Date	28 June 2025
Team ID	LTVIP2025TMID60591
Project Name	Cafeteria Menu Display
Maximum Marks	4 Marks

Project Overview: Cafeteria Menu Display in ServiceNow

6 Project Title

Digital Cafeteria Menu Display System using ServiceNow

⊗ Objective

To build a centralized, digital solution within the ServiceNow platform that allows cafeteria staff to manage and publish daily menus while enabling employees to easily access and view them via the Service Portal on desktop and mobile devices.

* Key Goals

- Provide real-time access to cafeteria menus for employees
- Allow cafeteria staff to update menus easily without technical knowledge
- Reduce dependency on manual or paper-based menu displays
- Integrate with existing ServiceNow ecosystem for security and scalability

Core Features

- **Daily/Weekly Menu Display** (breakfast, lunch, snacks, etc.)
- K Admin Interface for menu item creation and scheduling
- Mobile-friendly UI via Service Portal
- **Q Filters** by category, dietary preferences (e.g., vegan, gluten-free)

- **I** Pricing and availability for each item
- **A Optional notifications** (e.g., "Today's Specials")
- Analytics and reporting (optional)

🔀 Technology Stack

Layer	Technology	
Platform	ServiceNow	
Backend Logic	GlideRecord, Script Includes, Business Rules	
Frontend UI	Service Portal, AngularJS / Now UI Framework	
Data Storage	Custom Tables (e.g., x_cafe_menu_items)	
Automation	Flow Designer, Notifications	
Access Control	ACLs, Roles, User Permissions	

■ Target Users

- Employees: View the cafeteria menu via Service Portal
- Cafeteria Admin Staff: Create, update, and manage menu items
- IT/Admins: Maintain platform integrity and roles

X Project Deliverables

- Custom menu data table with fields for items, prices, and dates
- Service Portal widget for displaying the live menu
- Form-based interface for cafeteria staff to manage menus
- Role-based access control for secure editing and viewing
- Documentation and user training materials
- Performance and usability test reports

Estimated Timeline

• Total Duration: ~6 weeks

o Planning & Design: 1–2 weeks

o Development & Configuration: 2 weeks

- o Testing & Feedback: 1 week
- o Go-live & Support: 1 week

Expected Outcomes

- Increased employee satisfaction by making menu access easy and transparent
- Reduced operational overhead for cafeteria staff