BALAKUMAR M

8/110,Mittanamalli Avadi,Chennai ·
+918122143983
balakmr201@gmail.com · linkedin.com/in/balakmr1506/

Determinate Software Developer successful in developing websites which brings delight in every user at any point of their usage. Seeking to ramp up my expertise and gain extensive knowledge in my career. Motivated to work in challenging role with a team/firm which earnestly believes in fun at work.

EXPERIENCE

AUGUST 2019 – PRESENT
ACCESS HEALTHCARE PRIVATE LIMITED
Project :Client - AthenaHealth
Period:Aug 2019-Present

ROLE: SENIOR SOFTWARE DEVELOPER

In-house **RPA tool**:
- Worked on in-house RPA tool which is in line with other RPA tools in the market such as UI Path, Blueprism etc.The product is developed with WPF and Work flow foundation in .Net C#.
- Also develop a portal for the RPA tool to maintain and and view various automation running,their status and various other details.The portal is developed using Angular and .Net Core.

Awards and Recognition:
Our automation efforts have won among Best 25 Innovative Automation of the Year 2020 by CII.

Live dashboard for **HRMS portal**:
- Involved in live dashboard creation, where we used technical stacks like Kafka for live streaming of data and Elastic search (ELK stack). The captured data like login logout times,effective work hours,break time etc. is used in various dashboards for management of employees.

Dialler application:
- Involved in customization of third party browser embedded Dialler application named RingCentral. The tech stack used in the Application is Reactjs and MongoDB.
- Hands on experience on consuming APIs using PostMan,Fiddler etc.
- Worked closely with the Business team to gather ideas about a problem and provide them with automation tools for generating FTE savings.

MAY 2017 – MAY 2019
GAVS TECHNOLOGIES PRIVATE LIMITED
ROLE : ENGINEER,
Project: CustomerFirst Now
Period : July 2017- Jan2018

- CFN Insight is a journey mapping SaaS developed by CustomersFirst Now.With the help of a customer journey map, you can get a sense of your customers' motivations ,their needs and pain points.

- Good understanding of Agile methodology.
- Journey mapping basically starts by compiling a series of user actions into a timeline. Next, the timeline is fleshed out with user thoughts and emotions in order to create a narrative.
- Develop a product CFN Insight which is a journey mapping tool.
- Implementing various features like drag and drop of icons,journey stages etc.
- CFN along with us have got Innovator award for Journey Mapping Software

Awards and Recognition:
Won award for best team at workplace during the year 2019 and received spot awards.

Project: E-LEARNING WEBSITE
Period : Jan 2018- July 2018
- Developed a E-Learning website for a client with tech stack Angular,.Net core and MongoDB database.
- Familiar with third-party login like Facebook,Google,Linked in etc.
- We were only a team of 2 freshers who were given the whole responsibility of the project.
- We interacted with clients for requirements and created Wire frames using Figma.

Project : CUSTOMER SUCCESS MANAGEMENT PORTAL
Period : July 2018-May 2019
- Develop an interactive Customer Success Management portal for customers which drive them to Engage in a healthier relationship with the company.
- Maintain login for every employee of the organization and track their overall progress in all phases of their career.
- Familiar with high charts,Angular Material,Bootstrap,CSS and Javascript.
- Commitment to developmental best practices including coding standards ,naming conventions ,unit testing etc.

EDUCATION

AUGUST 2013-MAY 2017
BACHELORS,ENGINEERING - ECE,
AALIM MUHAMMED SALEGH COLLEGE OF ENGINEERING

SKILLS

Key Skills	Soft skills
• Angular	• Self motivated
• ReactJS	• Team player
• .Net Framework and .Net core	• Good communicator
• C#	• Optimistic
• WebAPI	• Quick and articulate to learn new technologies
• HTML,CSS and Javascript	• Adaptable and flexible.
• Elasticsearch (ELK) stack	• Smart worker.
• SQL ,Mongo DB	• Creative Thinker
• Azure Devops	
• Kafka	**Extraneous skills**
• Ionic 4 ,Cordova	Video editing using Adobe Premier Pro

PERSONAL DETAILS

Date of Birth : 15 JUNE 1995
Nationality : Indian
Marital Status : Unmarried
Languages Known : Tamil, English & Hindi
Address : 8/110,Theepanchi Amman Nagar,2nd st,Palavedu Road,Mittanamalli,Avadi Chennai -600055
Blood Group : B+
Hobbies: Making handmade crafts for my Youtube channel I own.Other hobbies are playing
Cricket,Cycling and performing yoga