

# SOL-X Crew Feedback Survey

This survey aims to understand how SOL-X has helped improve safety, productivity, and crew well-being. As part of our continuous improvement of the SOL-X solution, we seek your feedback on the below: (Please tick the most applicable)

1 = Strongly Disagree      2 = Disagree      3 = Neutral      4 = Agree      5 = Strongly Agree

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**Vessel:** Eagle Brasilia

**Crew Name:** ISMAIL MOHAMAD NAZRI BIN

**Crew Rank:** 2nd Officer

## Part A – Safety & Well-being

1. Do you feel safer with the Crew Assist (SOS call) function on the SOL-X Smartwatch?  
☐ 1   ☐ 2   ☐ 3   ☐ 4   ☒ 5
  2. Does the SOL-X fatigue monitoring (heart rate trend) help in preventing overwork and fatigue?  
☐ 1   ☐ 2   ☐ 3   ☐ 4   ☒ 5
  3. Has the geofence feature help you improve your awareness of the ongoing work in high risk zones and helped you avert risky areas?  
☐ 1   ☐ 2   ☐ 3   ☒ 4   ☐ 5
  4. Has working in the hot environment changed with the introduction of SOL-X with heat stress alerts?  
☐ Have not received any heat stress alerts from the smartwatch  
☐ The heat stress alerts are not meaningful  
☐ No change to the working conditions  
☒ I am aware of the heat alerts; sometimes reminds me to take cooling down measures  
☐ Very useful and now I am fully aware of my heat stress exposure and I treat heat stress seriously while working
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## Part B – Productivity & Workflow

5. Has the Work Rest Hour recording in SOL-X made compliance easier?  
☐ 1   ☐ 2   ☐ 3   ☒ 4   ☐ 5

6. How did the PTW system improve your daily work and productivity with high risk jobs?

☐ Not regularly involved in the PTW system on a daily basis

Regularly involved in the PTW system:

☐ Worse off, more complicated

☐ No change to the previous work flow

☒ Slight improvement to productivity

☐ Significant improvement to daily productivity

7. Do you find that digital documentation in SOL-X reduces paperwork errors?

☐ 1 ☐ 2 ☐ 3 ☒ 4 ☐ 5

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### Part C – Health & Safety Monitoring

7. Does noise exposure monitoring make you more aware of safe working practices?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

8. Do step count and activity tracking encourage you to maintain physical activity during the voyage?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

9. Has the fall detection function improved safety for crew working alone or in remote areas?

☐ 1 ☐ 2 ☐ 3 ☐ 4 ☒ 5

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### Part D – Feature Preference & Impact

10. Do you feel safer working on the vessel with the SOL-X smartwatch and solution?

☐ 1 ☐ 2 ☐ 3 ☒ 4 ☐ 5

Which of the SOL-X features is most valuable to you?

☐ PTW system

☐ Work Rest Hour recording

☐ Heat exposure alerts

☐ Heart rate monitoring

☐ Noise exposure monitoring

☐ Geofencing alerts

☐ Step count & activity tracking

☐ Fall Detection

☒ Crew Assist