



science technology Balakumar <hackerbalakumar@gmail.com>

Urgent: Bug Report - Discontinued Plan Still Displayed on Website

3 messages

science technology Balakumar <hackerbalakumar@gmail.com>
To: info@tradgo.in

Mon, Jul 15, 2024 at 3:30 PM

Dear Tradgo Support Team,

I hope this message finds you well. I am writing to report a bug that I encountered on your website, <https://tradgo.in/>.

Description of the Issue: I attempted to recharge my Airtel network SIM with a ₹249 plan. However, I recently learned that this particular plan has been discontinued. Despite this, the plan is still displayed as available on your website.

Steps to Reproduce:

1. Navigate to the <https://tradgo.in/> website.
2. Go to the recharge section for Airtel network.
3. Observe that the ₹249 plan is still listed as an available option.

Expected Result: Discontinued plans should not be displayed on the website to prevent confusion and potential inconvenience to users.

Actual Result: The discontinued ₹249 plan is still visible and selectable for recharge.

Additional Information:

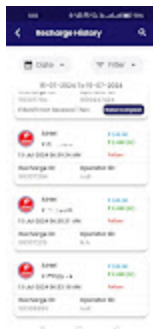
- Date and Time of the Incident: [15/JUL/2024 06:39:34 AM]

I kindly request that this issue be addressed at the earliest convenience to prevent further confusion for other users. Thank you for your attention to this matter.

Best Regards,

[BALAKUMAR]
[6383252243]

3 attachments



BUG.jpg
84K



WhatsApp Image 2024-07-15 at 15.06.47_d66d4aa3.jpg
122K



WhatsApp Image 2024-07-15 at 15.06.47_f2bcad0d.jpg
122K

Pdrs Info <info@tradgo.in>
To: science technology Balakumar <hackerbalakumar@gmail.com>

Mon, Jul 15, 2024 at 7:08 PM

let me check and update you status shortly
[Quoted text hidden]

science technology Balakumar <hackerbalakumar@gmail.com>
To: Pdrs Info <info@tradgo.in>

Mon, Jul 15, 2024 at 7:10 PM

Thank you for your response.
[Quoted text hidden]