

Balaji Sharath Kumar

Senior Security Analyst |
VMware & Windows
Administrator



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 14-09-2024

 Indian

 Male

 single

CERTIFICATIONS & EDUCATION

B.E. in Computer Science & Engineering (CSE)
Alpha College of Engineering

GPA: 59.90

PROFESSIONAL SUMMARY

Results-oriented professional with 4.6 years of experience specializing in VMware administration, Cisco Firepower, and Kibana. Expert in troubleshooting complex system issues, conducting proactive threat hunting, and performing vulnerability scans to defend against external security threats. Certified in Sumo Logic, with a proven track record of optimizing log monitoring and real-time security alerts to enhance system stability.

PROFESSIONAL EXPERIENCE

Sr. Representative, Operations
Concentrix Technologies (India) Private Limited

09/2024 – 08/2025

VMware Infrastructure: Managed vCenter/vSphere environments, resolving complex issues including VM migration failures, boot errors, and vSphere/vCenter upgrades. High Availability: Configured and maintained Distributed Resource Scheduler (DRS) and High Availability (HA) on Dell PowerEdge servers. Endpoint Security: Expertly handled Carbon Black App Control, troubleshooting agent-server communication, unapproved files, and version upgrades. System Integrity: Resolved Linux-based issues and CA certificate errors to ensure secure system operations.



TECHNICAL SKILLS

Security Tools

Splunk, Rapid7, Sophos EDR, Trend Micro Apex (EDRXDR), Lansweeper, Carbon Black (EDR,XDR,AppControl),Kibana, Zscalar ,cisco umbrella, Burpsuite, Nessus

Ticketing Systems

ServiceNow, Remedy, The Remedy.

Hardware

iDRAC Server Management, Dell PowerEdge, Networking Protocols (OSI, TCP/IP, RIP, OSPF).

Operating systems

windows (11,10,7,)

windows server (19,22,25)

linux(kali, parrot ,centos)

L2/L1 Senior Security Analyst

HTC Global Services

01/2020 – 06/2023

Threat Detection: Leveraged Cisco Firepower for Snort rule analysis and threat reporting; conducted live packet monitoring via Kibana and Security Onion. Log Management: Certified Sumo Logic professional; configured alerting systems for machine and Active Directory logs to trigger automated responses. Vulnerability Management: Utilized Nessus Pro and Burp Suite to scan websites and hosts, delivering detailed remediation reports. Email & Web Security: Configured Cisco IronPort mail filters for anti-spam/phishing and validated DNS reputations via Cisco Umbrella. Identity Access: Administered user accounts and 2FA via AD360 Management to bolster security controls.

Desktop Support Engineer

Mphasis (Contract: Inknowtech)

Chennai, India

Technical Support: Provided hardware and network troubleshooting, OS installation, and MS Outlook configuration. Asset Management: Managed computer-related assets and maintained system hardware health.



CERTIFICATIONS & EDUCATION

Certified Sumo Logic Professional

Active: 04/2022 – Present

Honors Diploma in Computer Application (Hardware Certificate)

persueing (OSCP -Offensive security certified professional)

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PROJECTS

Health Care Management System

Developed an IoT-based system using Naive Bayesian classification to monitor patient vitals and send emergency SMS alerts.

Home Automation System

Created an IoT solution for remote control of energy flow to home appliances.

Network Security

Completed a specialized mini-project focused on security protocols.