

# **Refund & Cancellation Policy**

Yellow County Equipment

Effective Date: December 15, 2025

We want you to feel completely confident when purchasing from Yellow County Equipment. That's why we offer one of the most buyer-friendly refund policies in the used heavy equipment industry.

## **Deposit Refund Guarantee**

Full 100% refund of your deposit within 7 days of payment — no questions asked.

Simply notify us by email or phone if you change your mind after reviewing additional photos, videos, or inspection reports.

## **Full Purchase Refund Conditions**

If the equipment materially differs from our description or photos upon your inspection/delivery, you may reject it and receive a full refund (including any shipping costs we arranged).

No restocking fees or hidden charges.

## **Cancellation**

Orders can be cancelled at any time before shipping with full refund of payments made.

After delivery, returns are not accepted due to the nature of used heavy equipment, but we'll work with you to resolve any legitimate issues fairly.

## **How to Request a Refund**

Contact us at [sales@yellowcounty.com](mailto:sales@yellowcounty.com) or call us directly.

We'll process your refund within 3–5 business days to your original payment method.

Our goal is your complete satisfaction. If something isn't right, we'll make it right.

Thank you for choosing Yellow County Equipment!

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