

## Performance Test

Date	29 June 2025
Team ID	LTVIP2025TMID28890
Project Name	EDUCATIONAL ORGANISATION USING SERVICENOW
Maximum Marks	

### Model Performance Testing:

Model performance testing helps ensure that the ServiceNow platform runs efficiently within an educational institution. It involves evaluating how quickly service requests are handled and whether workflows execute correctly under various conditions, including peak usage times like admissions or exams. This testing also verifies the accuracy of automation in routing and resolving tickets. By measuring ticket resolution times and user satisfaction, the institution can ensure improved responsiveness and operational efficiency. Feedback collected from students and staff helps refine system performance for better usability. Overall, it ensures ServiceNow meets the demands of both academic and administrative users.

### Result:

The screenshot displays the ServiceNow 'Admission - Create SAL0001010' form. The form is in the 'In progress' state, indicated by a green arrow. The form includes the following fields:

- Admission Number:
- Admin Date:
- Purpose of join:
- Grade:
- Student Name:
- Fee:
- Father Name:
- Father Cell:
- Mother Name:
- Mother Cell:
- Admin Status:
- Comments:

Below these fields are sections for 'School Details' and 'Address'.

**School Details**

- School Area:
- School:

**Address**

ServiceNow interface showing a form titled "Salesforce - Create SAL0001006". The form includes fields for Admin Number, Admin Date, Mother Name, Student Name, Father Cell, Mother Cell, Grade, and Father Name. A Submit button is visible at the bottom.

ServiceNow interface showing a form titled "Student Progress - Create Created". The form includes fields for Admission Number, Admin Date, Student Name, Father Name, Mother Name, Father Cell, and Mother Cell. Below these is a section titled "Student Progress" with input fields for Telugu, Hindi, English, Maths, Science, and Social, and a table for Total, Result, and Percentage. A Submit button is visible at the bottom.

## Reference:

1. [https://dev337531.service-now.com/now/nav/ui/classic/params/target/ui\\_page.do%3Fsys\\_id%3D4a733dfa830622102e10b0d6feaad31f](https://dev337531.service-now.com/now/nav/ui/classic/params/target/ui_page.do%3Fsys_id%3D4a733dfa830622102e10b0d6feaad31f)
2. GitHub - balasadidevaki/educational-organization-using-service-now
3. [https://dev337531.now.com/now/nav/ui/classic/params/target/ui\\_page.do%3Fsys\\_id%3D4a733dfa830622102e10b0d6feaad31f](https://dev337531.now.com/now/nav/ui/classic/params/target/ui_page.do%3Fsys_id%3D4a733dfa830622102e10b0d6feaad31f)