

Bala Manikandan

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SUMMARY

A Passionate Web Development Engineer with 1.5+ years of experience at Saasify Solutions Private Limited. Specializing in software development, coding, and problem-solving. Adept at collaborating with cross-functional teams to deliver high-quality solutions. Looking for opportunities to enhance my technical skills and contribute to the success of a dynamic organization.

EXPERIENCE

Junior Developer

Saasify Solutions Private Limited

February 2023 – February 2024, Chennai

- Completed over 5+ major projects working closely with the team to develop, test, and maintain a variety of **mobile-based** and **desktop-based** web applications.
- Expertise in **Cross-platform app** development.
- Engineered and released three innovative applications within the **Customer Relationship Management (CRM)** platform using **Freshworks CLI** and **Visual Studio Code**, resulting in a **15%** increase in productivity for the sales team by **automating** routine tasks.
- Spearheaded a rigorous 20-hour **No-Code** platform Bootcamp, mastering tools like **Flutterflow** and **UIflow**, which enabled the rapid **prototyping** of applications and **improved** the development cycle by **30%**.
- Implemented the launch of a suite of over **ten** specialized **bots** that perform automated sequences within **Freshdesk** using **Freddy Copilot**.
- Contributed to the enhancement of a client's website by architecting **APIs** that enabled the integration of **14** novel features, including user **authentication** and **authorization**, a **Ticket Management System (TMS)**.

SKILLS

Technical Skills: ReactJS, Javascript, Redux, HTML, CSS, Bootstrap, NodeJS, MongoDB, MySQL, Github, Server-less & Freshworks CLI Setup, Angular, TypeScript, Nextjs, Tailwind CSS, Expressjs

Industry Knowledge: UX/UI, Development Operations, Debugging, Usability Research, Saas, Bot automation, ITSM, Agile

CERTIFICATIONS

Freshworks App Developer (Foundations)

Freshworks • 2023

- Certification [Link](#)
- Capable of programming with HTML, JavaScript, React, and Node to leverage the Freshworks App SDK and Freshworks REST APIs to build apps for Freshworks users. This badge is issued on the successful completion of a capstone project.

COURSEWORK

MERN STACK DEVELOPMENT

GUVI -IIT MADRAS•2023 **HTML CSS BOOTSTRAP JAVASCRIPT REACTJS NODEJS MongoDB MySQL REDUX JQUERY**

- Engaging in MERN stack development entails acquiring proficiency in crafting dynamic and responsive user interfaces utilizing **React**, alongside formulating server-side logic with **Node.js** and **Express.js**.
- Experience with **RESTful APIs** and web services to ensure effective communication between different parts of the application.
- Implementing data storage solutions using **MongoDB**, **MySQL**, **Firebase**, and other relevant technologies.
- Keeping abreast of emerging technologies and trends to contribute to continuous improvement.
- Certification Link: [FSD JS React Node MongoDB MySQL](#)

EDUCATION

Bachelor of Engineering

Imayam College of Engineering•Trichy•6.7

LANGUAGES

- Tamil
- English
- Kannada