipment. This allows us to secure reliable and competitive shipping solutions for our customers. Alternatively, you have the option to arrange your own shipping by selecting a carrier of your choice. In such cases, our team will coordinate with your carrier to facilitate a smooth loading process and provide all necessary documentation, including the bill of lading.

3. Shipping Costs & Payment Terms

3.1. Cost Transparency

We believe in complete transparency. A detailed shipping quote will be provided upfront along with your personalized equipment quote, ensuring there are no hidden fees. The typical shipping costs range from \$2,000 to \$8,000, but this can vary based on several factors, including the machine's dimensions, weight, and the total transportation distance. Our logistics team is committed to finding the most competitive and efficient shipping rate for your specific needs.

3.2. Payment of Shipping Charges

All shipping charges must be paid in full at the time of the equipment purchase, prior to the arrangement of transportation. This ensures that we can promptly schedule your delivery with our freight partners and avoid any delays in the shipping process.

4. Our Commitment to a Smooth Delivery

4.1. Professional Loading & Securement

All equipment is professionally loaded and secured onto the transport vehicle by experienced riggers at our facility. This service is included with your purchase to ensure the machine is stable and safe for transit, minimizing the risk of any damage occurring during its journey.

4.2. Comprehensive Insurance Options

Standard carrier liability insurance is automatically included with every shipment. However, for complete peace of mind, we strongly recommend purchasing additional all-risk cargo insurance. This enhanced coverage protects your investment against unforeseen events during transit. We can arrange this for you at competitive rates and will include the details in your quote upon request.

4.3. Real-Time Shipment Tracking

Once your equipment leaves our yard, you will receive real-time tracking information, including a PRO number and the carrier's contact details. This allows you to monitor your shipment's progress and receive estimated arrival times, so you can prepare for its delivery.

4.4. Post-Delivery Support

Our support does not end once the equipment is dispatched. Upon arrival, we provide guidance on proper unloading procedures and remain available to answer any immediate questions you may have. Our goal is to ensure you are fully prepared to receive and operate your machinery.

5. Buyer's Responsibilities

To ensure a successful and timely delivery, the buyer is responsible for the following:

- **Accurate Delivery Information:** Providing a complete and accurate delivery address, including a designated contact person and their phone number. Any inaccuracies that result in re-routing or delays may incur additional charges.
- **Site Accessibility:** Ensuring the delivery site is accessible for a lowboy trailer or other required transport vehicles. This includes confirming that roadways, gates, and overhead clearances are sufficient for the truck to safely reach the drop-off point.
- **Off-Loading Equipment:** Arranging for the necessary equipment (such as a crane, forklift, or loading dock) to safely off-load the machinery from the transport vehicle. The buyer is responsible for all costs associated with off-loading. If needed, we can recommend local rental services to assist you.
- **Inspection upon Arrival:** The buyer or a designated representative must be present to inspect the equipment upon arrival and sign the delivery receipt. Any visible damage must be noted on the bill of lading at the time of delivery to be eligible for an insurance claim.

6. Special Accommodations & International Shipping

6.1. Expedited Shipping

For time-sensitive projects requiring faster delivery, we offer expedited shipping services. Please inform our sales team of your timeline during your initial inquiry, and we will provide a customized quote and delivery plan to meet your needs.

6.2. International Export Assistance

We provide international export assistance for customers outside of the United States. This service includes managing the necessary documentation, coordinating with freight forwarders, and ensuring compliance with all export regulations. Additional fees for customs, duties, and international freight will apply. Please contact us directly to discuss your specific international shipping requirements.

7. Contact Information & Inquiries

We handle the logistics so you can focus on your business. If you have any questions about shipping a specific unit or require a detailed delivery plan, please include your request in your quote. Our team will provide a comprehensive response within 24 hours.

Thank you for choosing Yellow County Equipment. We are committed to getting your equipment delivered safely, on time, and with the highest level of professional service.

Contact Us:

Email: sales@yellowcounty.com

Website: yellowcounty.com