

Date	28 June 2025
Team ID	LTVIP2025TMID60591
Project Name	Cafeteria Menu Display
Maximum Marks	2 Marks

Problem Statement: Cafeteria Menu Display in ServiceNow

Organizations with in-house cafeterias often face challenges in effectively communicating daily or weekly menus to employees. Traditional methods like printed menus, email updates, or verbal communication are inefficient, hard to update in real time, and do not provide a centralized access point for employees.

The goal is to develop a digital Cafeteria Menu Display system within the ServiceNow platform that enables:

- Cafeteria staff to easily update and manage menus.
- Employees to view daily, weekly, or special menus from any device via the ServiceNow portal.
- Optional: Users to filter menus by dietary preferences (e.g., vegetarian, vegan, gluten-free).
- Optional: Integration with a feedback or rating system for meals.

Objectives

1. Create a custom application in ServiceNow to manage cafeteria menus.
2. Design a user-friendly interface for employees to view current and upcoming menus.
3. Enable real-time updates by cafeteria admins or staff.
4. Ensure mobile responsiveness and accessibility across devices.

Key Features

- Role-based access (Admin vs. Employee).
- Daily/Weekly menu display.
- CRUD operations for menu items.
- Optional feedback/rating system for meals.

Notification or reminder integration (optional).