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Team ID	LTVIP2025TMID60591
Project Name	Cafeteria Menu Display
Maximum Marks	4 Marks

Brainstorming: Cafeteria Menu Display in ServiceNow







Core Functional Ideas

-  A custom **ServiceNow app** for cafeteria menu management.
-  Menu displayed **daily, weekly, and monthly**.
-  Separate sections for **breakfast, lunch, snacks, and dinner**.
-  Accessible via **ServiceNow Employee Service Portal** and **Now Mobile**.



User Roles


- **Employee:** Can view menus, give feedback.
- **Cafeteria Admin/Staff:** Can add/edit/delete menu items.
- **IT Admin:** Manages permissions, technical maintenance.

Features to Include





-  **Filter by meal type** (Veg, Non-Veg, Vegan, etc.).
-  **Week view toggle** to check upcoming menu.
-  **Feedback/rating system** (e.g., 1–5 stars).
-  **Notifications** for today's special or menu updates.
-  **Multilingual support** (English, Hindi, etc., optional).
-  Upload **images of dishes** to improve appeal.

Backend Design Ideas





-  ServiceNow tables:
 - Menu_Item (Name, Description, Type, Date, Meal_Type)
 - Menu_Feedback (Menu_Item, Rating, Comments, User)
-  Workflow to **auto-expire** old menu items.

-  Reporting dashboards for:
 - Most liked meals
 - Daily feedback summaries
 - Frequency of menu updates

Integration Ideas

-  **Nutrition or calorie data APIs**
-  **Microsoft Teams or Slack bot** to push daily menu
-  Email reminders for menus (via Flow Designer or Notifications)
-  Kitchen photo uploads integrated into menu card (optional)

Out-of-the-Box Enhancements

-  "Favorite this dish" or "Order ahead" feature (future scope).
-  Geo-location based cafeteria menus (if multiple offices).
-  AI suggestions based on previous preferences (if feedback history is built).
-  **Meal planning assistant** (choose meals ahead for the week).

Challenges to Consider

- Menu item variability (daily vs. fixed menus).
- Consistent updates from kitchen staff.
- Device compatibility (desktop, mobile, kiosk).
- Adoption & training for cafeteria staff.