

Date	28 June 2025
Team ID	LTVIP2025TMID60591
Project Name	Cafeteria Menu Display
Maximum Marks	4 Marks

## Purpose: Cafeteria Menu Display in ServiceNow

The purpose of the **Cafeteria Menu Display in ServiceNow** project is to create a **centralized, digital platform** within the existing ServiceNow environment that allows **employees to easily access up-to-date cafeteria menus** and enables **cafeteria staff to manage and publish menu information efficiently**.

This system is intended to replace outdated, manual methods (like printed sheets or static web pages) with a **dynamic, mobile-friendly, and role-based solution** that is integrated into the organization's ServiceNow platform.

### Key Purpose Elements

#### 1. Improve Accessibility

- Make daily and weekly menus easily available to all employees through the Service Portal on desktop and mobile devices.

#### 2. Enhance Efficiency

- Provide cafeteria staff with a simple interface to update menu items, reducing time and effort.

#### 3. Ensure Real-Time Updates

- Display the latest menu information instantly without delays caused by manual updates or printouts.

#### 4. Support Dietary Preferences

- Enable filtering by vegetarian, vegan, gluten-free, or other dietary categories to improve user experience.

#### 5. Centralize Information

- Maintain all cafeteria-related information in a single source of truth within ServiceNow.

#### 6. Enable Integration and Automation

- Allow future scalability with features like notifications, digital signage integration, or menu analytics.

### **Why ServiceNow?**

- Already used in the organization
- Secure, scalable, and customizable
- Supports low-code/no-code development
- Easily accessible via the Service Portal
- Role-based access and audit logging out of the box