

# BALAJI

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## PROFESSIONAL SUMMARY

Highly skilled test engineer with over **6 years of hands-on experience** in software testing and quality assurance. Proficient in designing, executing, and analyzing test cases across diverse platforms using functional and automation capabilities.

## WORK HISTORY

### **Analyst Testing, 01/2023 - Current**

#### **Sunlife Global Solutions - Bengaluru, India**

- Worked as a agile tester in a scrum environment for a technology upgradation project spanning 140+ legacy applications.
- Worked primarily on scripting test cases in Tosca Commander, scripted around 400+ test scripts across different applications in Tosca utilizing the best practices and industry standards.
- Apart from the Tosca test automation, developed two utilities with GitHub copilot in IntelliJ and customized the code using java.
- AutoLogValidation - It extract the errors from the logs and creates a error file in local for easier validation and issue identification.
- AutoMailTrigger - It triggers error emails for specific applications to the subscribed users using java to connect with putty console.
- Time to time, worked in Test Design, Test Plan Creation and Walkthrough, Test Execution, Conducting Defect triage and so on.

### **SDIII Testing, 06/2022 - 12/2023**

#### **Myclassroom - Noida, India**

- Working as a test lead consists of four QA members where I am responsible for testing mobile and web based applications by performing all the testing activities including requirements gathering, test design and execution
- Working in an agile development model working closely with development and product team on a regular basis
- Creating automation scripts for regression scenarios using Selenium WebDriver with Java using cucumber BDD framework.

### **SDIII Testing, 11/2021 - 06/2022**

#### **Anthem - Chennai, India**

- Worked in a focused agile team to test multiple web and mobile applications to deliver the releases with highest quality.
- Involved in test planning, designing, execution and reporting.
- Maintained frequent interaction with Business Analyst and UI/UX team to understand their requirements and draft test scenarios.
- Created automation scripts for smoke scenarios using Selenium WebDriver with Java.

Associate, 05/2018 - 11/2021

Cognizant Technology Solutions - Chennai, India

### Project 1: US Biggest Retail Client

- Worked as a Test Lead involved in various testing activities from Designing, Execution and Reporting in the SAFe agile based project.
- Worked closely with onsite counterpart for the test planning & strategy, status tracking and reporting.
- Testing activities based on Mobile (IOS) and Salesforce (Web application).

### Project 2: US Frozen Food Company

- Worked as a scrum tester working directly with the customer's scrum team in the agile based environment.
- Testing the company's web application through functional & automation modes.
- Automated the testing of placing home delivery orders using various deals.

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## CERTIFICATIONS

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- Tricentis Tosca - Automation Specialist Level 1 (AS1)
- Tricentis Tosca - Automation Specialist Level 2 (AS2)
- Tricentis Tosca Deep Dive – Structuring your test cases and test data (TDS1)
- Tricentis Tosca Deep Dive – Managing your stateful data (TDS2)
- POSTMAN API Automation, API Testing with Rest Assured (Udemy)
- SAFe Agile Practitioner Certificate (Scaled Agile, Inc)
- Selenium Automation with Core Java (Greens Technology)

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## SKILLS

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|------------------------|-----------------------|
| • Tricentis Tosca      | • Agile Methodologies |
| • Selenium WebDriver   | • HP ALM, qTest       |
| • Java, SQL            | • Maven               |
| • TestNG, Cucumber BDD | • Jira                |

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## EDUCATION

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**Bachelor of Engineering:** Electronics and Communication Engineering, 08/2013 - 05/2017  
**Anand Institute of Higher Technology** - Chennai - 62%

**Higher Secondary School:** Computer Science, 06/2012 - 04/2013  
**Vivekanandha Higher Secondary School** - Puducherry - 85%

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## AWARDS, ACCOMPLISHMENTS, AND HONORS

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- Received '**OWNER'S MINDSET**' award for self-learning and exploring the Tosca automation tool with minimal governance and setting up the project structure. (Sunlife)
- Received '**DOING THE RIGHT THING, THE RIGHT WAY**' award from PM for getting appreciations from the client and maintaining smooth communication. (Cognizant)
- Received '**PILLAR OF THE MONTH**' award for successfully completing 400 test cases review, updating & execution. Worked directly with the client and delivered the testing with no defect leakage & escalation. (Cognizant)
- Received '**NOTABLE NEWBIE**' & '**STARTING WITH A POINT OF VIEW**' award from PM for quickly learning multiple applications within a short span of time and completing the first wave of applications planned on time with flexibility. (Cognizant)
- Received '**ALWAYS STRIVING, NEVER SETTLING**' from Cognizant Academy for enrolling and completing various additional courses. (Cognizant)