

## Professional Summary

8+ years of professional IT experience in end-to-end software development including Requirement Gathering and web Development. Experienced in web development and providing value added services to the clients.

Having 1.5 years of hands on experience in working with RPA (Automation Anywhere, UI Path and TechM UNO)

Analyzing the process and design the Robotic Automation Solution as per the Standard UI Path designs principle.

Involved in Desktop Application Integration Automation. Like Excel, MS Word, Notepad Files and PDF. Experience in Creating Mappings, Monitoring Work Flows and verifying logs.

Understanding the business process requirements from the Client.

Implemented Visual Designs in standards compliant, clean markup (HTML5/CSS3/JS) and developing responsive designs and cross browser compatibility of all product interfaces. Building wireframes/prototypes and make data driven decisions based on analytics to improve user engagement. Have 6 months of expertise on building the Banking and Finance web properties.

Sound knowledge in HTML5, CSS 3.0 and respective trends with each exceptional proficiency with JavaScript/jQuery, cross-browser issues. Etc., Hands-on experience with the JavaScript libraries / frameworks like jQuery, AngularJs, Bootstrap.

## Education

| Degree | Specialization      | University        | Year of passing |
|--------|---------------------|-------------------|-----------------|
| B.Com  | Commerce, Economics | Andhra University | 1997            |

## Experience Details

| Organization                         | Designation          | Duration              |
|--------------------------------------|----------------------|-----------------------|
| Tech Mahindra                        | Sr. Process Designer | July 2016 — Till Date |
| Olive Technologies Pvt Ltd           | UI Designer          | July 2014 – July 2016 |
| Kensium Solutions Pvt. Ltd           | UI Designer-2        | June 2012 – June 2014 |
| Instancy, Inc.                       | Content Author       | Feb 2012 – May 2012   |
| Acuity Software Technologies Pvt Ltd | Web Designer         | Oct 2009 – Jan 2012   |

## Technical Skills

|                          |  |
|--------------------------|--|
| <b>OPERATING SYSTEMS</b> | MS Windows XP / NT 4.0 / 2000 / ME, UNIX   |
| <b>DESIGN TOOLS</b>      | Adobe Dreamweaver CS5.5, Photoshop CS5.5, Adobe Flash CS5.5, Adobe Fireworks CS5.5, CorelDraw, Illustrator, Adobe InDesign, Microsoft Expression Design, Microsoft Visio |
| <b>Web Related</b>       | XHTML, HTML, DHTML, CSS, Javascript, jQuery, jQuery UI, jQuery Mobile, Bootstrap 3.0. AngularJs  |
| <b>Domain</b>            | BFS, Telecom, e-Commerce   |
| <b>RPA Tools</b>         | UNO, UI Path, Automation Anywhere (Certified)  |

## Work Experience

### Project #1: Royal Bank of Canada

|  |                            |                      |
|--|----------------------------|----------------------|
| <b>Client</b>                            | Royal Bank of Canada (RBC) |                      |
| <b>Role</b>                              | UI Developer               |                      |
| <b>Organization</b>                      | Tech Mahindra              |                      |
| <b>Location</b>                          | <b>Offshore:</b> Hyderabad |                      |
| <b>Duration</b>                          | Oct/2017 – Mar/2018        |                      |
| <b>Team Size</b>                         | <b>Project : 4</b>         |                      |
| <b>Environment (with skill versions)</b> | <b>FrameWorks:</b>         | Angularjs, Bootstrap |
|  | <b>Language:</b>           | CSS3                 |
|  | <b>RPA Tools</b>           | UNO                  |
|  | <b>O/s :</b>               | Windows 7            |

#### Project Description:

The Royal Bank of Canada is a Canadian multinational financial services company and the largest bank in Canada..

#### Contribution:

- Designing the Wireframes and Mockups
- Converting the Mock-ups into dynamic HTMLs
- Discussion with developers about CSS Browser compatibility issues.
- Developing the project SmartGUI as per the technical design document (TDD) to meet the defined requirements.
- Troubleshoot the issues when converting the Mockups in to Dynamic HTMLs using jQuery/Angularjs Frameworks
- Coding using HTML pages and using frameworks like bootstrap and AngularJs

### Project #2: Bank Of The West

|               |                  |
|---------------|------------------|
| <b>Client</b> | Bank Of The West |
| <b>Role</b>   | UI Developer     |

|  |                            |                      |
|--|----------------------------|----------------------|
| <b>Organization</b>                      | Tech Mahindra              |                      |
| <b>Location</b>                          | <b>Offshore:</b> Hyderabad |                      |
| <b>Duration</b>                          | July/2016 – Nov/2016       |                      |
| <b>Team Size</b>                         | <b>Project : 4</b>         |                      |
| <b>Environment (with skill versions)</b> | <b>FrameWorks:</b>         | Angularjs, Bootstrap |
|  | <b>Language:</b>           | CSS3                 |
|  | <b>RPA Tools</b>           | UNO                  |
|  | <b>O/s :</b>               | Windows 7            |

#### **Project Description:**

BOTW is a banking application where customer can reach out to the bank representative regarding his issues towards the account and the application is handled by representatives and responds to customer with their corresponding solutions.

#### **Contribution:**

- Converting the Mock-ups into HTMLs
- Discussion with developers about CSS Browser compatibility issues.
- Bug Fixing in the design as well in desktop and Tablet
- Working with developer for support to integrate html Mock-ups in to .Net MVC

#### **Project #3: Rogers**

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|--|----------------------------|------------------------|
| <b>Client</b>                            | Rogers                     |                        |
| <b>Role</b>                              | UI Developer               |                        |
| <b>Organization</b>                      | Tech Mahindra              |                        |
| <b>Location</b>                          | <b>Offshore:</b> Hyderabad |                        |
| <b>Duration</b>                          | Nov/2016 – Dec/2017        |                        |
| <b>Team Size</b>                         | <b>Project : 3</b>         |                        |
| <b>Environment (with skill versions)</b> | <b>FrameWorks:</b>         | Bootstrap, AngularJs   |
|  | <b>Language:</b>           | CSS3, HTML and ASP.Net |
|  | <b>RPA Tools</b>           | -                      |
|  | <b>O/s :</b>               | Windows 7              |

#### **Project Description:**

Rogers Communications Inc. is a Canadian communications and media company. It operates particularly in the field of wireless communications, cable television, telephone, and Internet connectivity with significant additional telecommunications and mass media assets.

#### **Contribution:**

- HTML Coding
- Discussion with developers about CSS Browser compatibility issues.
- Bug Fixing in the design as well in desktop.
- Working with developer for support to integrate html Mock-ups in to ASP. Net

#### **Project #4: Telstra**

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|--|----------------------------|----------------------|
| <b>Client</b>                            | Telstra                    |                      |
| <b>Role</b>                              | UI Developer               |                      |
| <b>Organization</b>                      | Tech Mahindra              |                      |
| <b>Location</b>                          | <b>Offshore:</b> Hyderabad |                      |
| <b>Duration</b>                          | July/2016 – Till Date      |                      |
| <b>Team Size</b>                         | <b>Project : 4</b>         |                      |
| <b>Environment (with skill versions)</b> | <b>FrameWorks:</b>         | AngularJs, Bootstrap |
|  | <b>Language:</b>           | CSS3                 |
|  | <b>RPA Tools</b>           | UNO                  |
|  | <b>O/s :</b>               | Windows 7            |

#### **Project Description:**

Telstra Corporation Limited is Australia's largest telecommunications and media company which builds and operates telecommunications networks and markets voice, mobile, internet access, pay television and other entertainment products and services

#### **Contribution:**

- Coding using HTML pages and using frameworks like bootstrap and AngularJs
- Discussion with developers about CSS Browser compatibility issues.
- Working with developer for support to integrate the code in ASP. Net MVC.

#### **Project #5 Mortgage Solutions – Banking**

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|--|----------------------------|-----------|
| <b>Client</b>                            | Mortgage Solutions         |           |
| <b>Role</b>                              | RPA Developer              |           |
| <b>Organization</b>                      | Tech Mahindra              |           |
| <b>Location</b>                          | <b>Offshore:</b> Hyderabad |           |
| <b>Team Size</b>                         | <b>Project : 3</b>         |           |
| <b>Environment (with skill versions)</b> | <b>RPA Tools</b>           | UI Path   |
|  | <b>O/s :</b>               | Windows 7 |

#### **Project Description:**

The process of Mortgage solution involves web application, pdf and outlook. Here when the user wants to know the information about the particular loans, the BOT will give the details of the loan.

#### **Contribution:**

- Extensively involved in Robotic Process Automation development process by using UI path.
- Download the invoices from outlook based on particular subject line and group name.
- Create the folder with current date and time and put all invoices in the same folder by using UI Path.
- Extract the details and keep the same into application.
- Worked with Basic, Desktop, web application and citrix automation. End to end process automation using UI Path.

## **Project #6 GSK – Healthcare**

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|--|----------------------------|-----------|
| <b>Client</b>                            | GSK Statistica             |           |
| <b>Role</b>                              | RPA Developer              |           |
| <b>Organization</b>                      | Tech Mahindra              |           |
| <b>Location</b>                          | <b>Offshore:</b> Hyderabad |           |
| <b>Team Size</b>                         | <b>Project : 3</b>         |           |
| <b>Environment (with skill versions)</b> | <b>RPA Tools</b>           | UI Path   |
|  | O/s :                      | Windows 7 |

### **Project Description:**

The process of Statistica involves citrix, web and excel applications. It will add the user details into system based on MUD ID, Group Name and user name. Once the user details have been added into system the system will check the details whether the user is already existed or not. If the user does not existed in system, BOT will go to excel and update the user details and reply to the user with confirmation.

### **Contribution:**

- Collect the user details from the body of the mail.
- Check the format of MUD ID, Group name and User name.
- Login in to GSK Statistica application
- Navigate to the user details page and filled up the all details.

## **#3 Nestle - Healthcare**

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|--|----------------------------|-----------|
| <b>Client</b>                            | GALDERMA                   |           |
| <b>Role</b>                              | RPA Developer              |           |
| <b>Organization</b>                      | Tech Mahindra              |           |
| <b>Location</b>                          | <b>Offshore:</b> Hyderabad |           |
| <b>Team Size</b>                         | <b>Project : 4</b>         |           |
| <b>Environment (with skill versions)</b> | <b>RPA Tools</b>           | UI Path   |
|  | O/s :                      | Windows 7 |

### **Project Description:**

The process of nestle involves Argus application, pdfs, outlook. Here when the request comes with patient case details, BOT will capture those details from pdf and post the same in Argus application which is a web application and create the case details for each individual patient.

### **Contribution:**

- Download the patient case details forms (pdf/word) from outlook based on the few keywords which includes in subject line.
- Extract the patient case details.
- Login into Argus application.
- Create the case id by posting few mandatory fields.
- Open the created case and Keen the all necessary fields in Argus.
- Designing the Wireframes and converting the same into HTMLs

## Project #7: Fisher

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|--|--|--------------------------|
| <b>Client</b>                            | FISHER <a href="http://fisherpilot.communitybiblestudy.org/">http://fisherpilot.communitybiblestudy.org/</a> |                          |
| <b>Role</b>                              | UI Developer   |                          |
| <b>Organization</b>                      | Olive Technology Ltd   |                          |
| <b>Location</b>                          | Offshore: Hyderabad  |                          |
| <b>Duration</b>                          | July/2015 – June/2016  |                          |
| <b>Team Size</b>                         | Project : 15   |                          |
| <b>Environment (with skill versions)</b> | <b>FrameWorks:</b>   | Bootstrap, .net MVC, SQL |
|  | <b>Language:</b>   | CSS3                     |
|  | <b>O/s :</b>   | Windows 7                |

### Project Description:

The FISHER system will replace the current Membership System with a scalable and flexible platform that embraces the best of current technologies for interfaces, databases, hosting, development and integration to provide a state-of-the-art system for CBS class leaders and members. It will be touch-friendly, allowing class members and leaders to access the system from their tablet devices. Integration of usability features, such as “drag and drop” for assigning class members to core groups, will make the system more intuitive to use, reducing frustration and lowering training costs.

### Contribution:

- Coding using HTML pages and using frameworks like bootstrap
- Converting the Mock-ups into HTMLs
- Discussion with developers about CSS Browser compatibility issues.
- Bug Fixing in the design as well in desktop and Tablet
- Working with developer for support to integrate html Mock-ups in to .Net MVC
- Prepare the end user document
- Discussion with developers about CSS Browser compatibility issues.
- Working with developer for support to integrate the code in ASP.Net MVC.

## Project #8: ASAP Audits & Inspections

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|--|---------------------------|--------------------------|
| <b>Client</b>                            | ASAP Audits & Inspections |                          |
| <b>Role</b>                              | UI Developer              |                          |
| <b>Organization</b>                      | Olive Technology Ltd      |                          |
| <b>Location</b>                          | Offshore: Hyderabad       |                          |
| <b>Duration</b>                          | July/2014 – Feb/2015      |                          |
| <b>Team Size</b>                         | Project : 12              |                          |
| <b>Environment (with skill versions)</b> | <b>FrameWorks:</b>        | Bootstrap, .net MVC, SQL |
|  | <b>Language:</b>          | CSS3                     |
|  | <b>O/s :</b>              | Windows 7                |

**Project Description:**

ASAP Audits & Inspections is a software application which has multiple facets. Primary purpose is to collect data using tablet with an Android operating system with an integrated bar-codes scanner. Secondary, sending collected and saved data to desktop using web services. Modules in the application are divided on role based .Typically there are three roles in the application namely; Global Admin Who has access to all the modules in the application. Second, we have Client Admin, who holds features like checking the inspections, assigning corrective actions for Auditors and so on. Third Auditor only conducts the Audit / Inspection using Tablet by collecting data and saves the data.

**Contribution:**

- Coding using HTML pages and using frameworks like bootstrap
- Converting the Mock-ups into HTMLs
- Discussion with developers about CSS Browser compatibility issues.
- Bug Fixing in the design as well in desktop and Tablet
- Working with developer for support to integrate html Mock-ups in to .Net MVC.
- Prepare the end user document
- Prepare the end user document
- Discussion with developers about CSS Browser compatibility issues.
- Working with developer for support to integrate the code in ASP.Net MVC framework

**Personal Details**

|              |                        |                        |
|--------------|------------------------|------------------------|
| Name         | Balaji Murthy Singitam |                        |
| Passport No. | P4551559               | Valid Upto: 02-10-2026 |
| Location     | Hyderabad              |                        |