

Zabbix Documentation 3.0

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3 Agent

Overview

Zabbix agent is deployed on a monitoring target to actively monitor local resources and applications (hard drives, memory, processor statistics etc).

The agent gathers operational information locally and reports data to Zabbix server for further processing. In case of failures (such as a hard disk running full or a crashed service process), Zabbix server can actively alert the administrators of the particular machine that reported the failure.

Zabbix agents are extremely efficient because of use of native system calls for gathering statistical information.

Passive and active checks

Zabbix agents can perform passive and active checks.

In a <u>passive check</u> the agent responds to a data request. Zabbix server (or proxy) asks for data, for example, CPU load, and Zabbix agent sends back the result.

Active checks require more complex processing. The agent must first retrieve a list of items from Zabbix server for independent processing. Then it will periodically send new values to the server.

Whether to perform passive or active checks is configured by selecting the respective monitoring item type. Zabbix agent processes items of type 'Zabbix agent' or 'Zabbix agent (active)'.

Supported platforms

Zabbix agent is supported for:

- Linux
- IBM AIX
- FreeBSD
- NetBSD
- OpenBSD
- HP-UX
- Mac OS X
- Solaris: 9, 10, 11
- Windows: all desktop and server versions since 2000

Installation

See installation instructions for Zabbix agent.

In general, 32bit Zabbix agents will work on 64bit systems, but may fail in some cases.

Running agent processes	Description	
Zabbix agent is run on the host being monitored.		UNIX and Windows agent

Zabbix agent on UNIX runs as a daemon process. To start the agent (standalone daemon), execute:

shell> cd sbin
shell> ./zabbix_agentd

Zabbix agent on Windows runs as a Windows service. You can run a single instance of Zabbix agent or multiple instances of the agent on a host. A single instance can use the default configuration file or a configuration file specified in the command line. In case of multiple instances each agent instance must have its own configuration file (one of the instances can use the default configuration file).

The following command line parameters can be used with Zabbix agent:

Parameter	rameter Description					
UNIX and Windows agent						
-cconfig <config-file></config-file>	Absolute path to the configuration file. You may use this option to specify a configuration file that is not the default one. On UNIX, default is /usr/local/etc/zabbix_agentd.conf or as set by compile-time variablessysconfdir orprefix On Windows, default is c:\zabbix_agentd.conf					
-pprint	Print known items and exit. Note: To return user parameter results as well, you must specify the configuration file (if it is not in the default location).					
-ttest <item key=""></item>	Test specified item and exit. Note: To return user parameter results as well, you must specify the configuration file (if it is not in the default location).					
-hhelp	Display help information					
-Vversion	Display version number					
	UNIX agent only					
-Rruntime-control	Perform administrative functions. See <u>runtime control.</u>					
	Windows agent only					
-mmultiple-agents	Use multiple agent instances (with -i,-d,-s,-x functions). To distinguish service names of instances, each service name will include the Hostname value from the specified configuration file.					
Windows agent only (functions)						
-iinstall	Install Zabbix Windows agent as service					
-duninstall	all Uninstall Zabbix Windows agent service					
-sstart	Start Zabbix Windows agent service					
-xstop	Stop Zabbix Windows agent service					

See more details on installing and running Zabbix agent on Windows.

Specific **examples** of using command line parameters:

```
Option printing all built-in agent items with values

testing a user parameter with "mysql.ping" key defined in the specified configuration file

Target
```

- installing a "Zabbix Agent" service for Windows using the default path to configuration file c:\zabbix_agentd.conf
- installing a "Zabbix Agent [Hostname]" service for Windows using the configuration file zabbix_agentd.conf located in the same folder as agent executable and make the service name unique by extending it by Hostname value from the config file

```
shell> zabbix_agentd --print
shell> zabbix_agentd -t "mysql.ping" -c /etc/zabbix/zabbix_agentd.conf
shell> zabbix_agentd.exe -i
shell> zabbix_agentd.exe -i -m -c zabbix_agentd.conf
```

Runtime control

With runtime control options you may change the log level of agent processes.

Option	Description	Target
log_level_increase[= <target>]</target>	Increase log level. If target is not specified, all processes are affected.	Target can be specified as: pid - process identifier (1 to 65535) process type - all processes of specified type (e.g., poller) process type,N - process type and number (e.g., poller,3)
log_level_decrease[= <target>]</target>	Decrease log level. If target is not specified, all processes are affected.	

Note that the usable range of PIDs for changing the log level of a single agent process is 1 to 65535. On systems with large PIDs, the cprocess type,N> target can be used for changing the log level of a single process.

Examples:

- increasing log level of all processes
- increasing log level of the second listener process
- increasing log level of process with PID 1234
- decreasing log level of all active check processes

```
shell> zabbix_agentd -R log_level_increase
shell> zabbix_agentd -R log_level_increase=listener,2
shell> zabbix_agentd -R log_level_increase=1234
shell> zabbix_agentd -R log_level_decrease="active checks"
```

Runtime control is not supported on OpenBSD, NetBSD and Windows.

Process user

Zabbix agent on UNIX is designed to run as a non-root user. It will run as whatever non-root user it is started as. So you can run agent as any non-root user without any issues.

If you will try to run it as 'root', it will switch to a hardcoded 'zabbix' user, which must be present on your system. You can only run agent as 'root' if you modify the 'AllowRoot' parameter in the agent configuration file accordingly.

Configuration file

For details on configuring Zabbix agent see the configuration file options for zabbix_agentd or Windows agent.

Exit code

Before version 2.2 Zabbix agent returned 0 in case of successful exit and 255 in case of failure. Starting from version 2.2 and higher Zabbix agent returns 0 in case of successful exit and 1 in case of failure.